Network Video Recorder

User Manual

Network Digital Video Recorder User Manual

Regulatory information

FCC information

FCC compliance: This equipment has been tested and found to comply with the limits for a digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

EU Conformity Statement

This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Low Voltage Directive 2006/95/EC, the EMC Directive 2004/108/EC, the RoHS Directive 2011/65/EU.

2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.

2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

Preventive and Cautionary Tips

Before connecting and operating your device, please be advised of the following tips:

- Ensure unit is installed in a well-ventilated, dust-free environment.
- Unit is designed for indoor use only.
- Keep all liquids away from the device.
- Ensure environmental conditions meet factory specifications.
- Ensure unit is properly secured to a rack or shelf. Major shocks or jolts to the unit as a result of dropping it may cause damage to the sensitive electronics within the unit.
- Use the device in conjunction with an UPS if possible.
- Power down the unit before connecting and disconnecting accessories and peripherals.
- A factory recommended HDD should be used for this device.
- Improper use or replacement of the battery may result in hazard of explosion. Replace with the same or equivalent type only. Dispose of used batteries according to the instructions provided by the battery manufacturer.

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Thank you for purchasing our product. If there is any question or request, please do not hesitate to contact dealer.
The figures in the manual are for reference only.

This manual is applicable to the models listed in the following table.

Series	**Model**	**Type**
		Network Video Recorder

Product Key Features

General

- Connectable to network cameras, network dome and encoders;
- Connectable to the third-party network cameras like ACTI, Arecont, AXIS, Bosch, Brickcom, Canon, PANASONIC, Pelco, SAMSUNG, SANYO, SONY, Vivotek and ZAVIO, and cameras that adopt ONVIF or PSIA protocol;
- Connectable to the smart IP cameras.
- PAL/NTSC adaptive video inputs;
- Each channel supports dual-stream;
- Up to 256 network cameras can be connected;
- Independent configuration for each channel, including resolution, frame rate, bit rate, image quality, etc.;
- The quality of the input and output record is configurable;
- A redundant power supply is provided to improve the system stability.

Local Monitoring

- Simultaneous HDMI1/VGA/LCD output as the main output and the HDMI2 works as the auxiliary output.
- All video outputs at up to 1920×1080 resolution.
- 16-window division display for the HDMI™ 1&2, VGA interfaces and LCD screen, and 4-window division for HDMI™ 3-6 interfaces. The display sequence of channels is adjustable.
- Live view screen can be switched in group, and manual switch and automatic cycle live view are also provided, and the interval of automatic cycle can be adjusted.
- Quick setting menu is provided for live view.
- Motion detection, video tampering, video exception alert and video loss alert functions.
- Privacy mask.
- Multiple PTZ protocols supported; PTZ preset, patrol and pattern.
- Zooming in by clicking the mouse and PTZ tracing by dragging mouse.

HDD Management

- Up to 24 SATA hard disks and 1 eSATA disk can be connected. (Each disk with a maximum of 4TB storage capacity.)
- 8 network disks (8 NAS disks, or 7 NAS disks+1 IP SAN disk) can be connected.
- The SAS expansion enclosure can be connected for the expanded storage via the miniSAS interface.
- Support eSATA disks for recording or backup.
- Support S.M.A.R.T. and bad sector detection. (Not supported when the RAID function is enabled.)
- HDD group management.
- Support HDD standby function.
- HDD property: redundancy, read-only, read/write (R/W).
- HDD quota management; different capacity can be assigned to different channel.
- Support RAID0, RAID1, RAID5 and RAID10 storage scheme, and can be enabled and disabled on your demand.

Recording and Playback

- Holiday recording schedule configuration.
- Continuous and event video recording parameters.
- Multiple recording types: manual, continuous, alarm, motion, motion | alarm, motion & alarm.
- 8 recording time periods with separated recording types.

- Pre-record and post-record for alarm, motion detection for recording, and pre-record time for schedule and manual recording.
- Searching record files by events (alarm input/motion detection).
- Tag adding for record files, searching and playing back by tags.
- Locking and unlocking record files.
- Local redundant recording.
- Provide new playback interface with easy and flexible operation.
- Searching and playing back record files by channel number, recording type, start time, end time, etc.
- Smart search for the selected area in the video.
- Zooming in when playback.
- Reverse playback of multi-channel.
- Supports pause, play reverse, speed up, speed down, skip forward, and skip backward when playback, and locating by dragging the mouse.
- Up to 16-ch synchronous playback at 4CIF real time.

Backup

- Export video data by USB, SATA or eSATA device.
- Export video clips when playback.
- Management and maintenance of backup devices.
- Either Normal or Hot Spare working mode is configurable to constitute an N+1 hot spare system.

Alarm and Exception

- Configurable arming time of alarm input/output.
- Alarm for video loss, motion detection, video tampering, abnormal signal, video input/output standard mismatch, illegal login, network disconnected, IP confliction, record exception, HDD error, and HDD full, hot spare exception, etc.
- Alarm triggers full screen monitoring, audio alarm, notifying surveillance center, sending email and alarm output.
- Automatic restore when system is abnormal.

Other Local Functions

- Operable by front panel, mouse, control keyboard and touch LCD screen (depends on the model).
- Three-level user management; admin user is allowed to create many operating accounts and define their operating permission, which includes the limit to access any channel.
- Operation, alarm, exceptions and log recording and searching.
- Manually triggering and clearing alarms.
- Import and export of device configuration information.

Network Functions

- 4 self-adaptive 10M/100M/1000M network interfaces, and various working modes are configurable: multi-address, network fault tolerance, etc.
- 4 1000M optical fiber interfaces.
- IPv6 is supported.
- TCP/IP protocol, PPPoE, DHCP, DNS, DDNS, NTP, SADP, SMTP, SNMP, NFS, and iSCSI are supported.
- TCP, UDP and RTP for unicast.
- Auto/Manual port mapping by UPnP™.
- Remote web browser access by HTTPS ensures high security.
- Remote reverse playback via RTSP.
- Support accessing by the platform via ONVIF.

- Remote search, playback, download, locking and unlocking of the record files, and support downloading files breakpoint resume.
- Remote parameters setup; remote import/export of device parameters.
- Remote viewing of the device status, system logs and alarm status.
- Remote keyboard operation.
- Remote locking and unlocking of control panel and mouse.
- Remote HDD formatting and program upgrading.
- Remote system restart and shutdown.
- RS-232, RS-485 transparent channel transmission.
- Alarm and exception information can be sent to the remote host
- Remotely start/stop recording.
- Remotely start/stop alarm output.
- Remote PTZ control.
- Remote JPEG capture.
- Two-way audio and voice broadcasting.
- Embedded WEB server.

Development Scalability:

- SDK for Windows and Linux system.
- Source code of application software for demo.
- Development support and training for application system.

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Chapter 1 Introduction

1.1 Front Panel

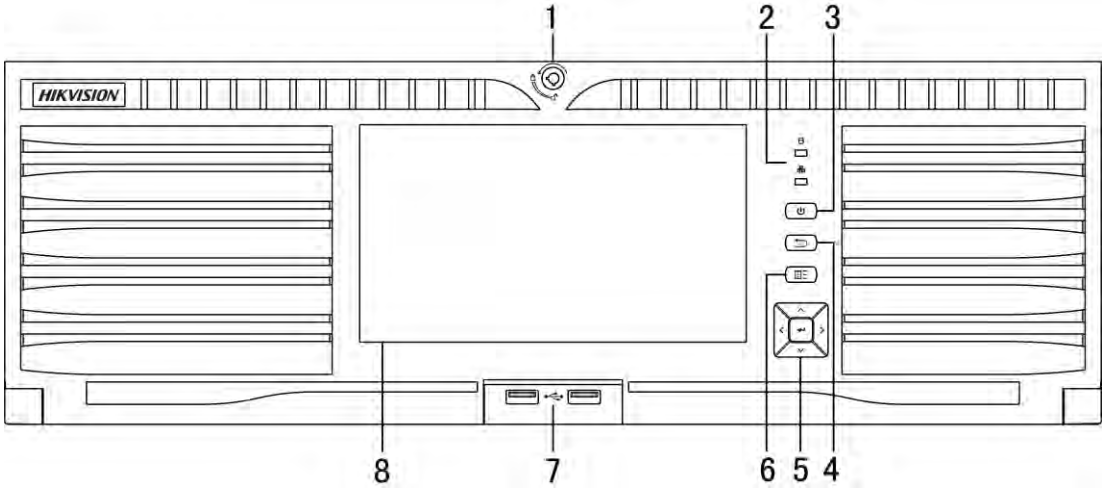


Table 1. 1 Description of Front Panel Buttons

No.	Name		Function Description
1	Front Panel Lock		You can lock or unlock the panel by the key.
2	Status Indicators	HDD	Flashes red when data is being read from or written to HDD.
		Tx/Rx	Flashes blue when network connection is functioning properly.
3	POWER ON/OFF		Power on/off switch. The button remains red when the device is soft-off, and remains blue when the device is working.
4	ESC		Back to the previous menu.
			Press to enter the PTZ control mode of the first camera.
			Double-press for switching between main and auxiliary output.
5	Control Buttons	DIRECTION	The DIRECTION buttons are used to navigate between different fields and items in menus.
			In the Playback mode, the Up and Down button is used to speed up and slow down recorded video. The Left and Right button is used to reverse 30s and forward 30s the playback progress.
			In Live View mode, the Up button is to switch the live view mode between single- and multi-window divisions. The Down button is used to enter the normal playback mode. The Left button is to show the quick setting toolbar. And the Right button can be used to switch the live view image of the next camera.
			In PTZ control mode, it can control the movement of the PTZ camera.
		ENTER	The ENTER button is used to confirm selection in any of the menu modes.
			It can also be used to *tick* checkbox fields.
			In Playback mode, it can be used to play or pause the video.
			In single-frame Playback mode, pressing the button will advance the video by a single frame.
			In Auto-switch mode, it can be used to stop /start auto switch.

No.	Name	Function Description
6	MENU	Pressing the button will help you return to the Main menu (after successful login).
		Press and hold the button for 5 seconds will turn off audible key beep.
7	USB Interfaces	Universal Serial Bus (USB) ports for additional devices such as USB mouse and USB Hard Disk Drive (HDD).
8	Touch LCD Screen	The touch LCD is supported by /H models by default, and is optional for other models. It outputs the simultaneous image with the VGA/HDMI1 and the local menu can be controlled by the touch operation.

Table 1. 2 Description of Front Panel Buttons

No.	Name		Function Description
1	POWER ON/OFF		Power on/off button.
2	Status Indicators	POWER	Remains red when the device is soft-off, and remains blue when the device is working.
		HDD	Flashes red when data is being read from or written to HDD.
		Tx/Rx	Flashes blue when network connection is functioning properly.
3	Front Panel Lock		You can lock or unlock the panel by the key.

1.2 USB Mouse Operation

A regular 3-button (Left/Right/Scroll-wheel) USB mouse can also be used with this NVR. To use a USB mouse:

1. Plug USB mouse into one of the USB interfaces on the front panel of the NVR.
2. The mouse should automatically be detected. If in a rare case that the mouse is not detected, the possible reason may be that the two devices are not compatible, please refer to the recommended the device list from your provider.

The operation of the mouse:

Table 1. 3 Description of the Mouse Control

Name	Action	Description
Left-Click	**Single-Click**	Live view: Select channel and show the quick set menu. Menu: Select and enter.
	Double-Click	Live view: Switch between single-screen and multi-screen.
	Click and Drag	PTZ control: pan, tilt and zoom. Video tampering, privacy mask and motion detection: Select target area. Digital zoom-in: Drag and select target area. Live view: Drag channel/time bar.
Right-Click	**Single-Click**	Live view: Show menu. Menu: Exit current menu to upper level menu.
Scroll-Wheel	**Scrolling up**	Live view: Previous screen. Menu: Previous item.
	Scrolling down	Live view: Next screen. Menu: Next item.

1.3 Input Method Description

Figure 1. 3 Soft Keyboard (1)

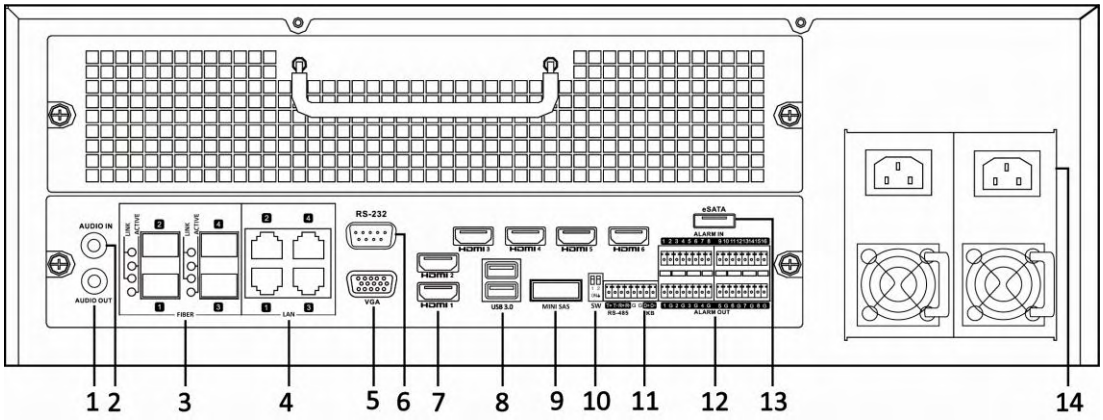
Figure 1. 4 Soft Keyboard (2)

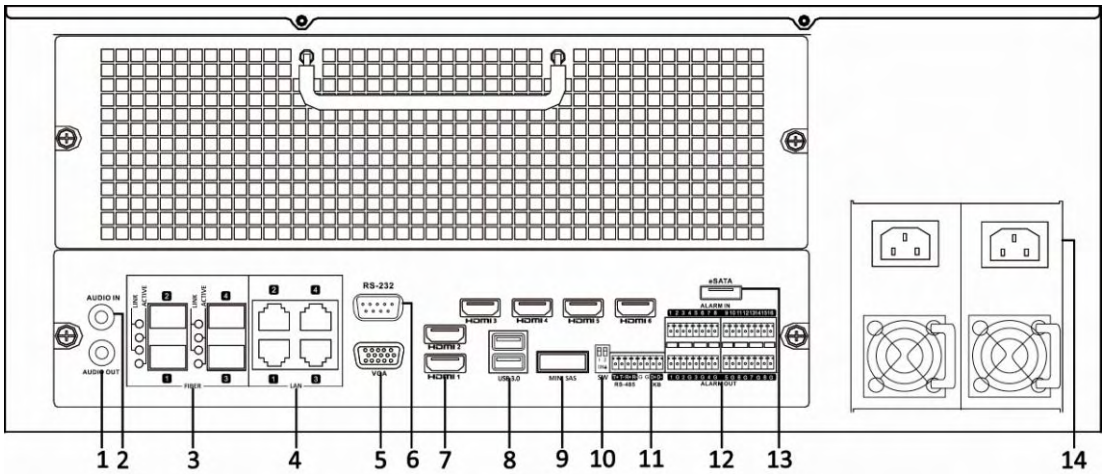
Description of the buttons on the soft keyboard:

Table 1. 4 Description of the Soft Keyboard Icons

Icon	Description	Icon	Description
0 … 9	Number	A … Z	English letter
	Lowercase/Uppercase		Backspace
123/., ABC	Switch the keyboard		Space
	Positioning the cursor		Exit
#+=	Symbols		Reserved

1.4 Rear Panel





No.	Item	Description
1	**AUDIO OUT**	RCA connector for audio output. This connector is synchronized with VGA video output.
2	**AUDIO IN**	RCA connector for audio input.
3	**FIBER Interface**	4 FIBER network interfaces.
4	**LAN Interface**	4 LAN network interfaces.
5	**VGA**	DB9 connector for VGA output. Display local video output and menu.
6	**RS-232 Interface**	Connector for RS-232 devices.
7	**HDMI™**	HDMI™ video output connectors. 6 HDMI™ interfaces for the /H models, and 2 HDMI™ interfaces for other models.
8	**USB 3.0 Interfaces**	Universal Serial Bus (USB) ports for additional devices, such as USB mouse and USB Hard Disk Drive (HDD).
9	**miniSAS (Optional)**	Connects to SAS expansion enclosure.
10	**Termination Switch**	RS-485 termination switch. Up position is not terminated. Down position is terminated with 120Ω resistance.

No.	Item	Description
11	**RS-485 Interface**	Connector for RS-485 devices. T+ and T- pins connect to R+ and R- pins of PTZ receiver respectively.
	Controller Port	D+, D- pin connects to Ta, Tb pin of controller. For cascading devices, the first NVR's D+, D- pin should be connected with the D+, D- pin of the next NVR.
12	**ALARM IN**	Connector for alarm input.
	ALARM OUT	Connector for alarm output.
13	**eSATA**	Connects external SATA HDD, CD/DVD-RW.
14	**AC 100V ~ 240V**	AC 100V ~ 240V power supply.

Chapter 2 Getting Started

2.1 Starting Up and Shutting Down the NVR

Purpose:

Proper startup and shutdown procedures are crucial to expanding the life of the NVR.

Before you start:

Check that the voltage of the extra power supply is the same with the NVR's requirement, and the ground connection is working properly.

Starting up the NVR:

Steps:

1. Plug the power supply into an electrical outlet. It is HIGHLY recommended t plug that an Uninterruptible Power Supply (UPS) be used in conjunction with the device. The Power indicator LED should turn blue indicating that the unit begins to start up.
2. After startup, the Power indicator LED remains blue.

Shutting down the NVR

There are two proper ways to shut down the NVR.

- **OPTION 1: Standard shutdown**

Steps:

1. Enter the Shutdown menu.

   Menu > Shutdown

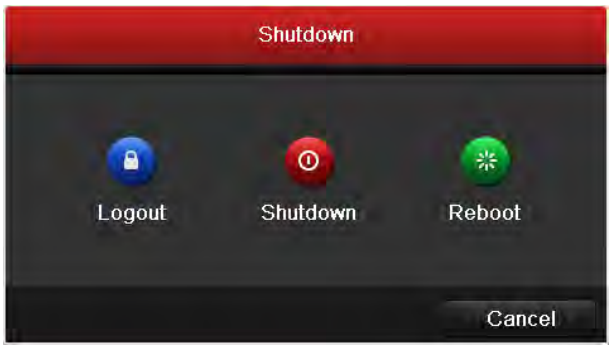


Figure 2. 1 Shutdown Menu

2. Click the **Shutdown** button.
3. Click the **Yes** button.

- **OPTION 2: By operating the front panel**

Steps:

1. Press and hold the POWER button on the front panel for 3 seconds.
2. Enter the administrator's username and password in the dialog box for authentication if needed.
3. Click the **Yes** button.

NOTE

Do not press the POWER button again when the system is shutting down.

Rebooting the NVR

In the Shutdown menu, you can also reboot the NVR.

Steps:

1. Enter the **Shutdown** menu by clicking Menu > Shutdown.
2. Click the **Logout** button to lock the NVR or the **Reboot** button to reboot the NVR.

2.2 Using the Wizard for Basic Configuration

By default, the Setup Wizard starts once the NVR has loaded, as shown in Figure 2. 2.

Figure 2. 2 Start Wizard Interface

Operating the Setup Wizard:

1. The Setup Wizard can walk you through some important settings of the NVR. If you don't want to use the Setup Wizard at that moment, click the **Cancel** button. You can also choose to use the Setup Wizard next time by leaving the "Start wizard when the device starts?" checkbox checked.
2. Click **Next** button on the Wizard window to enter the **Login** window, as shown in Figure 2. 3.

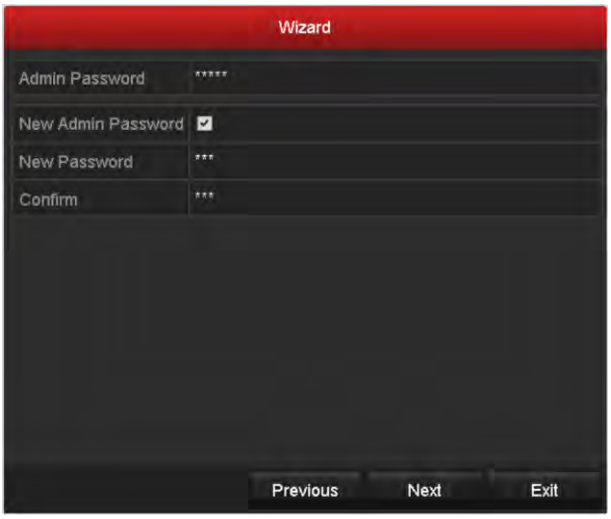


Figure 2. 3 Login Window

3. Enter the admin password. By default, the password is 12345.
4. To change the admin password, check the **New Admin Password** checkbox. Enter the new password and confirm the password in the given fields.
5. Click the **Next** button to enter the date and time settings window, as shown in Figure 2. 4.

Figure 2. 4 Date and Time Settings

6. After the time settings, click **Next** button which takes you back to the Network Setup Wizard window, as shown in Figure 2. 5.

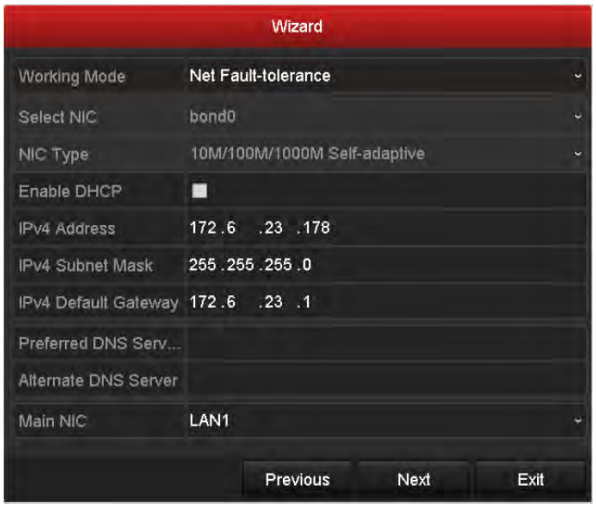


Figure 2. 5 Network Configuration

7. Click **Next** button after you configured the network parameters, which takes you to the RAID configuration window.

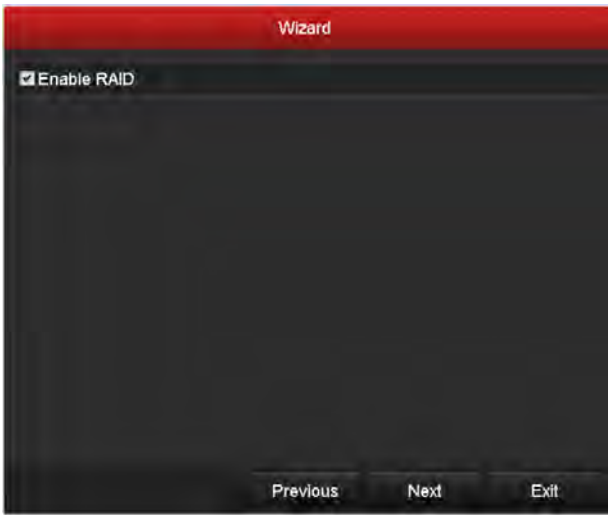


Figure 2. 6 Array Management

8. Click **Next** button to enter the Array Management window (Supported if you check the checkbox to enable the RAID function in the previous window).

Figure 2. 7 Array Management

9. Click **Next** button after you configured the network parameters, which takes you to the **HDD Management** window, shown in Figure 2. 8.

Figure 2. 8 HDD Management

10. To initialize the HDD, click the **Init** button. Initialization removes all the data saved in the HDD.

11. Click **Next** button. You enter the **Adding IP Camera** interface.

12. Click **Search** to find online IP Camera. Select the IP camera to be added, and click the **Add** button.

Figure 2. 9 Search for IP Cameras

13. Click **Next** button. Configure the recording for the searched IP Cameras.

Figure 2. 10 Record Settings

14. (Optional) Click **Copy** to copy the recording settings to other channels, as shown in Figure 2. 11.

Figure 2. 11 Copy Record Settings

15. Click **OK** to complete the startup Setup Wizard.

2.3 Adding and Connecting the IP Cameras

2.3.1 Adding the Online IP Cameras

Purpose:

The main function of the NVR is to connect the network cameras and record the video got from it. So before you can get a live view or record of the video, you should add the network cameras to the connection list of the device.

Before you start:

Ensure the network connection is valid and correct. For detailed checking and configuring of the network, please see *Chapter Checking Network Traffic* and *Chapter Configuring Network Detection*.

- **OPTION 1:**

Steps:

1. Click to select a free window in the live view mode.
2. Click the icon in the center of the windw to pop up the adding IP camera interface.

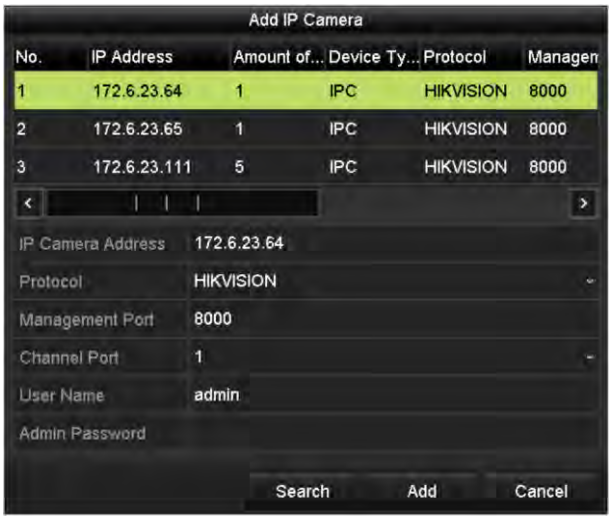


Figure 2. 12 Quick Adding IP Camera Interface

3. Select the detected IP camera and click the **Add** button to add it directly, and you can click the **Search** button to refresh the online IP camera manually.

   Or you can choose to custom add the IP camera by editing the parameters in the corresponding textfiled and then click the **Add** button to add it.

- **OPTION 2:**

Steps:

1. Right-click the mouse when you in the live view mode to show the right-click menu.

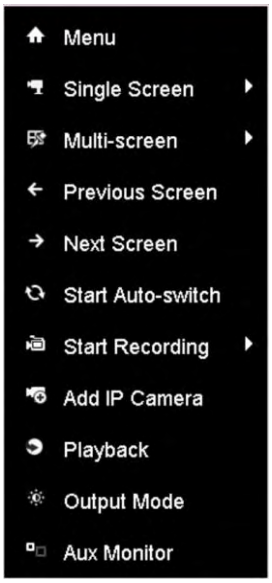


Figure 2. 13 Right-click Menu

2. Select **Add IP Camera** in the pop-up menu to enter the IP Camera Management interface.

Figure 2. 14 Adding IP Camera Interface

3. The online cameras with same network segment will be displayed in the camera list. Click the button to add the camera.

Table 2. 1 Explanation of the icons

Icon	Explanation	Icon	Explanation
	Edit basic parameters of the camera		Add the detected IP camera.
	The camera is connected.		The camera is disconnected; you can click the icon to get the exception information of camera.
	Delete the IP camera		Advanced settings of the camera.

4. (For the encoders with multiple channels only) check the checkbox of Channel Port in the pop-up window, as shown in the following figure, and click **OK** to add multiple channels.

Figure 2. 15 Selecting Multiple Channels

5. To custom add other IP cameras:
   1) Click the **Custom Adding** button to pop up the Add IP Camera (Custom) interface.

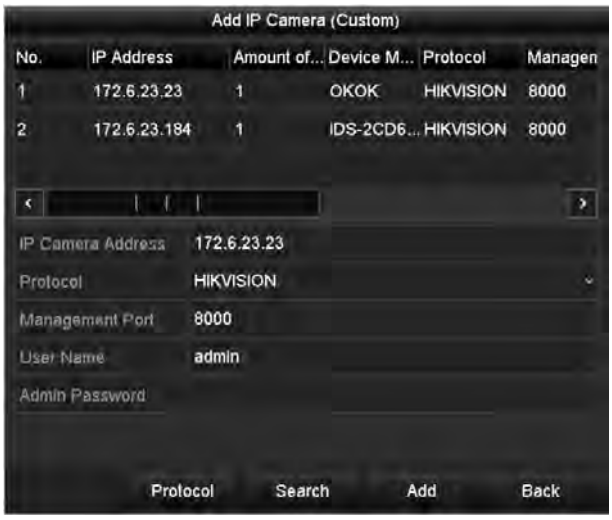


Figure 2. 16 Custom Adding IP Camera Interface

   2) You can edit the IP address, protocol, management port, and other information of the IP camera to be added.
   3) Click **Add** to add the camera.

- **OPTION 3:**

Steps:

1. Enter the Camera Management interface.

   Menu> Camera> Camera

Figure 2. 17 Main Menu

2. Repeat the step 3 to 5 of OPTION 2 to add the camera.

Figure 2. 18 IP Camera Management Interface

Table 2. 2 Explanation of the icons

Icon	Explanation	Icon	Explanation
	Edit basic parameters of the camera		Add the detected IP camera.
	The camera is connected; you can click the icon to get the live view of the camera.		The camera is disconnected; you can click the icon to get the exception information of camera.
	Delete the IP camera		Advanced settings of the camera.

2.3.2 Editing the Connected IP cameras and Configuring Customized Protocols

After the adding of the IP cameras, the basic information of the camera lists in the page, you can configure the basic setting of the IP cameras.

Steps:

1. Click the icon to edit the parameters; you can edit the IP address, protocol and other parameters.

Figure 2. 19 Edit the Parameters

Channel Port: If the connected device is an encoding device with multiple channels, you can choose the channel to connect by selecting the channel port No. in the dropdown list.

2. Click **OK** to save the settings and exit the editing interface.

To edit advanced parameters:

1. Drag the horizontal scroll bar to the right side and click the icon.

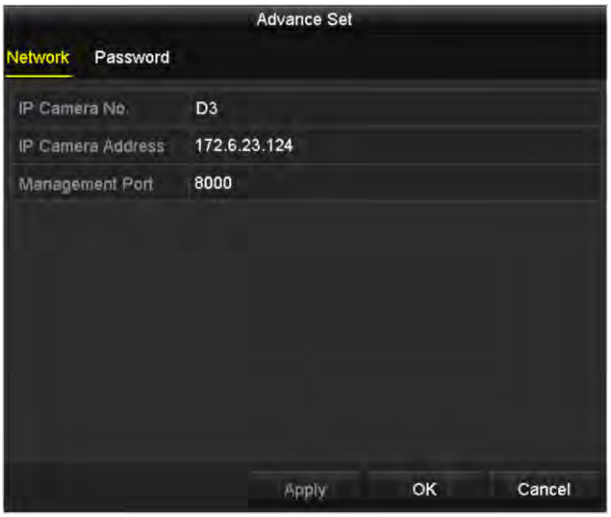


Figure 2. 20 Network Configuration of the Camera

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2. You can edit the network information and the password of the camera.

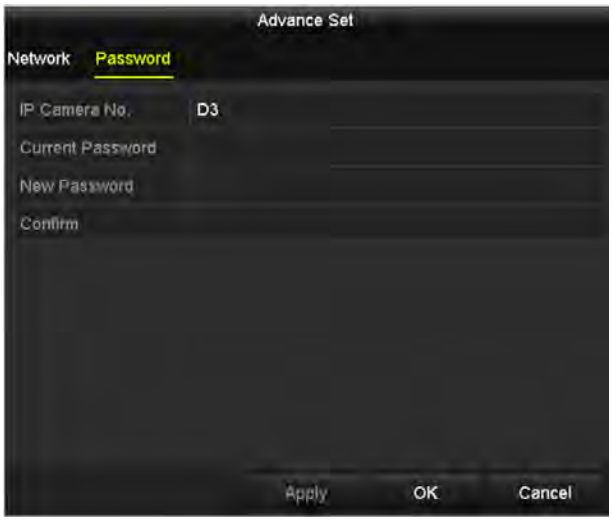

Figure 2. 21 Password Configuration of the Camera

3. Click **Apply** to save the settings and click **OK** to exit the interface.

Configuring the customized protocols

Purpose:

To connect the network cameras which are not configured with the standard protocols, you can configure the customized protocols for them.

Steps:

1. Click the **Protocol** button in the custom adding IP camera interface to enter the protocol management interface.

Figure 2. 22 Protocol Management Interface

There are 16 customized protocols provided in the system, you can edit the protocol name; and choose whether to enable the sub-stream.

2. Choose the protocol type of transmission and choose the transfer protocols.

NOTE

Before customizing the protocol for the network camera, you have to contact the manufacturer of the

network camera to consult the URL (uniform resource locator) for getting main stream and sub-stream. The format of the URL is: [Type]://[IP Address of the network camera]:[Port]/[Path].

Example: rtsp://192.168.1.55:554/ch1/main/av_stream.

- **Protocol Name:** Edit the name for the custom protocol.
- **Enable Substream:** If the network camera does not support sub-stream or the sub-stream is not needed leave the checkbox empty.
- **Type:** The network camera adopting custom protocol must support getting stream through standard RTSP.
- **Transfer Protocol:** Select the transfer protocol for the custom protocol.
- **Port:** Set the port No. for the custom protocol.
- **Path:** Set the resource path for the custom protocol. E.g., ch1/main/av_stream.

NOTE

The protocol type and the transfer protocols must be supported by the connected network camera.

After adding the customized protocols, you can see the protocol name is listed in the dropdown list, please refer to Figure 2. 23.

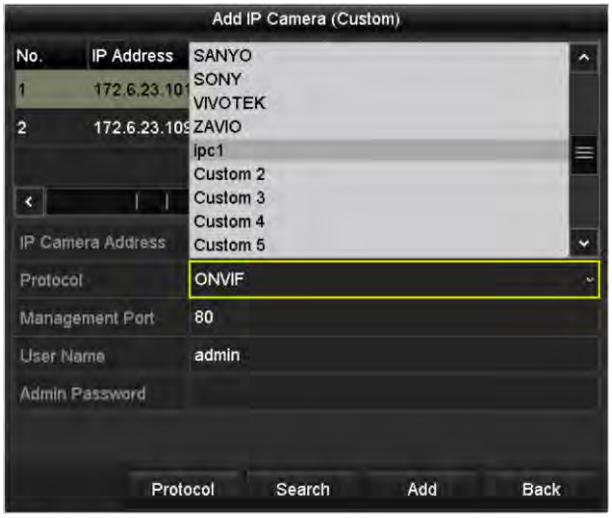

Figure 2. 23 Protocol Setting

3. Choose the protocols you just added to validate the connection of the network camera.

Chapter 3 Live View

3.1 Introduction of Live View

Live view shows you the video image getting from each camera in real time. The NVR automatically enters Live View mode when powered on. It is also at the very top of the menu hierarchy, thus pressing the ESC many times (depending on which menu you're on) brings you to the Live View mode.

Live View Icons

In the live view mode, there are icons at the upper-right of the screen for each channel, showing the status of the record and alarm in the channel, so that you can know whether the channel is recorded, or whether there are alarms occur as soon as possible.

Table 3. 1 Description of Live View Icons

Icons	Description
	Alarm (video loss, video tampering, motion detection, sensor alarm, or VCA alarm)
	Record (manual record, schedule record, motion detection, alarm or VCA triggered record)
	Alarm & Record
	Event/Exception (motion detection, sensor alarm, VCA or exception information, appears at the lower-left corner of the screen. Please refer to *Chapter 8.7 Setting Alarm Response Actions* for details.)

3.2 Operations in Live View Mode

In live view mode, there are many functions provided. The functions are listed below.

- **Single Screen**: showing only one screen on the monitor.
- **Multi-screen:** showing multiple screens on the monitor simultaneously.
- **Auto-switch:** the screen is auto switched to the next one. And you must set the dwell time for each screen on the configuration menu before enabling the auto-switch.
  Menu>Configuration>Live View>Dwell Time.
- **Start Recording:** continuous record and motion detection record are supported.
- **Output Mode:** select the output mode to Standard, Bright, Gentle or Vivid.
- **Add IP Camera:** the shortcut to the IP camera management interface.
- **Playback:** playback the recorded videos for current day.
- **Aux/Main output switch:** the NVR checks the connection of the output interfaces to define the main and auxiliary output interfaces. By default the HDMI1/VGA/LCD is the main output, and the HDMI2 is the auxiliary one.
  You can click the Aux Monitor button in the right-click menu to switch the video output to the auxiliary one, and when the aux output is enabled, the main output cannot do any operation, and you can do some basic operation on the live view mode for the Aux output.

3.2.1 Front Panel Operation on Live View

NOTE

Table 3. 2 Front Panel Operation in Live View

Functions	Front Panel Operation
Manually switch screens	Next screen: right/down direction button. Previous screen: left/up direction button.
Auto-switch	Press **Enter** button.
Activate right-click menu	On the LCD screen, tap the icon on the lower-left corner of the screen to pop up the right-click menu.

3.2.2 Using the Mouse in Live View

Table 3. 3 Mouse Operation in Live View

Name	Description
Menu	Enter the main menu of the system by right clicking the mouse.
Single Screen	Switch to the single full screen by choosing channel number from the dropdown list.
Multi-screen	Adjust the screen layout by choosing from the dropdown list.

Name	Description
Previous Screen	Switch to the previous screen.
Next Screen	Switch to the next screen.
Start/Stop Auto-switch	Enable/disable the auto-switch of the screens.
Start Recording	Start continuous recording or motion detection recording of all channels.
Add IP Camera	Enter the IP Camera Management interface, and manage the cameras.
Playback	Enter the playback interface and start playing back the video of the selected channel immediately.
Output Mode	Four modes of output supported, including Standard, Bright, Gentle and Vivid.
Aux Monitor	Switch to the auxiliary output mode and the operation for the main output is disabled.

NOTE

- The *dwell time* of the live view configuration must be set before using **Start Auto-switch**.
- If the corresponding camera supports intelligent function, the Reboot Intelligence option is included when right-clicking mouse on this camera.

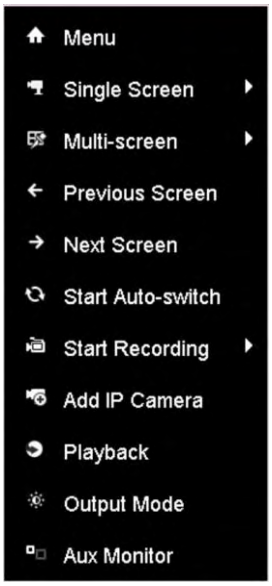

Figure 3. 1 Right-click Menu

3.2.3 Using an Auxiliary Monitor

Certain features of the Live View are also available while in an Aux monitor. These features include:

- **Single Screen:** Switch to a full screen display of the selected camera. Camera can be selected from a dropdown list.
- **Multi-screen:** Switch between different display layout options. Layout options can be selected from a dropdown list.
- **Next Screen:** When displaying less than the maximum number of cameras in Live View, clicking this feature will switch to the next set of displays.
- **Playback:** Enter into Playback mode.

- **PTZ:** Enter PTZ Control mode.
- **Main Monitor:** Enter Main operation mode.

NOTE

In the live view mode of the main output monitor, the menu operation is not available while Aux output mode is enabled.

3.2.4 Quick Setting Toolbar in Live View Mode

On the screen of each channel, there is a quick setting toolbar which shows when you single click the mouse in the corresponding screen.

Figure 3. 2 Quick Setting Toolbar

Table 3. 4 Description of Quick Setting Toolbar Icons

Icon	Description	Icon	Description	Icon	Description
/	Enable/Disable Manual Record		Instant Playback	/	Mute/Audio on
	PTZ Control		Digital Zoom		Image Settings
	Live View Strategy		Close		

Instant Playback only shows the record in last five minutes. If no record is found, it means there is no record during the last five minutes.

Digital Zoom can zoom in the selected area to the full screen. You can left-click and draw to select the area to zoom in, as shown in Figure 3. 3.

Figure 3. 3 Digital Zoom

 Image Settings icon can be selected to enter the Image Settings menu.

You can set the image parameters like brightness, contrast, saturation and hue.

Figure 3. 4 Image Settings- Customize

 Live View Strategy can be selected to set strategy, including Real-time, Balanced, Fluency.

Figure 3. 5 Live View Strategy

3.3 Adjusting Live View Settings

Purpose:

Live View settings can be customized according to different needs. You can configure the output interface, dwell time for screen to be shown, mute or turning on the audio, the screen number for each channel, etc.

Steps:

1. Enter the Live View Settings interface.

   Menu> Configuration> Live View

Figure 3. 6 Live View-General

The settings available in this menu include:

- **Video Output Interface:** Designates the output to configure the settings for. Outputs include HDMI1-6, VGA, LCD (depends on the model).
- **Live View Mode:** Designates the display mode to be used for Live View.
- **Dwell Time:** The time in seconds to *dwell* between switching of channels when enabling auto-switch in Live View.
- **Enable Audio Output:** Enables/disables audio output for the selected video output.
- **Event Output:** Designates the output to show event video.
- **Full Screen Monitoring Dwell Time:** The time in seconds to show alarm event screen.

2. Setting Cameras Order

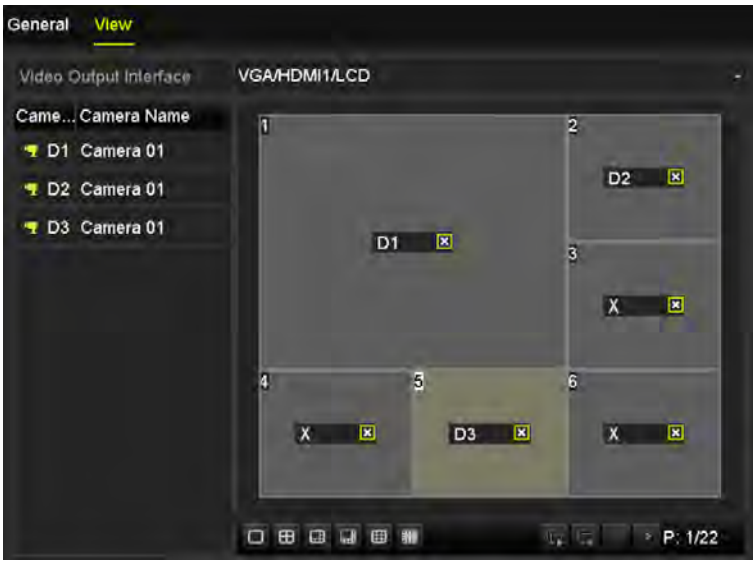

Figure 3. 7 Live View- Camera Order

1) Select a **View** mode in  .
2) Select the small window, and double-click on the channel number to display the channel on the window.

   You can click  button to start live view for all the channels and click  to stop all the live view.
3) Click the **Apply** button to save the setting.

3.4 User Logout

Purpose:

After logging out, the monitor turns to the live view mode and if you want to do some operation, you need to enter user name and password tog in again.

Steps:

1. Enter the Shutdown menu.

   Menu>Shutdown

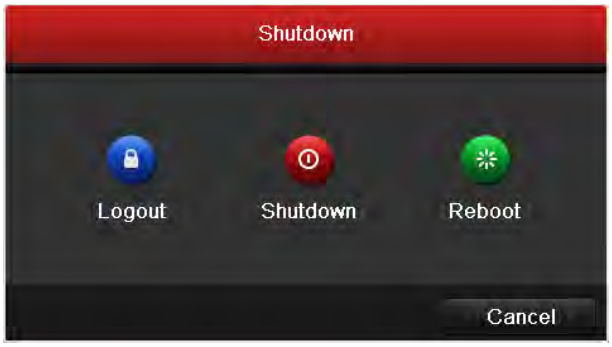

Figure 3. 8 Shutdown

2. Click **Logout**.

   NOTE

   After you have logged out the system, menu operation on the screen is invalid. It is required to input a user name and password to unlock the system.

Chapter 4 PTZ Controls

4.1 Configuring PTZ Settings

Purpose:

Follow the procedure to set the parameters for PTZ. The configuring of the PTZ parameters should be done before you control the PTZ camera.

Before you start:

Check that the PTZ and the NVR are connected properly through RS-485 interface.

Steps:

1. Enter the PTZ Settings interface.

   Menu >Camera> PTZ

Figure 4. 1 PTZ- General

2. Choose the camera for PTZ setting in the **Camera** dropdown list.
3. Enter the parameters of the PTZ camera.

   NOTE

   All the parameters should be exactly the same as the PTZ camera parameters.
4. Click **Apply** button to save the settings.

4.2 Setting PTZ Presets, Patrols & Patterns

Before you start:

Please make sure that the presets, patrols and patterns should be supported by PTZ protocols.

4.2.1 Customizing Presets

Purpose:

Follow the steps to set the Preset location which you want the PTZ camera to point to when an event takes place.

Steps:

1. Enter the PTZ Control interface.

   Menu>Camera>PTZ>More Settings

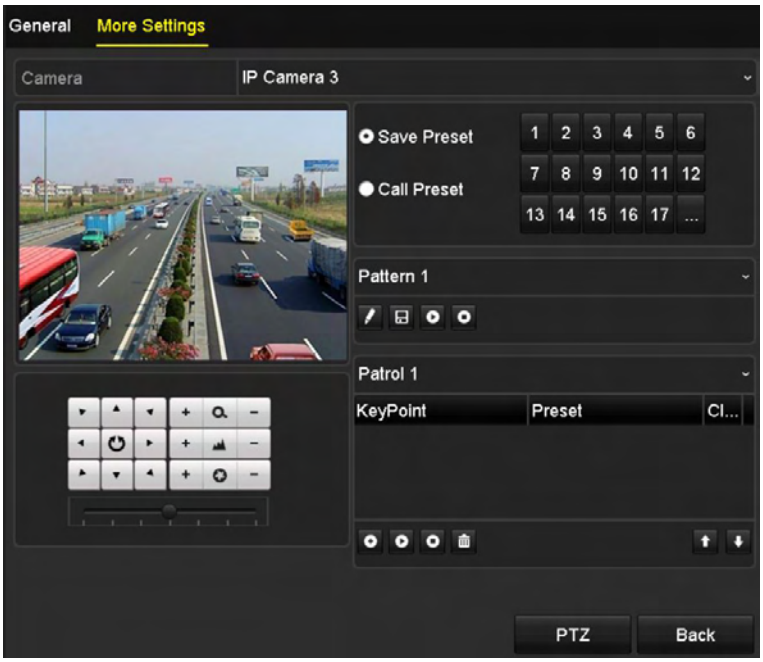

Figure 4. 2 PTZ- More Settings

2. Use the directional button to wheel the camera to the location where you want to set preset.
3. Click the round icon before **Save Preset**.
4. Click the preset number to save the preset.

Repeat the steps2-4 to save more presets. If the number of the presets you want to save is more than 17, you can click […] and choose the available numbers.

Figure 4. 3 More Presets

4.2.2 Calling Presets

Purpose:

This feature enables the camera to point to a specified position such as a window when an event takes place.

Call preset in the PTZ setting interface:

Steps:

1. Enter the PTZ Control interface.

   Menu>Camera>PTZ>More Settings

2. Check the round icon of **Call Preset**.

Figure 4. 4 PTZ- Call Preset

3. Choose the preset number.

Call preset in live view mode:

Steps:

1. Press the PTZ button on the front panel or click the PTZ Control icon  in the quick setting bar to enter the PTZ setting menu in live view mode.

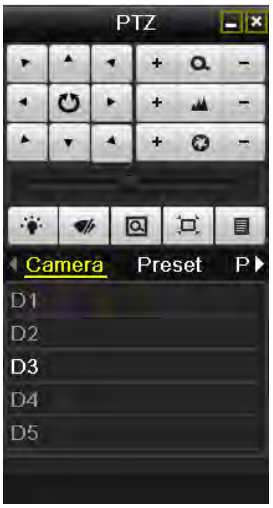

Figure 4. 5 PTZ Panel

2. Choose C**amera** in the list on the menu.
3. Double click the preset in the **Preset** list to call it.

4.2.3 Customizing Patrols

Purpose:

Patrols can be set to move the PTZ to different key points and have it stay there for a set duration before moving

on to the next key point. The key points are corresponding to the presets. The presets can be set following the steps above in ***Customizing Presets***.

Steps:

1. Enter the PTZ Control interface.
   Menu>Camera>PTZ>More Settings
2. Select patrol number in the drop-down list of patrol.
3. Select the under Patrol option box to add key points for the patrol.

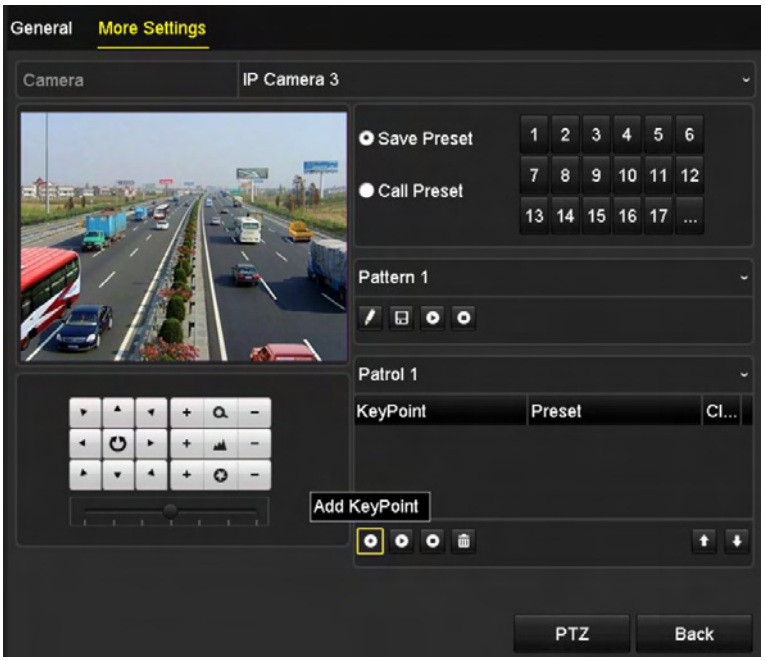

Figure 4. 6 PTZ- Add Key Point

4. Configure key point parameters, such as the key point No., duration of staying for one key point and speed of patrol. The key point is corresponding to the preset.
   The **Key Point No.** determines the order at which the PTZ will follow while cycling through the patrol.
   The **Duration** refers to the time span to stay at the corresponding key point.
   The **Speed** defines the speed at which the PTZ will move from one key point to the next.

Figure 4. 7 Key point Configuration

5. Click **OK** to save the key point to the patrol.
   Repeat the above steps to add more key points.
   You can also delete all the key points by clicking the trash icon .
   Select a key point, then click or button to adjust the order of the key points.

Figure 4. 8 KeyPoints Deletion

4.2.4 Calling Patrols

Purpose:

Calling a patrol makes the PTZ to move according the predefined patrol path.

Calling patrol in the PTZ setting interface:

Steps:

1. In the PTZ setting interface.

   Menu> Camera> PTZ> More Settings
2. Select the patrol number, and then click to call the patrol.
3. Click to stop it.

Figure 4. 9 Calling Patrol

Calling patrol in live view mode:

Steps:

1. Press PTZ control on the front panel or on the remote, or click PTZ Control icon on the quick setting panel, to show the PTZ control panel.
2. Choose **Patrol** on the control bar.
3. Double click the patrol or select the patrol and click to call it.

Figure 4. 10 PTZ Panel- Patrol

4.2.5 Customizing Patterns

Purpose:

Patterns can be set by recording the movement of the PTZ. You can call the pattern to make the PTZ movement according to the predefined path.

Steps:

1. Enter the PTZ Control interface.
   Menu > Camera > PTZ > More Settings
2. Choose pattern number in the option box.

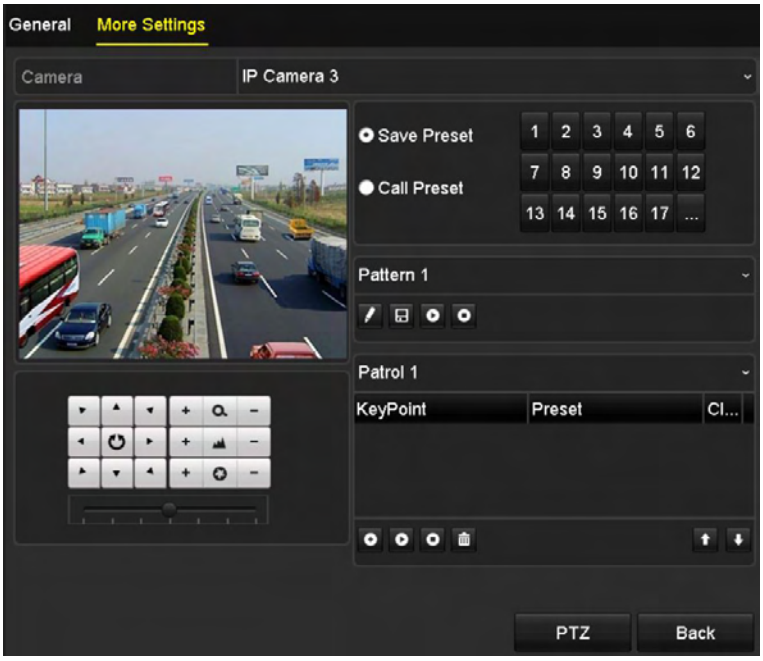

Figure 4. 11 PTZ- Pattern

3. Click and use your mouse to drag the image or click the eight directional buttons in the control box under the image to move the PTZ camera.

   The movement of the PTZ is recorded as the pattern.
4. Click to save the pattern.

4.2.6 Calling Patterns

Purpose:

Follow the procedure to move the PTZ camera according to the predefined patterns.

Calling pattern in the PTZ setting interface

Steps:

1. Enter the PTZ Control interface.

   Menu>Camera>PTZ>More Settings
2. Select the pattern number.
3. Click , then the PTZ moves according to the pattern. Click to stop it.

Call pattern in live view mode.

Steps:

1. In the live view mode, press PTZ control on the front panel or on the remote control, or click PTZ Control icon on the quick setting panel.
2. And then choose **Pattern** on the control bar.
3. Double click the pattern or select the pattern and click to call it.

Figure 4. 12 PTZ Panel- Pattern

4.3 PTZ Control Panel

To enter the PTZ control panel, there are two ways supported.

OPTION 1:

In the PTZ settings interface, click the **PTZ** button on the lower-right corner which is next to the Back button.

OPTION 2:

In the Live View mode, you can press the PTZ Control button on the front panel or on the remote control, or choose the PTZ Control icon .

Figure 4. 13 PTZ Panel

Table 4. 1 Description of the PTZ panel icons

Icon	Description	Icon	Description	Icon	Description
	Direction button and the auto-cycle button	+	Zoom+, Focus+, Iris+	−	Zoom-, Focus-, Iris-
	The speed of the PTZ movement		Light on/off		Wiper on/off
	3D-Zoom		Image Centralization	Preset	Preset
Patrol	Patrol	Pattern	Pattern		Menu
	Previous item		Next item		Start pattern/patrol
	Stop the patrol or pattern movement		Minimize windows		Exit

Chapter 5 Recording Settings

5.1 Configuring Parameters

Purpose:

By configuring the parameters you can define the parameters which affect the image quality, such as the transmission stream type, the resolution and so on.

Before you start:

1. Make sure that the HDD has already been installed. If not, please install a HDD and initialize it. (Menu>HDD>General)

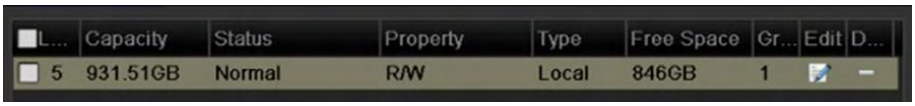

Figure 5. 1 HDD- General

2. Check the storage mode of the HDD
   1) Click **Advanced** to check the storage mode of the HDD.
   2) If the HDD mode is *Quota*, please set the maximum record capacity and maximum picture capacity. For detailed information, see *Chapter Configuring Quota Mode*.
   3) If the HDD mode is **Group**, you should set the HDD group. For detailed information, see *Chapter Configuring HDD Group for Recording*.

Figure 5. 2 HDD- Advanced

Steps:

1. Enter the Record settings interface to configure the recording parameters:
   Menu>Record>Parameters

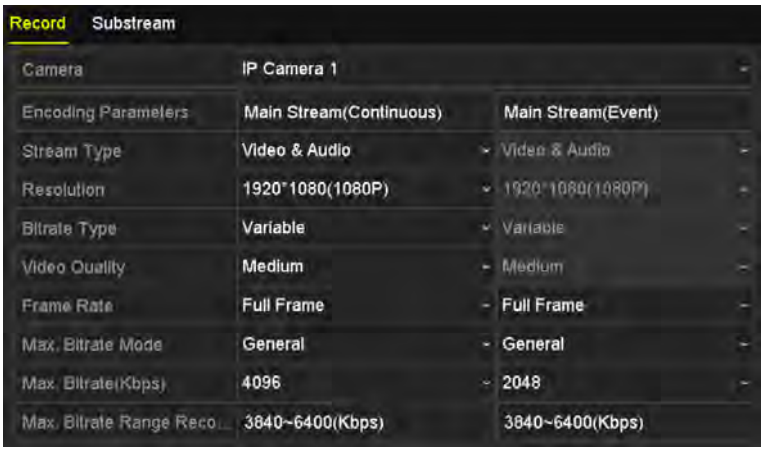

Figure 5. 3 Recording Parameters

2. Parameters Setting for Recording

1) Select **Record** tab page to configure. You can configure the stream type, the resolution, and other parameters on your demand.

2) Click the **More Settings** button to set the advanced parameters for recording and then click **OK** button to finish editing.

Figure 5. 4 Recording Parameters-More Settings

- **Pre-record:** The time you set to record before the scheduled time or event. For example, when an alarm triggered the recording at 10:00, if you set the pre-record time as 5 seconds, the camera records it at 9:59:55.
- **Post-record:** The time you set to record after the event or the scheduled time. For example, when an alarm triggered the recording ends at 11:00, if you set the post-record time as 5 seconds, it records till 11:00:05.
- **Expired Time:** The expired time is the longest time for a record file to be kept in the HDD, if the deadline is reached, the file will be deleted. You can set the expired time to 0, and then the file will not be deleted. The actual keeping time for the file should be determined by the capacity of the HDD.
- **Redundant Record:** Enabling redundant record means you save the record in the redundant HDD. See *Chapter Configuring Redundant Recording*.

- **Record Audio:** Check the checkbox to enable or disable audio recording.
- **Video Stream:** Main stream and sub-stream are selectable for recording. When you select sub-stream, you can record for a longer time with the same storage space.

3) Click **Apply** to save the settings.

NOTE

- The redundant record is to decide whether you want the camera to save the record files in the redundant HDD. You must configure the redundant HDD in HDD settings. For detailed information, see *Chapter 11.4.2*.
- The parameters of Main Stream (Event) are read-only.

3. Parameters Settings for Sub-stream

1) Enter the Sub-stream tab page.

Figure 5. 5 Sub-stream Parameters

2) Configure the parameters of the camera.

3) Click **Apply** to save the settings.

5.2 Configuring Recording Schedule

Purpose:

Set the record schedule, and then the camera automatically starts/stops recording according to the configured schedule.

Steps:

1. Enter the Record Schedule interface.

   Menu>Record >Schedule

2. Configure Record Schedule

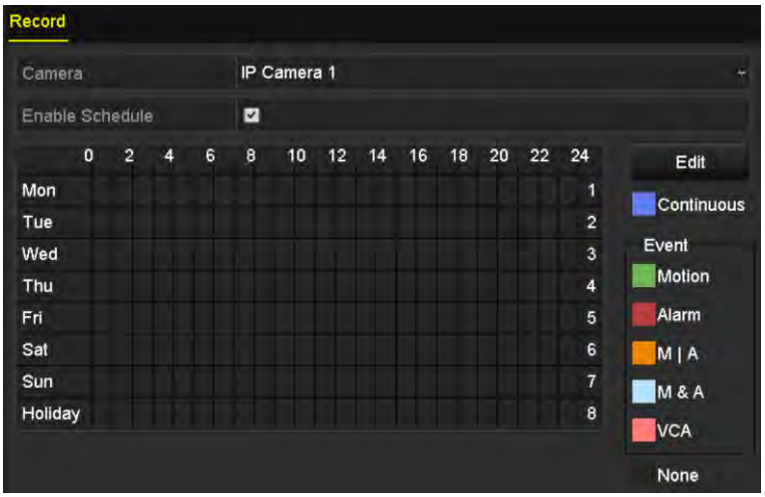

Figure 5. 6 Record Schedule

1) Choose the camera you want to configure.
2) Select the check box after the **Enable Schedule** item.
3) Click **Edit** button or click on the color icon under the edit button and draw the schedule line on the panel.

   Edit the schedule:

   I. In the message box, you can choose the day to which you want to set schedule.

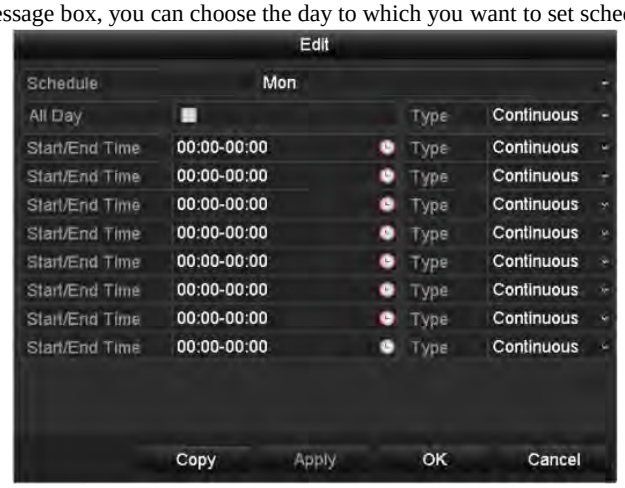

Figure 5. 7 Recording Schedule Interface

   You can click the button to set the accurate time of the schedule.

   II. To schedule an all-day recording, check the checkbox after the **All Day** item.

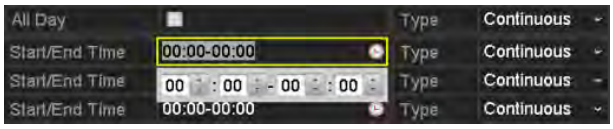

Figure 5. 8 Edit Schedule

III. To arrange other schedule, leave the **All Day** checkbox blank and set the Start/End time.

NOTE

Up to 8 periods can be configured for each day. And the time periods can't be overlapped each other.

Repeat the above edit schedule steps to schedule recording for other days in the week. If the schedule can also be applied to other days, click **Copy**.

Figure 5. 9 Copy Schedule to Other Days

IV. Click **OK** to save setting and back to upper level menu.

V. Click **Apply** in the Record Schedule interface to save the settings.

Draw the schedule:

I. Click on the color icons, you can choose the schedule type as continuous or event.

Figure 5. 10 Draw the Schedule

Descriptions of the color icons are shown in the figure below.

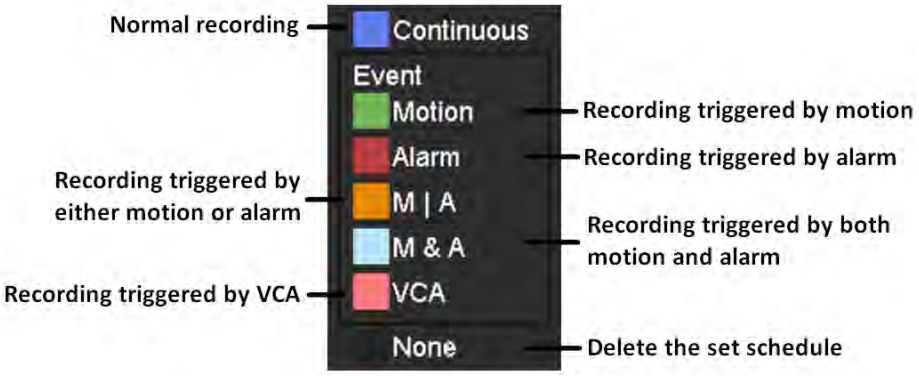

Figure 5. 11 Descriptions of the color icons

II. Click the **Apply** button to validate the settings.

3. (Optional) If the settings can also be used to other channels, click **Copy**, and then choose the channel to which you want to copy.

4. Click **Apply** to save the settings.

Figure 5. 12 Copy Schedule to Other Channels

5.3 Configuring Motion Detection Recording

Purpose:

Follow the steps to set the motion detection parameters. In the live view mode, once a motion detection event takes place, the NVR can analyze it and do many actions to handle it. Enabling motion detection function can trigger certain channels to start recording, or trigger full screen monitoring, audio warning, notify the surveillance center and so on. In this chapter, you can follow the steps to schedule a record which triggered by the detected motion.

Steps:

1. Enter the Motion Detection interface.

   Menu>Camera>Motion

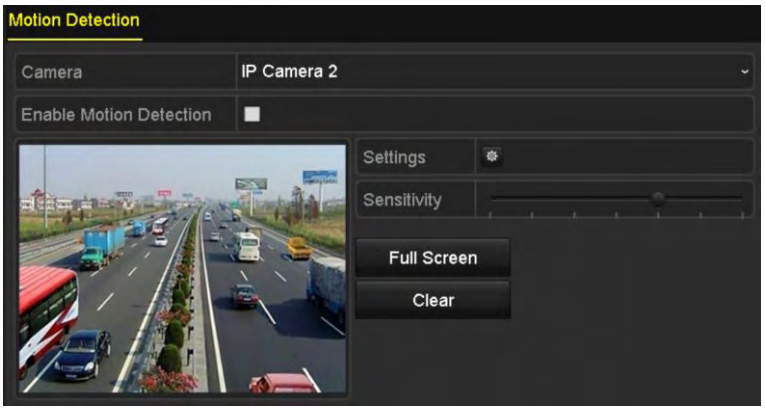

Figure 5. 13 Motion Detection

2. Configure Motion Detection:
   1) Choose camera you want to configure.
   2) Check the checkbox after **Enable Motion Detection**.
   3) Drag and draw the area for motion detection by mouse. If you want to set the motion detection for all the area shot by the camera, click **Full Screen**. To clear the motion detection area, click **Clear**.

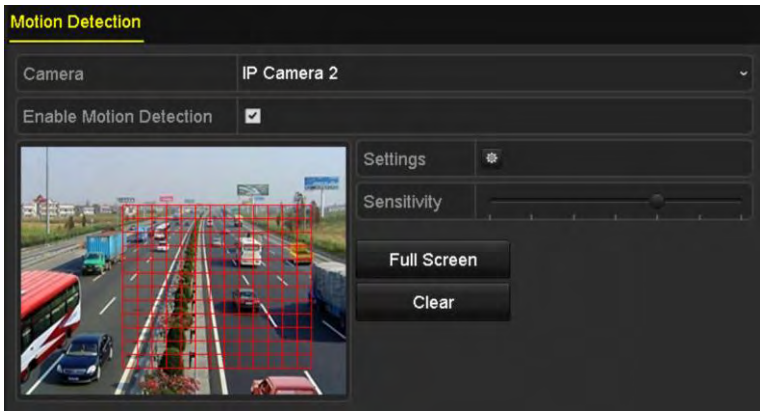

Figure 5. 14 Motion Detection- Mask

   4) Click **Settings**, and the message box for channel information pop up.

Figure 5. 15 Motion Detection Handling

5) Select the channels which you want the motion detection event to trigger recording.
6) Click **Apply** to save the settings.
7) Click **OK** to back to the upper level menu.
8) Exit the Motion Detection menu.

3. Edit the Motion Detection Record Schedule. For the detailed information of schedule configuration, see *Chapter Configuring Recording Schedule.*

5.4 Configuring Alarm Triggered Recording

Purpose:

Follow the procedure to configure alarm triggered recording.

Steps:

1. Enter the Alarm setting interface.

   Menu> Configuration> Alarm

Figure 5. 16 Alarm Settings

2. Click **Alarm Input**.

Figure 5. 17 Alarm Settings- Alarm Input

   1) Select Alarm Input number and configure alarm parameters.
   2) Choose N.O (normally open) or N.C (normally closed) for alarm type.
   3) Check the checkbox for Enable ☑.
   4) Click **Settings**.

Figure 5. 18 Alarm Settings

5) Choose the alarm triggered recording channel.
6) Check the checkbox ☑ to select channel.
7) Click **Apply** to save settings.
8) Click **OK** to back to the upper level menu.

Repeat the above steps to configure other alarm input parameters.

If the settings can also be applied to other alarm inputs, click **Copy** and choose the alarm input number.

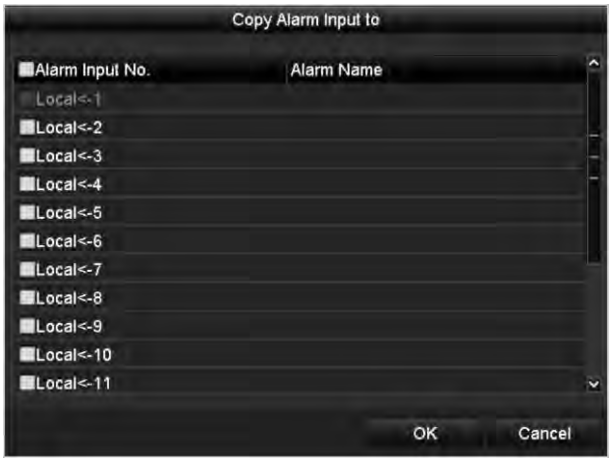

Figure 5. 19 Copy Alarm Input

3. Edit the Alarm triggered record in the Record Schedule setting interface. For the detailed information of schedule configuration, see *Chapter Configuring Recording Schedule.*

5.5 Configuring VCA Triggered Recording

Steps:

1. Enter VCA Alarm interface of Camera Management and select a camera you want to detect VCA alarm.
   Menu> Camera> VCA

   NOTE

   The selected camera must support the VCA function.

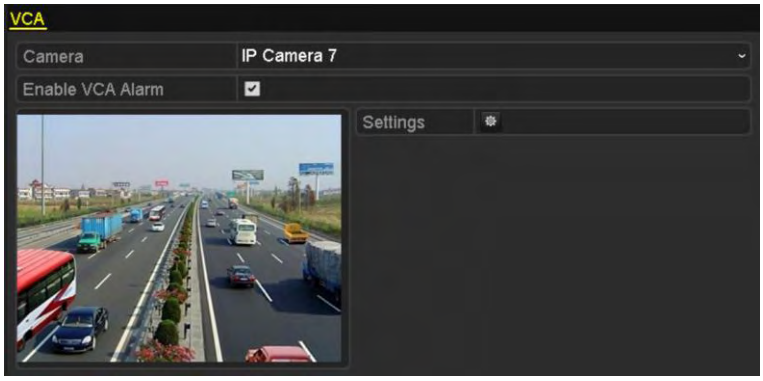

Figure 5. 20 VCA Alarm Setting Interface

2. Check the **Enable VCA Alarm** checkbox to enable it.
3. Click **Settings**, and the message box for channel information pop up.
4. Select Trigger Channel tab and select one or more channels which will start recording and click **OK** to save the settings.

Figure 5. 21 Set Trigger Channel

5. Edit the VCA Alarm Record Schedule. For the detailed information of schedule configuration, see *Chapter Configuring Recording Schedule.*

5.6 Manual Recording

Purpose:

Follow the steps to set parameters for the manual record. Using manual record, you need to manually cancel the record. The manual recording is prior to the scheduled recording.

Steps:

1. Enter the Manual settings interface.

   Menu> Manual

   Or press the **REC/SHOT** button on the front panel.

Figure 5. 22 Manual Record

2. Enable the Manual Record.
   1) Select **Record** on the left bar.
   2) Click the status button before camera number to change OFF to ON.
3. Disable manual record.

   Click the status button to change ON to OFF.

NOTE

Green icon ON means that the channel is configured the record schedule. After rebooting, all the manual records enabled will be canceled.

5.7 Configuring Holiday Recording

Purpose:

Follow the steps to configure the record schedule on holiday for that year. You may want to have different plan for recording on holiday.

Steps:

1. Enter the Record setting interface.

   Menu > Record > Holiday

Figure 5. 23 Holiday Settings

2. Enable Edit Holiday schedule.

   1) Click  to enter the Edit interface.

Figure 5. 24 Edit Holiday Settings

   2) Check the checkbox after **Enable Holiday**.
   3) Select Mode from the dropdown list.

      There are three different modes for the date format to configure holiday schedule.
   4) Set the start and end date.
   5) Click **Apply** to save settings.
   6) Click **OK** to exit the Edit interface.

3. Enter Record Schedule settings interface to edit the holiday recording schedule. See *Chapter 6.2 Configuring Recording Schedule*.

5.8 Configuring Redundant Recording

Purpose:

Enabling redundant recording, which means saving the record files not only in the R/W HDD but also in the redundant HDD, will effectively enhance the data safety and reliability. .

Steps:

1. Enter HDD Information interface.

Menu> HDD

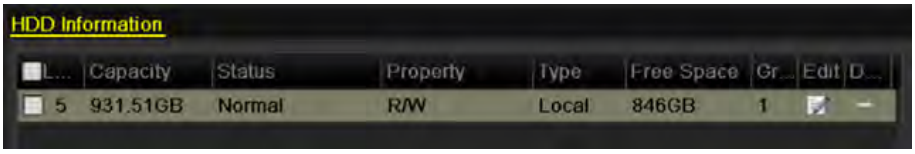

Figure 5. 25 HDD General

2. Select the **HDD** and click to enter the Local HDD Settings interface.

1) Set the HDD property to Redundancy.

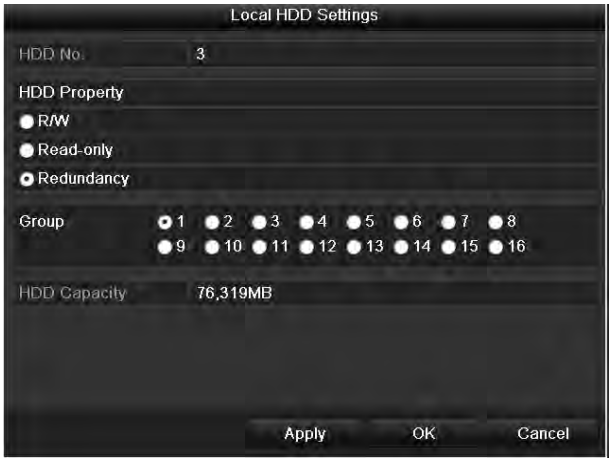

Figure 5. 26 HDD General-Editing

2) Click **Apply** to save the settings.

3) Click **OK** to back to the upper level menu.

NOTE

You must set the Storage mode in the HDD advanced settings to Group before you set the HDD property to Redundant. For detailed information, please refer to *Chapter 11.4.1 Setting HDD Property*. There should be at least another HDD which is in Read/Write status.

3. Enter the More Settings interface of Record Parameters setting.

Menu> Record> Parameters

1) Select **Record** tab**.**

2) Select Camera you want to configure in the drop-down list.

3) Click the **More Settings** button and check the checkbox of **Redundant Record**.

Figure 5. 27 Record Parameters

4) Click **OK** to save settings and back to the upper level menu.

Repeat the above steps for configuring other channels.

5.9 Configuring HDD Group for Recording

Purpose:

You can group the HDDs and save the record files in certain HDD group.

Steps:

1. Enter HDD setting interface.

   Menu>HDD

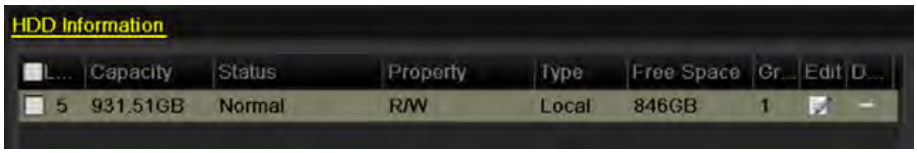

Figure 5. 28 HDD General

2. Select **Advanced** on the left side menu.

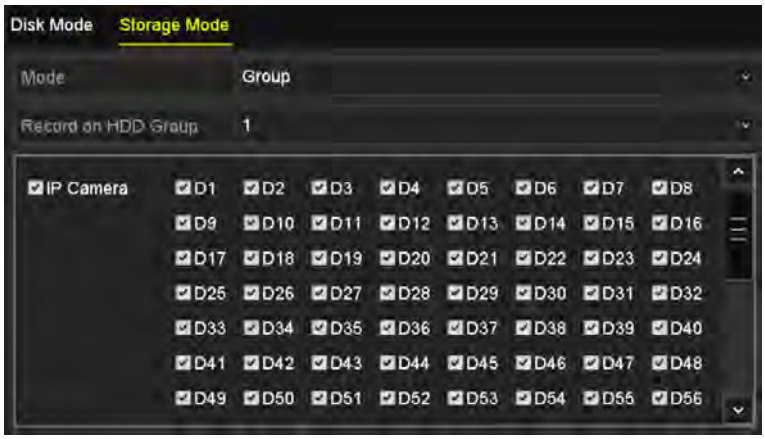

Figure 5. 29 Storage Mode

   Check whether the storage mode of the HDD is Group. If not, set it to Group. For detailed information, please refer to *Chapter 11.4 Managing HDD Group.*

3. Select **General** in the left side menu
4. Click to enter editing interface.
5. Configuring HDD group.
   1) Choose a group number for the HDD group.
   2) Click **Apply** and then in the pop-up message box, click **Yes** to save your settings.
   3) Click **OK** to back to the upper level menu.

      Repeat the above steps to configure more HDD groups.
6. Choose the Channels which you want to save the record files in the HDD group.
   1) Select **Advanced** on the left bar.
   2) Choose Group number in the dropdown list of **Record on HDD Group**
   3) Check the channels you want to save in this group.
   4) Click **Apply** to save settings.

NOTE

After having configured the HDD groups, you can configure the recording settings following the procedure provided in *Chapter 5.2-5.7*.

5.10 Files Protection

Purpose:

You can lock the recorded files or set the HDD property to Read-only to protect the record files from being overwritten.

Protect file by locking the record files:

Steps:

1. Enter Export setting interface.

   Menu> Export

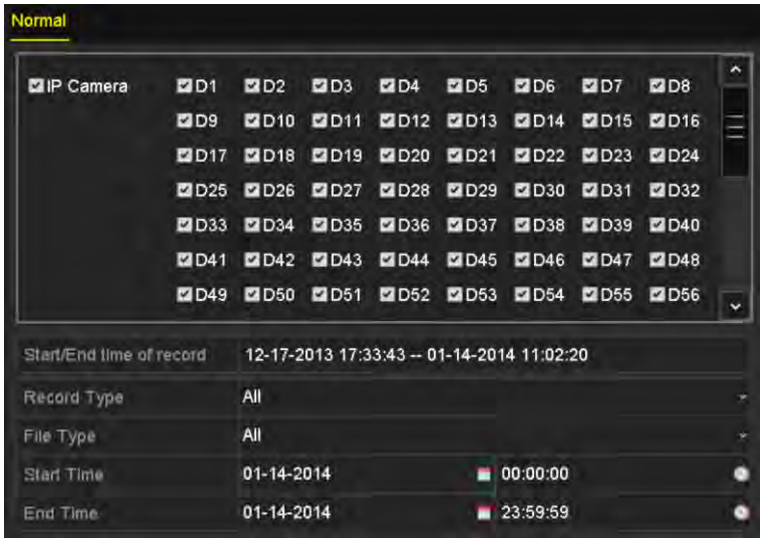

Figure 5. 30 Export

2. Select the channels you want to investigate by checking the checkbox to ☑.
3. Configure the record type, file type start/end time.
4. Click **Search** to show the results.

Figure 5. 31 Export- Search Result

5. Protect the record files.
   1) Find the record files you want to protect, and then click the 🔓 icon which will turn to 🔒, indicating that the file is locked.

NOTE

The record files of which the recording is still not completed cannot be locked.

2) Click to change it to to unlock the file and the file is not protected.

Figure 5. 32 Unlocking Attention

Protect file by setting HDD property to Read-only

Steps:

1. Enter HDD setting interface.

Menu> HDD

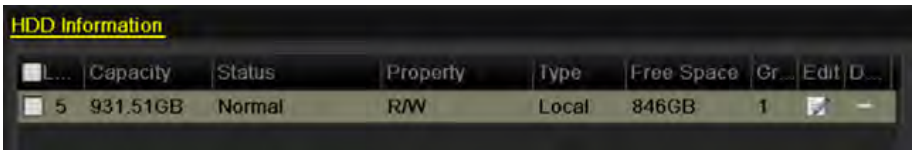

Figure 5. 33 HDD General

2. Click to edit the HDD you want to protect.

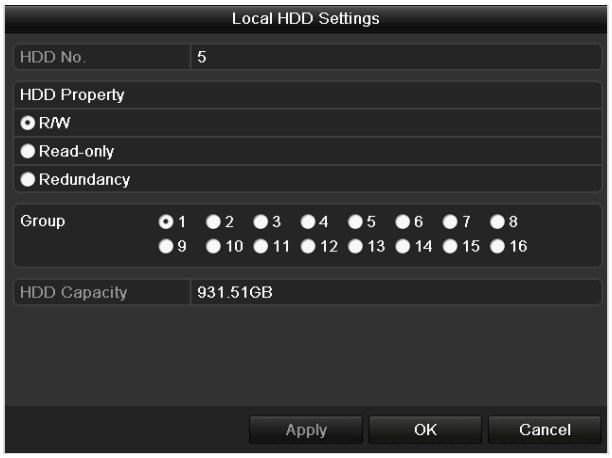

Figure 5. 34 HDD General- Editing

NOTE

To edit HDD property, you need to set the storage mode of the HDD to Group. See *Chapter Managing HDD Group.*

3. Set the HDD property to Read-only.

4. Click **OK** to save settings and back to the upper level menu.

NOTE

- You cannot save any files in a Read-only HDD. If you want to save files in the HDD, change the

property to R/W.

- If there is only one HDD and is set to Read-only, the NVR can’t record any files. Only live view mode is available.
- If you set the HDD to Read-only when the NVR is saving files in it, then the file will be saved in next R/W HDD. If there is only one HDD, the recording will be stopped.

Chapter 6 Playback

6.1 Playing Back Record Files

6.1.1 Playing Back by Channel

Purpose:

Play back the recorded video files of a specific channel in the live view mode. Channel switch is supported.

Instant playback by channel

Steps:

Choose a channel in live view mode using the mouse and click the button in the quick setting toolbar.

NOTE

In the instant playback mode, only record files recorded during the last five minutes on this channel will be played back.

Figure 6. 1 Instant Playback Interface

Playback by channel

1. Enter the Playback interface.

   Mouse: right click a channel in live view mode and select Playback from the menu, as shown in Figure 6. 2.

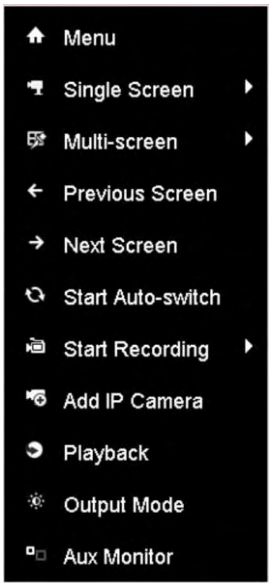

Figure 6. 2 Right-click Menu under Live View

NOTE

Pressing numerical buttons will switch playback to the corresponding channels during playback process.

2. Playback management.

The toolbar in the bottom part of Playback interface can be used to control playing progress, as shown in Figure 6. 3.

Figure 6. 3 Playback Interface

Click the channel(s) to execute simultaneous playback of multiple channels.

Figure 6. 4 Toolbar of Playback

NOTE

- The 03-04-2014 09:33:21 -- 03-07-2014 15:49:56 indicates the start/end time of the record.
- Playback progress bar: use the mouse to click any point of the progress bar or drag the progress bar to locate specific frames.

Table 6. 1 Detailed Explanation of Playback Toolbar

Button	Operation	Button	Operation	Button	Operation	Button	Operation
	Audio on/ Mute		Start/Stop clipping		30s forward		30s reverse
	Add default tag		Add customized tag		Tag management		Slow forward
	Pause reverse play/ Reverse play/ Single-frame reverse play		Pause play/ Play/ Single-frame play		Scaling up/down the time line		Fast forward
	Previous day		Next day		Full Screen		Exit
	Stop		Digital Zoom		Save the clips		Process bar
Normal	Video type						

6.1.2 Playing Back by Time

Purpose:

Play back video files recorded in specified time duration. Multi-channel simultaneous playback and channel switch are supported.

Steps:

1. Enter playback interface.
   Menu>Playback
2. Check the checkbox of channel(s) in the channel list and then double-click to select a date on the calendar.

Figure 6. 5 Playback Calendar

NOTE

If there are record files for that camera in that day, in the calendar, the icon for that day is displayed as 9.

Otherwise it is displayed as 9

In the Playback interface:

The toolbar in the bottom part of Playback interface can be used to control playing process, as shown in Figure 6. 6.

Figure 6. 6 Interface of Playback by Time

Figure 6. 7 Toolbar of Playback by Time

NOTE

- The 03-04-2014 09:33:21 -- 03-07-2014 15:49:56 indicates the start/end time of the record.
- Playback progress bar: use the mouse to click any point of the progress bar or drag the progress bar to locate specific frames.

Table 6. 2 Detailed Explanation of Playback-by-time Interface

Button	Operation	Button	Operation	Button	Operation	Button	Operation
/	Audio on/ Mute	/	Start/Stop clipping	30S	30s forward	30S	30s reverse
	Add default tag		Add customized tag		Tag management		Slow forward
/	Pause reverse play/ Reverse play/ Single-frame reverse play	/	Pause play/ Play/ Single-frame play	/	Scaling up/down the time line		Fast forward
	Previous day		Next day		Full Screen		Exit
	Stop		Digital Zoom		Save the clips	10 11 12	Process bar

Button	Operation	Button	Operation	Button	Operation	Button	Operation
Normal	Video type						

6.1.3 Playing Back by Event Search

Purpose:

Play back record files on one or several channels searched out by restricting event type (e.g. alarm input and motion detection).

Steps:

1. Enter the Playback interface.
   Menu>Playback
2. Select the **Event** in the drop-down list on the top-left side.
3. Select **Alarm Input**, **Motion** or **VCA** as the event type, edit the Start time and End time.

   NOTE

   Here we take playback by motion as the example.

Figure 6. 8 Motion Search Interface

4. Click **Search** button to get the search result information. You may refer to the right-side bar for the result.

Figure 6. 9 Search Result Bar (Motion)

5. Click button to play back the file.

   You can click the **Back** button to back to the search interface.

   NOTE

   Pre-play and post-play can be configured.

6. Playback interface.

   The toolbar in the bottom part of Playback interface can be used to control playing process.

Figure 6. 10 Interface of Playback by Event

Figure 6. 11 Toolbar of Playback by Event

Table 6. 3 Detailed Explanation of Playback-by-event Toolbar

Button	Operation	Button	Operation	Button	Operation	Button	Operation
	Audio on/ Mute		Start/Stop clipping		30s forward		30s reverse
	Add default tag		Add customized tag		Tag management		Slow forward
	Pause reverse play/ Reverse play/ Single-frame reverse play		Pause play/ Play/ Single-frame play		Scaling up/down the time line		Fast forward
	Previous day		Next day		Full Screen		Exit
	Stop		Digital Zoom		Save the clips		Process bar
Event	Video type						

NOTE

Playback progress bar: use the mouse to click any point of the progress bar or drag the progress bar to locate specific frames.

6.1.4 Playing Back by Tag

Purpose:

Video tag allows you to record related information like people and location of a certain time point during playback. You are also allowed to use video tag(s) to search for record files and position time point.

Before playing back by tag:

1. Enter Playback interface.
   Menu>Playback
2. Search and play back the record file(s). Refer to *Chapter 6.1.1* for the detailed information about searching and playback of the record files.

Figure 6. 12 Interface of Playback by Time

Click button to add default tag.

Click button to add customized tag and input tag name.

NOTE

Max. 64 tags can be added to a single video file.

3. Tag management.

Click button to check, edit and delete tag(s).

Figure 6. 13 Tag Management Interface

Steps:

1. Select the **Tag** from the drop-down list in the Playback interface.
2. Choose channels, edit start time and end time, and then click Search to enter Search Result interface.

NOTE

You can enter keyword in the textbox Keyword to search the tag on your command.

Figure 6. 14 Video Search by Tag

3. Click button to play back the file.

You can click the **Back** button to back to the search interface.

NOTE

Pre-play and post-play can be configured.

Figure 6. 15 Interface of Playback by Tag

Figure 6. 16 Toolbar of Playback by Tag

Table 6. 4 Detailed Explanation of Playback-by-tag Toolbar

Button	Operation	Button	Operation	Button	Operation	Button	Operation
	Audio on/ Mute		Start/Stop clipping		30s forward		30s reverse
	Add default tag		Add customized tag		Tag management		Slow forward
	Pause reverse play/ Reverse play/ Single-frame reverse play		Pause play/ Play/ Single-frame play		Scaling up/down the time line		Fast forward
	Previous day		Next day		Full Screen		Exit
	Stop		Digital Zoom		Save the clips		Process bar
Tag	Video type						

NOTE

Playback progress bar: use the mouse to click any point of the progress bar or drag the progress bar to locate specific frames.

6.1.5 Smart Playback

Purpose:

The smart playback function provides an easy way to get through the less effective information. When you select the smart playback mode, the system will analyze the video containing the motion or VCA information, mark it with green color and play it in the normal speed while the video without motion will be played in the 16-time speed. The smart playback rules and areas are configurable.

Before you start:

To get the smart search result, the corresponding event type must be enabled and configured on the IP camera. Here we take the intrusion detection as an example.

1. Log in the IP camera by the web browser, and enable the intrusion detection by checking the checkbox of it. You may enter the motion detection configuration interface by Configuration> Advanced Configuration> Events> Intrusion Detection.

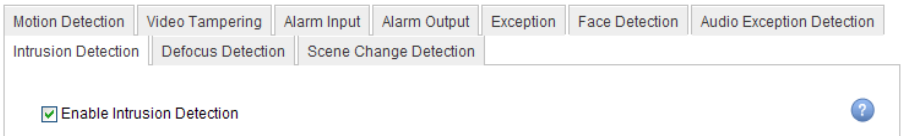

Figure 6. 17 Setting Intrusion Detection on IP Camera

2. Configure the required parameters of intrusion detection, including area, arming schedule and linkage methods. Refer to the user manual of smart IP camera for detailed instructions.

Steps:

1. Enter Playback interface.
   Menu>Playback

2. Select the **Smart** in the drop-down list on the top-left side.

Figure 6. 18 Smart Playback Interface

Table 6. 5 Detailed Explanation of Smart Playback

Button	Operation	Button	Operation	Button	Operation
	Smart search		Stop	/	Pause play / Play
	Process bar	/	Scaling up/down the time line	Smart	Playback type

3. Select a camera in the camera list and select a date in the calendar.
4. Edit the smart search areas and rules.
   1) Click the button to enter the search area editing interface; the smart search area is set as full screen by default.

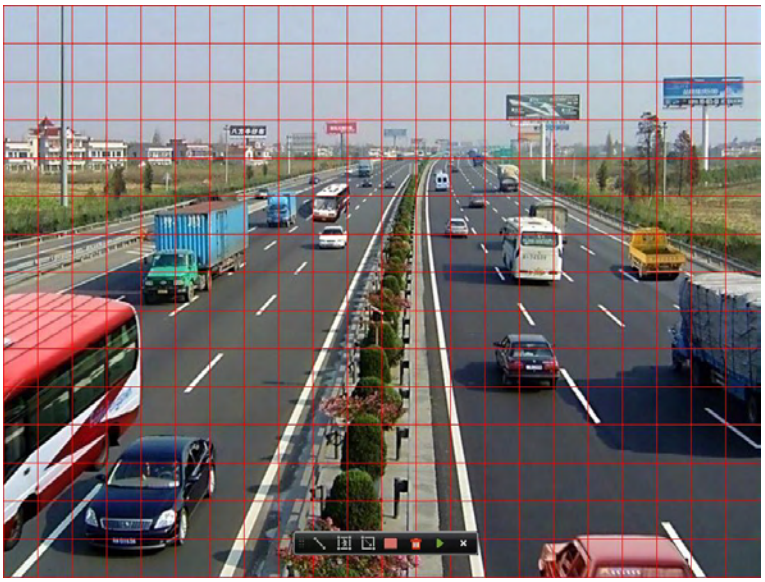

Figure 6. 19 Draw Area of Smart Search

2) Set the rules and areas.

Intrusion Detection

Click the button, and then specify 4 points to set a quadrilateral region for intrusion detection.

NOTE

Only one region can be set.

Motion Detection

i. Click the to set the search area manually.

ii. Click and drag the mouse to draw target searching area(s), or click the button to set the full screen as the area.

3) Click the to search, and then the result will be displayed as in the progress bar of the Smart Playback interface.

Or you can click the button to clear all the set areas.

5. Click the button to play.

Figure 6. 20 Smart Search Result

NOTE

- The 06-27-2013 08:58:59 -- 06-27-2013 09:44:02 indicates the start/end time of the record.
- Playback progress bar: use the mouse to click any point of the progress bar to locate specific frames.

6.1.6 Playing Back by System Logs

Purpose:

Play back record file(s) associated with channels after searching system logs.

Steps:

1. Enter Log Information interface.

Menu>Maintenance>Log Information

2. Click **Log Search** tab to enter Playback by System Logs.

Set search time and type and click **Search** button.

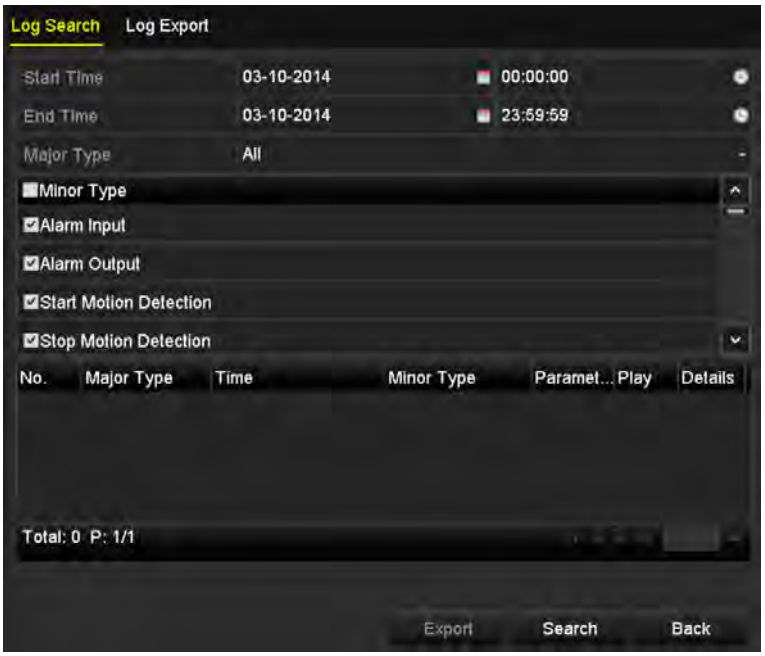

Figure 6. 21 System Log Search Interface

3. Choose a log with record file and click button to enter Playback interface.

NOTE

If there is no record file at the time point of the log, the message box "No result found" will pop up.

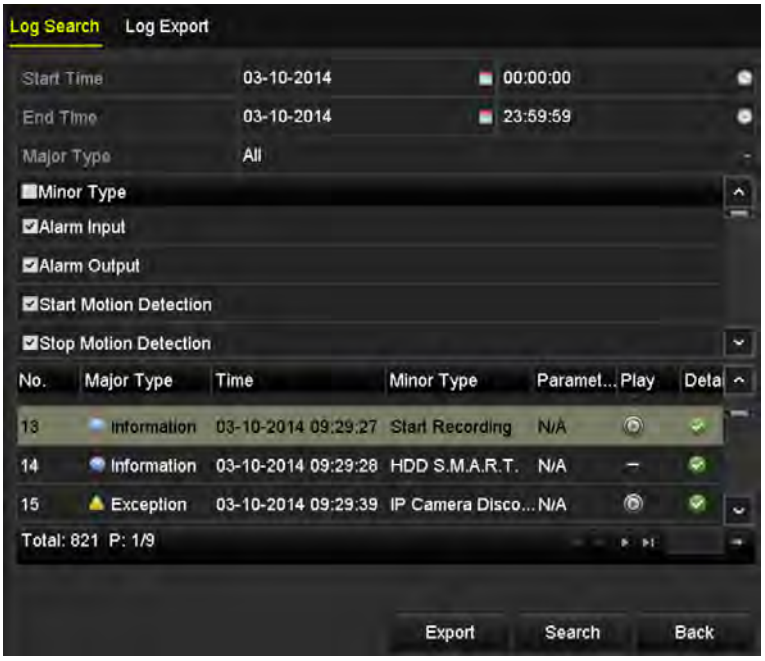

Figure 6. 22 Result of System Log Search

4. Playback interface.

The toolbar in the bottom part of Playback interface can be used to control playing process.

Figure 6. 23 Interface of Playback by Log

6.1.7 Playing Back External File

Purpose:

Perform the following steps to look up and play back files in the external devices.

Steps:

1. Enter Tag Search interface.

   Menu>Playback

2. Select the **External File** in the drop-down list on the top-left side.

   The files are listed in the right-side list.

   You can click the Refresh button to refresh the file list.

3. Select and click the button to play back it. And you can adjust the playback speed by clicking and .

Figure 6. 24 Interface of External File Playback

6.2 Auxiliary Functions of Playback

6.2.1 Playing Back Frame by Frame

Purpose:

Play video files frame by frame, in case of checking image details of the video when abnormal events happen.

Steps:

Go to Playback interface.

If you choose playback of the record file: click button until the speed changes to Single frame and one click on the playback screen represents playback of one frame.

If you choose reverse playback of the record file: click button until the speed changes to Single frame and one click on the playback screen represents reverse playback of one frame. It is also feasible to use button in toolbar.

6.2.2 Digital Zoom

Steps:

1. Click the button on the playback control bar to enter Digital Zoom interface.
2. Use the mouse to draw a red rectangle and the image within it will be enlarged up to 16 times.

Figure 6. 25 Draw Area for Digital Zoom

3. Right-click the image to exit the digital zoom interface.

6.2.3 Reverse Playback of Multi-channel

Purpose:

You can play back record files of multi-channel reversely. Up to 16-ch (with 1280*720 resolution) simultaneous reverse playback is supported; up to 4-ch (with 1920*1080P resolution) simultaneous reverse playback is

supported and up to 1-ch (with 2560*1920 resolution) reverse playback is supported.

Steps:

1. Enter Playback interface.

   Menu>Playback

2. Check more than one checkboxes to select multiple channels and click to select a date on the calendar.

Figure 6. 26 4-ch Synchronous Playback Interface

3. Click  to play back the record files reversely.

Chapter 7 Backup

7.1 Backing up Record Files

7.1.1 Quick Export

Purpose:

Export record files to backup device(s) quickly.

Steps:

1. Enter Video Export interface.

   Menu>Export>Normal

   Choose the channel(s) you want to back up and click **Quick Export** button.

   NOTE

   The time duration of record files on a specified channel cannot exceed one day. Otherwise, the message box “Max. 24 hours are allowed for quick export.” will pop up.

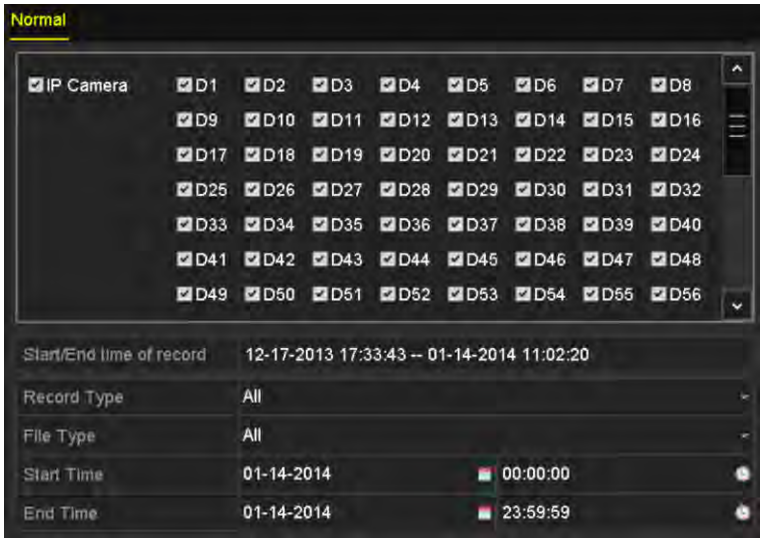

Figure 7. 1 Quick Export Interface

2. Click on the **Export** button to start exporting.

   NOTE

   Here we use USB Flash Drive and please refer to the next section Normal Backup for more backup devices supported by the NVR.

Figure 7. 2 Quick Export using USB1-1

Stay in the Exporting interface until all record files are exported.

Figure 7. 3 Export Finished

3. Check backup result.

Choose the record file in Export interface and click button to check it.

NOTE

The Player player.exe will be exported automatically during record file export.

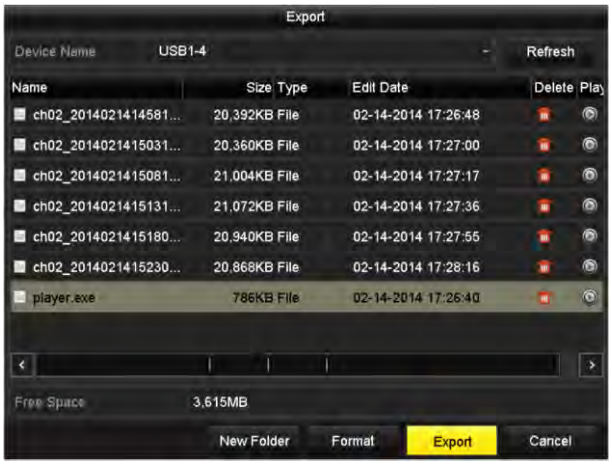

Figure 7. 4 Checkup of Quick Export Result Using USB1-1

7.1.2 Backing up by Normal Video Search

Purpose:

The record files can be backup to various devices, such as USB devices (USB flash drives, USB HDDs, USB writer), SATA writer and e-SATA HDD.

Backup using USB flash drives and USB HDDs

Steps:

1. Enter Export interface.

   Menu>Export>Normal

2. Set search condition and click **Search** button to enter the search result interface.

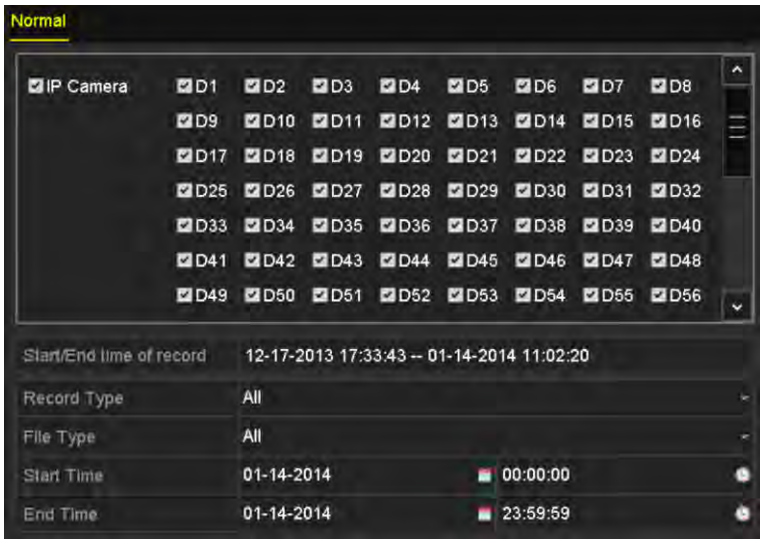

Figure 7. 5 Normal Video Search for Backup

3. Select record files you want to back up.

   Click to play the record file if you want to check it.

   Check the checkbox before the record files you want to back up.

   NOTE

   The size of the currently selected files is displayed in the lower-left corner of the window.

Figure 7. 6 Result of Normal Video Search for Backup

4. Export.

   Click **Export All** button to export all the recording files.

   Or you can select recording files you want to back up, and click **Export** button to enter Export interface.

If the inserted USB device is not recognized:

- Click the **Refresh** button.
- Reconnect device.
- Check for compatibility from vendor.

You can also format USB flash drives or USB HDDs via the device.

Figure 7. 7 Export by Normal Video Search using USB Flash Drive

Stay in the Exporting interface until all record files are exported with pop-up message box “Export finished”.

Figure 7. 8 Export Finished

5. Check backup result.

Choose the record file in Export interface and click button to check it.

The Player player.exe will be exported automatically during record file export.

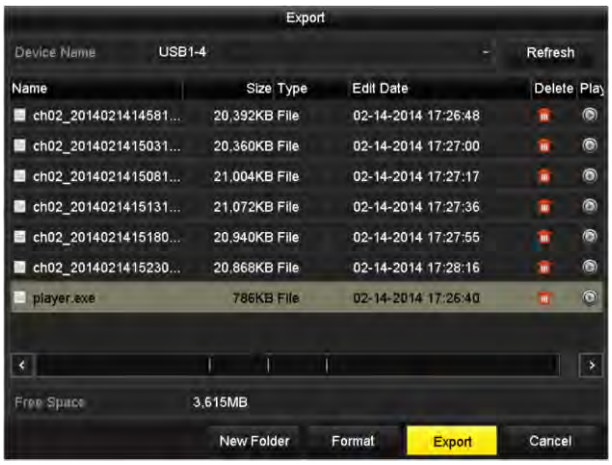

Figure 7. 9 Checkup of Export Result using USB Flash Drive

Backup using USB writer and SATA writer

Steps:

1. Enter Export interface.

   Menu>Export>Normal

2. Set search condition and click **Search** button to enter the search result interface.

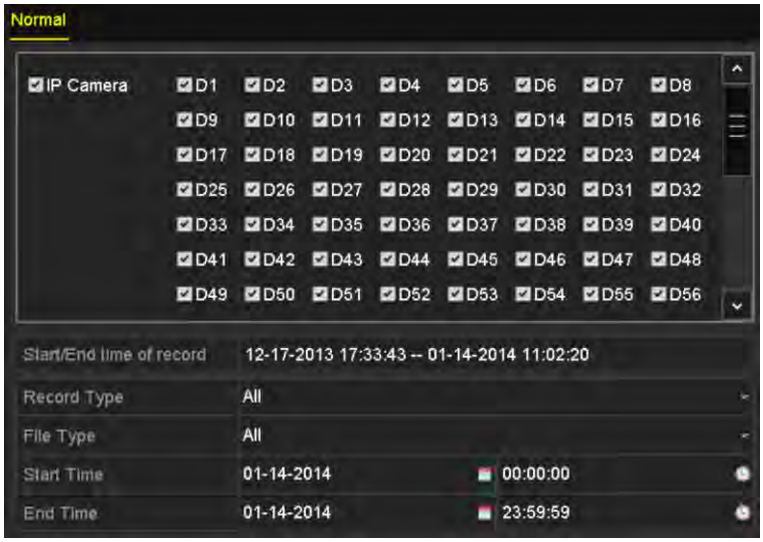

Figure 7. 10 Normal Video Search for Backup

3. Select record files you want to back up.

   Click button to play the record file if you want to check it.

   Check the checkbox before the record files you want to back up.

   NOTE

   The size of the currently selected files is displayed in the lower-left corner of the window.

Figure 7. 11 Result of Normal Video Search for Backup

4. Export.

Click **Export** button and start backup.

NOTE

If the inserted USB writer or SATA writer is not recognized:

- Click the **Refresh** button.
- Reconnect device.
- Check for compatibility from vendor.

Figure 7. 12 Export by Normal Video Search using USB Writer

Stay in the Exporting interface until all record files are exported with pop-up message box “Export finished”.

Figure 7. 13 Export Finished

5. Check backup result.

Choose the record file in Export interface and click button to check it.

NOTE

The Player player.exe will be exported automatically during record file export.

Figure 7. 14 Checkup of Export Result using USB Writer

Backup using eSATA HDDs

Steps:

1. Enter Record>Advanced and set the usage of eSATA HDD at "Export".

   Menu>Record>Advanced

   Choose eSATA and set its usage at Export. Click **Yes** when pop-up message box "System will reboot automatically if the usage of eSATA is changed. Continue?"

   NOTE

   The usages of eSATA HDD contain Record and Export. And changes in usage will take effective after rebooting the device.

2. Enter Export interface.

   Menu>Export>Normal

   Set search condition and click **Search** button to enter the search result interface.

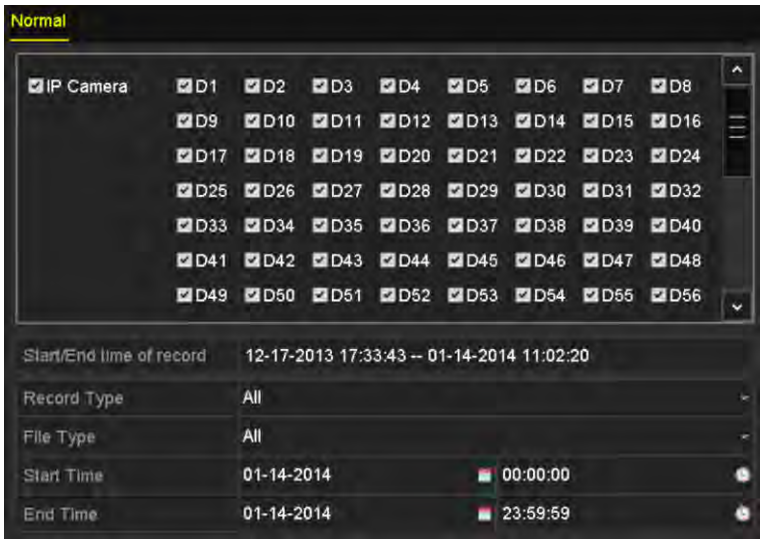

Figure 7. 15 Normal Video Search for Backup

3. Select record files you want to back up.

Click button to play the record file if you want to check it.

Tick record files you want to back up.

NOTE

The size of the currently selected files is displayed in the lower-left corner of the window.

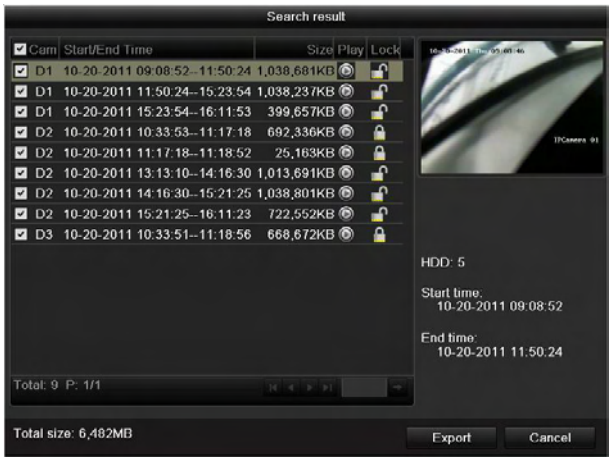

Figure 7. 16 Result of Normal Video Search for Backup

4. Export.

Click **Export All** button to export all the recording files.

Or you can select recording files you want to back up, and click **Export** button to enter Export interface.

NOTE

Please format the eSATA first when using it for the first time. If the inserted eSATA HDD is not recognized:

- Click the **Refresh** button.
- Reconnect device.
- Check for compatibility from vendor.

You can also format SATA HDD via the device.

Figure 7. 17 Export by Normal Video Search Using eSATA HDD

Stay in the Exporting interface until all record files are exported with pop-up message “Export finished”.

Figure 7. 18 Export Finished

5. Check backup result.

   Choose the record file in Export interface and click button to check it.

NOTE

The Player player.exe will be exported automatically during record file export.

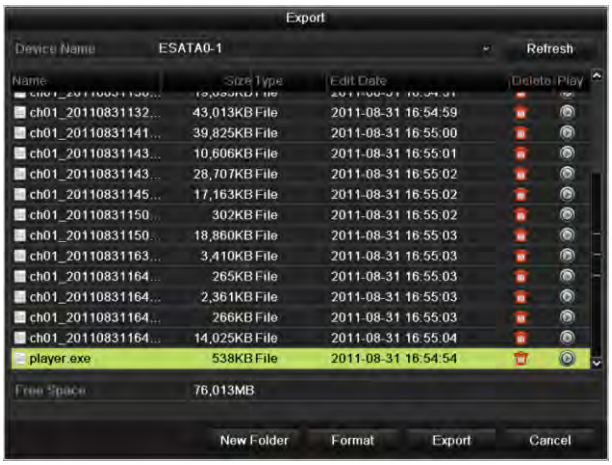

Figure 7. 19 Checkup of Export Result Using eSATA HDD

7.1.3 Backing up by Event Search

Purpose:

Back up event-related record files using USB devices (USB flash drives, USB HDDs, USB writer), SATA writer or eSATA HDD. Quick Backup and Normal Backup are supported.

Steps:

1. Enter Export interface.

   Menu>Export>Event

   1) Select “Alarm Input” from the dropdown list of Event Type.
   2) Select the alarm input No. and time.
   3) Click **Search** button to enter the Search Result interface.

NOTE

Event types contain Alarm Input, Motion and VCA.

Figure 7. 20 Event Search for Backup

2. Select record files to export.

1) Clicking **Quick Export** button will export record files of all channels triggered by the selected alarm input.

Figure 7. 21 Result of Event Search

2) Click **Details** button to view detailed information of the record file, e.g. start time, end time, file size, etc.

Figure 7. 22 Event Details Interface

3. Export.

Click **Export All** button to export all the recording files.

Or you can select recording files you want to back up, and click **Export** button to enter Export interface.

NOTE

If the inserted USB device is not recognized:

- Click the Refresh button.
- Reconnect device.
- Check for compatibility from vendor.

You can also format USB flash drive or USB HDDs via the device.

Figure 7. 23 Export by Event Using USB Flash Drive

Stay in the Exporting interface until all record files are exported with pop-up message “Export finished”.

Figure 7. 24 Export Finished

4. Check backup result.

NOTE

The Player player.exe will be exported automatically during record file export.

7.1.4 Backing up Video Clips

Purpose:

You may also select video clips to export directly during Playback, using USB devices (USB flash drives, USB HDDs, USB writer), SATA writer or eSATA HDD.

Steps:

1. Enter Playback interface.

   Please refer to *Chapter 6.1 Playing Back Record Files.*

2. During playback, use buttons and in the playback toolbar to start or stop clipping record file(s).

3. Click the to save the video clips. Or the promption of saving clips will pop up when you quit the playback interface.

NOTE

A maximum of 30 clips can be selected for each channel.

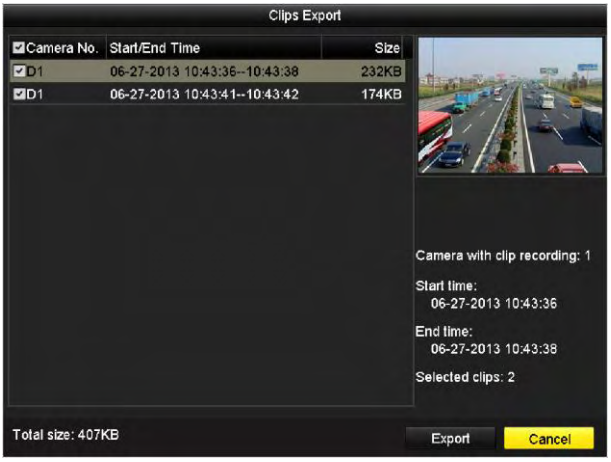

Figure 7. 25 Clips Export Interface

4. Export.

   Click **Export** button and start backup.

NOTE

If the inserted USB device is not recognized:

- Click the **Refresh** button.
- Reconnect device.
- Check for compatibility from vendor.

You can also format USB flash drive or USB HDDs via the device.

Figure 7. 26 Export Video Clips Using USB Flash Drive

Stay in the Exporting interface until all record files are exported with pop-up message “Export finished”.

Figure 7. 27 Export Finished

5. Check backup result.

NOTE

The Player player.exe will be exported automatically during record file export.

7.2 Managing Backup Devices

Management of USB flash drives, USB HDDs and eSATA HDDs

Steps:

1. Enter Search Result interface of record files.

   Menu>Export>Normal

   Set search condition and click **Search** button to enter Search Result interface.

   NOTE

   At least one channel shall be selected.

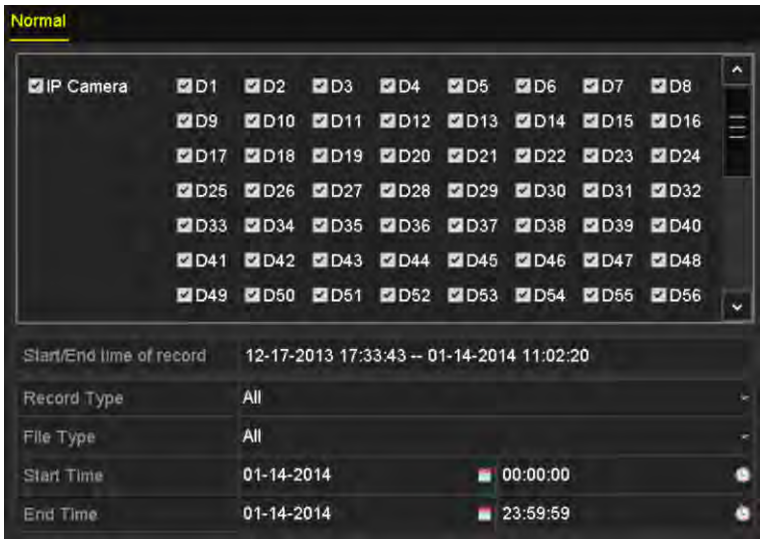

Figure 7. 28 Normal Video Search for Backup

2. Click **Export All** button to export all the recording files.

   Or you can select recording files you want to back up, and click **Export** button to enter Export interface.

   NOTE

   At least one record file shall be selected.

Figure 7. 29 Result of Normal Video Search for Backup

3. Backup device management.

   Click **New Folder** button if you want to create a new folder in the backup device.

   Select a record file or folder in the backup device and click button if you want to delete it.

   Select a record file in the backup device and click button to play it.

   Click **Format** button to format the backup device.

   NOTE

   If the inserted USB device is not recognized:

   - Click the **Refresh** button.
   - Reconnect device.
   - Check for compatibility from vendor.

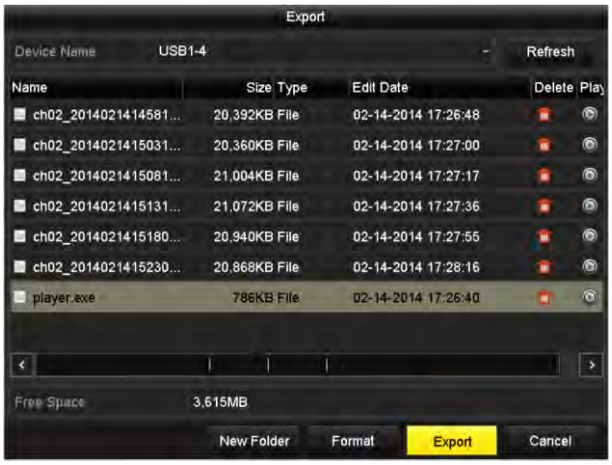

Figure 7. 30 USB Flash Drive Management

Management of USB writers and DVD-R/W

1. Enter Search Result interface of record files.

   Menu>Export>Normal

   Set search condition and click **Search** button to enter Search Result interface.

   NOTE

   At least one channel shall be selected.

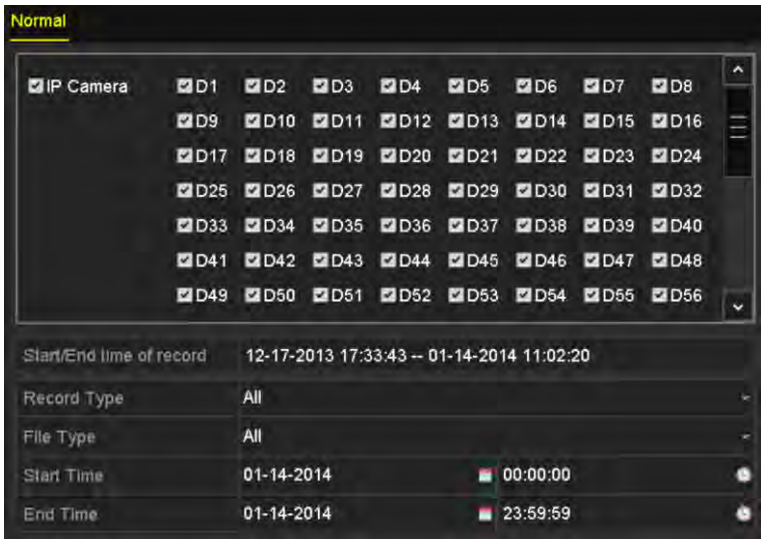

Figure 7. 31 Normal Video Search for Backup

2. Select record files you want to back up.

Click **Export All** button to export all the recording files.

Or you can select recording files you want to back up, and click **Export** button to enter Export interface.

NOTE

At least one recording file shall be selected.

Figure 7. 32 Result of Normal Video Search for Backup

3. Backup device management.

Click **Erase** button if you want to erase the files from a re-writable CD/DVD.

NOTE

- There must be a re-writable CD/DVD when you make this operation.
- If the inserted USB writer or DVD-R/W is not recognized:
  - Click the **Refresh** button.
  - Reconnect device.
  - Check for compatibility from vendor.

Figure 7. 33 USB Writer Management

7.3 Hot Spare Device Backup

Purpose:

Several devices, including NVR and HDVR, can form an N+1 hot spare system. The system consists of several working devices and a hot spare device; when the working device fails, the hot spare device switches into operation, thus increasing the reliability of the system.

NOTE

Please contact dealer for details of models which support the hot spare function.

Before you start:

At least 2 devices are online.

A bidirectional connection shown in the figure below is required to be built between the hot spare device and each working device.

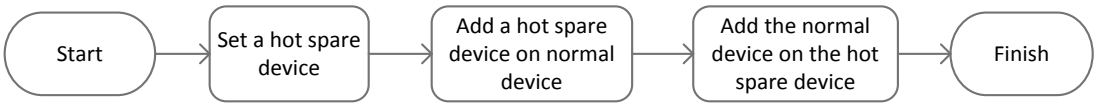

Figure 7. 1 Building Hot Spare System

7.3.1 Setting Hot Spare Device

NOTE

- The camera connection will be disabled when the device works in the hot spare mode.
- It's highly recommended to restore the defaults of the device after switching the working mode of the hot spare device to normal mode to ensure the normal operation afterwards.

Steps:

1. Enter the Hot Spare settings interface.
   Menu > Configuration > Hot Spare
2. Set the Work Mode as Hot Spare Mode, click the **Apply** button to confirm the settings.
3. Reboot the device to make the change take effect.

Figure 7. 2 Reboot Attention

4. Click the **Yes** button in the pop-up attention box.

7.3.2 Setting Working Device

Steps:

1. Enter the Hot Spare settings interface.
   Menu > Configuration > Hot Spare
2. Set the Work Mode as Normal Mode (default).
3. Check the checkbox of Enable to enable the hot spare function.
4. Enter the IP address and admin password of hot spare device.

Figure 7. 3 Setting Working Mode for Working device

5. Click the **Apply** button to save the settings.

7.3.3 Managing Hot Spare System

Steps:

1. Enter the Hot Spare Settings interface of the hot spare device.
   The connected working device is displayed on the device list. Check the checkbox to select the working device from the list, and click the **Add** button to link the working device to the hot spare device.

   NOTE

   A hot spare device can connect up to 32 working devices.

Figure 7. 4 Add Working Device

2. You can view the working status of the hot spare device on the Working Device Status list.

When the working device works properly, the working status of the hot spare device is displayed as *No record*.

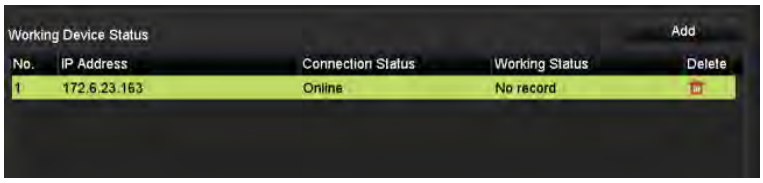

Figure 7. 5 No Recording

When the working device gets offline, the hot spare device will record the video of the IP Camera connected to the working device for backup, and the working status of the hot spare device is displayed as *Backing up*.

NOTE

The record backing up can be functioned for 1 working device at a time.

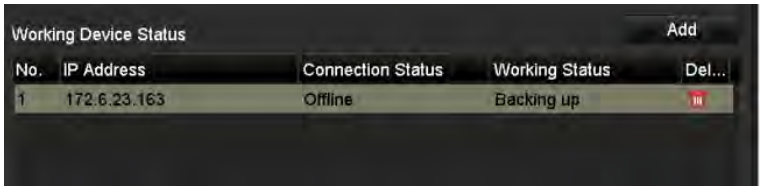

Figure 7. 6 Backing up

When the working device comes online, the lost video files will be restored by the record synchronization function, and the working status of the hot spare device is displayed as *Synchronizing*.

NOTE

The record synchronization function can be enabled for 1 working device at a time.

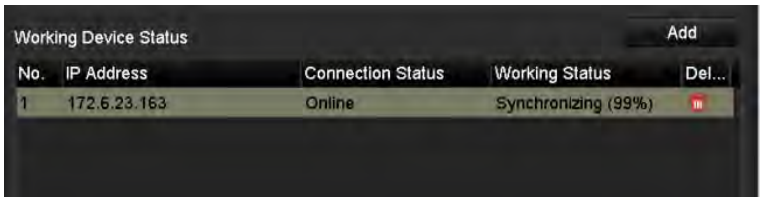

Figure 7. 7 Synchronizing

Chapter 8 Alarm Settings

8.1 Setting Motion Detection Alarm

Steps:

1. Enter Motion Detection interface of Camera Management and choose a camera you want to set up motion detection.

   Menu> Camera> Motion

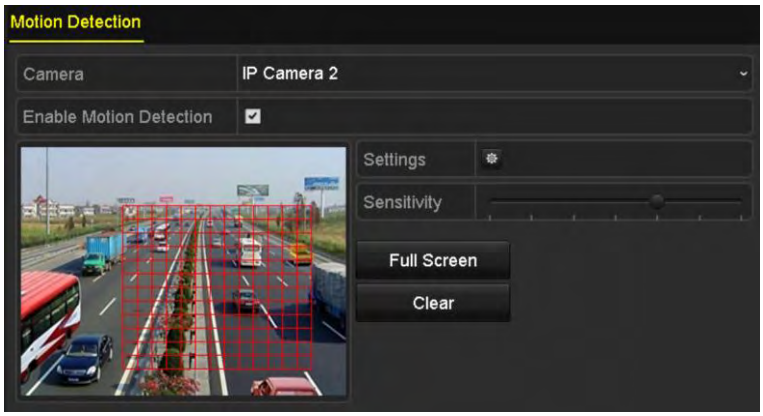

Figure 8. 1 Motion Detection Setup Interface

2. Set up detection area and sensitivity.

   Tick "Enable Motion Detection", use the mouse to draw detection area(s) and drag the sensitivity bar to set sensitivity.

   Click button and set alarm response actions.

3. Click **Trigger Channel** tab and select one or more channels which will start to record or become full-screen monitoring when motion alarm is triggered, and click **Apply** to save the settings.

Figure 8. 2 Set Trigger Camera of Motion Detection

4. Set up arming schedule of the channel.
   1) Select Arming Schedule tab to set the arming schedule of handling actions for the motion detection.
   2) Choose one day of a week and up to eight time periods can be set within each day.
   3) Click **Apply** to save the settings

NOTE

Time periods shall not be repeated or overlapped.

Figure 8. 3 Set Arming Schedule of Motion Detection

5. Click **Handling** tab to set up alarm response actions of motion alarm (please refer to *Chapter Setting Alarm Response Actions*).
6. If you want to set motion detection for another channel, repeat the above steps or just click **Copy** in the Motion Detection interface to copy the above settings to it.

8.2 Setting Sensor Alarms

Purpose:

Set the handling action of an external sensor alarm.

Steps:

1. Enter Alarm Settings of System Configuration and select an alarm input.

   Menu> Configuration> Alarm

   Select Alarm Input tab to enter Alarm Input Settings interface.

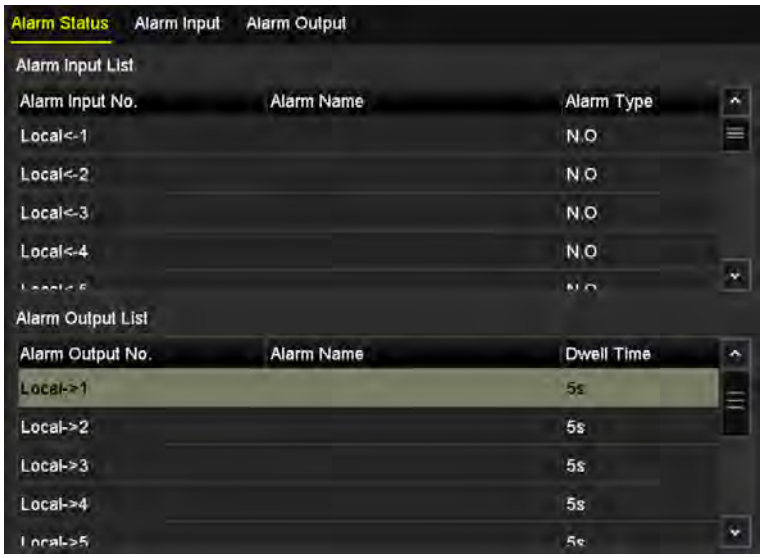

Figure 8. 4 Alarm Status Interface of System Configuration

2. Set up the handling action of the selected alarm input.

   Check the **Enable** checkbox and click **Settings** button to set up its alarm response actions.

Figure 8. 5 Alarm Input Setup Interface

3. Select Trigger Channel tab and select one or more channels which will start to record or become full-screen monitoring when an external alarm is input, and click **Apply** to save the settings.
4. Select **Arming Schedule** tab to set the arming schedule of handling actions.

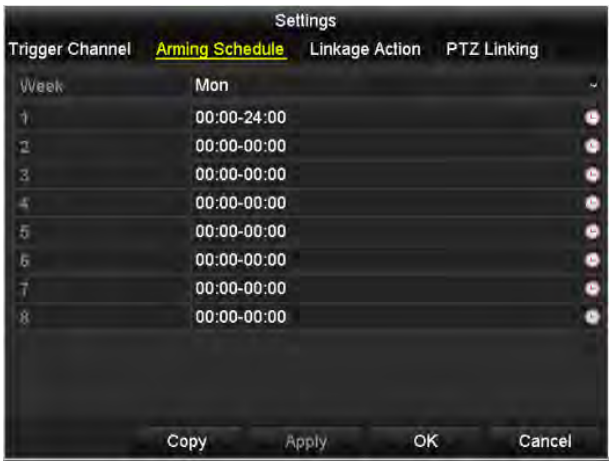

Figure 8. 6 Set Arming Schedule of Alarm Input

Choose one day of a week and Max. eight time periods can be set within each day, and click **Apply** to save the settings.

NOTE

Time periods shall not be repeated or overlapped.

Repeat the above steps to set up arming schedule of other days of a week. You can also use **Copy** button to copy an arming schedule to other days.

5. Select **Linkage Action** tab to set up alarm response actions of the alarm input (please refer to *Chapter Setting Alarm Response Actions*).
6. If necessary, select PTZ Linking tab and set PTZ linkage of the alarm input.

   Set PTZ linking parameters and click **OK** to complete the settings of the alarm input.

NOTE

Please check whether the PTZ or speed dome supports PTZ linkage.

One alarm input can trigger presets, patrol or pattern of more than one channel. But presets, patrols and patterns are exclusive.

Figure 8. 7 Set PTZ Linking of Alarm Input

7. If you want to set handling action of another alarm input, repeat the above steps.

   Or you can click the **Copy** button on the Alarm Input Setup interface and check the checkbox of alarm inputs

to copy the settings to them.

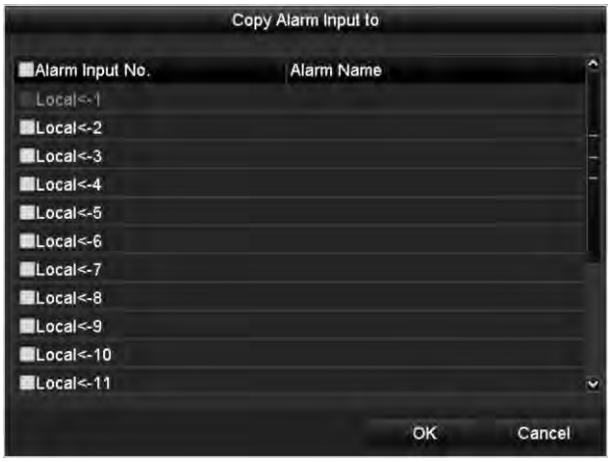

Figure 8. 8 Copy Settings of Alarm Input

8.3 Detecting Video Loss Alarm

Purpose:

Detect video loss of a channel and take alarm response action(s).

Steps:

1. Enter Video Loss interface of Camera Management and select a channel you want to detect.

   Menu> Camera> Video Loss

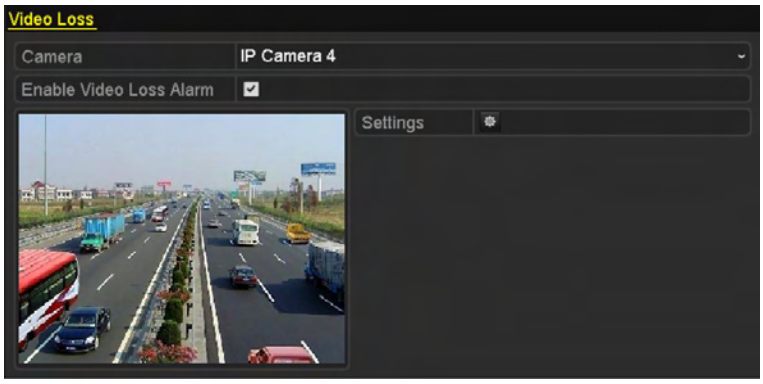

Figure 8. 9 Video Loss Setup Interface

2. Set up handling action of video loss.

   Check the checkbox of "Enable Video Loss Alarm", and click button to set up handling action of video loss.

3. Set up arming schedule of the handling actions.

   1) Select Arming Schedule tab to set the channel's arming schedule.

   2) Choose one day of a week and up to eight time periods can be set within each day.

   3) Click **Apply** button to save the settings.

   NOTE

   Time periods shall not be repeated or overlapped.

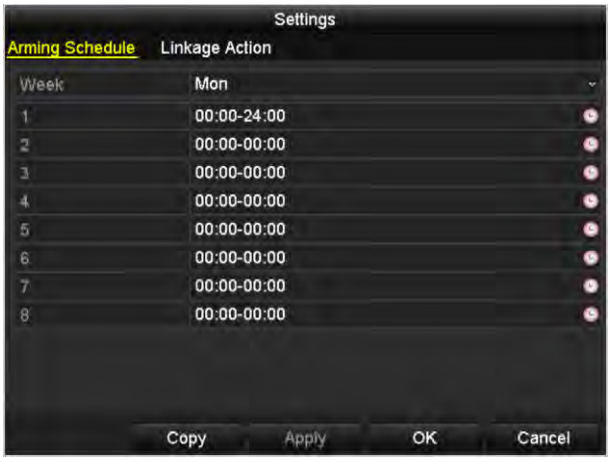

Figure 8. 10 Set Arming Schedule of Video Loss

4. Select **Linkage Action** tab to set up alarm response action of video loss (please refer to *Chapter Setting Alarm Response Actions*).

5. Click the **OK** button to complete the video loss settings of the channel.

8.4 Detecting Video Tampering Alarm

Purpose:

Trigger alarm when the lens is covered and take alarm response action(s).

Steps:

1. Enter Video Tampering interface of Camera Management and select a channel you want to detect video tampering.

   Menu> Camera> Video Tampering

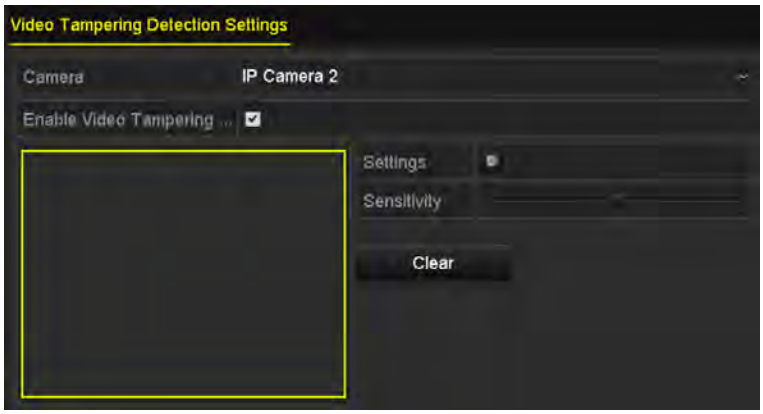

Figure 8. 11 Tamper-proof Setup Interface

2. Set the video tampering handling action of the channel.

   Check the checkbox of "Enable Video Tampering Detection".

   Drag the sensitivity bar to set a proper sensitivity level. Use the mouse to draw an area you want to detect video tampering.

   Click button to set up handling action of video tampering.

3. Set arming schedule and alarm response actions of the channel.

   1) Click Arming Schedule tab to set the arming schedule of handling actions.
   2) Choose one day of a week and Max. eight time periods can be set within each day.
   3) Click **Apply** button to save the settings.

   NOTE

   Time periods shall not be repeated or overlapped.

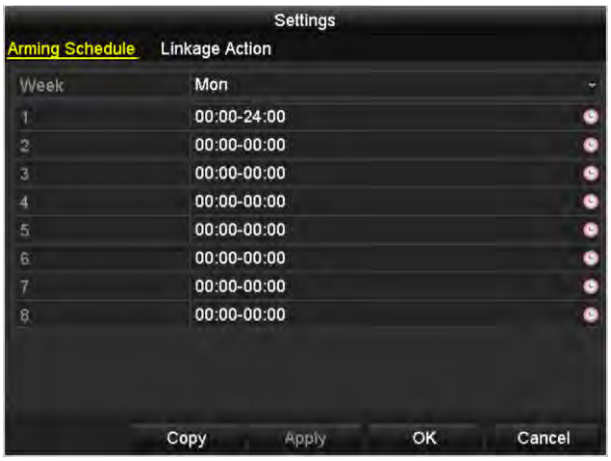

Figure 8. 12 Set Arming Schedule of Video Tampering

4. Select **Linkage Action** tab to set up alarm response actions of video tampering alarm (please refer to *Chapter Setting Alarm Response Actions*).
5. Click the **OK** button to complete the video tampering settings of the channel.

8.5 Detecting VCA Alarm

Purpose:

The NVR can receive the VCA alarm sent by IP camera, and the VCA detection must be enabled and configured on the IP camera settings interface first. Refer to the user manual of IP camera for detailed instructions to set the VCA rules.

Steps:

1. Enter VCA Alarm interface of Camera Management and select a camera you want to detect VCA alarm.

   Menu> Camera> VCA

   NOTE

   The selected camera must support the VCA function.

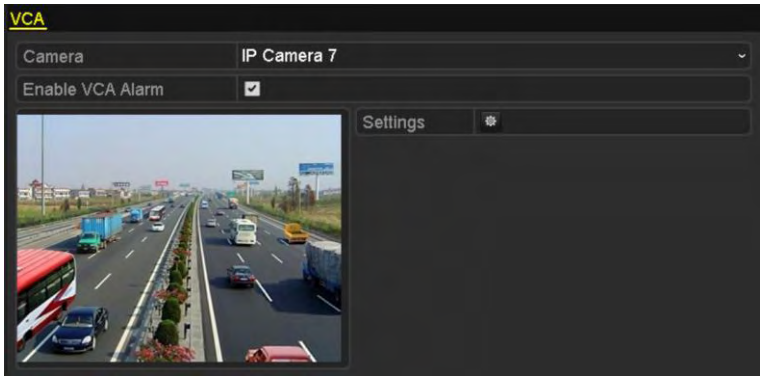

Figure 8. 13 VCA Alarm Setting Interface

2. Check the **Enable VCA Alarm** checkbox and click **Settings** button to set up its alarm response actions.
3. Select Trigger Channel tab and select one or more channels which will start to record or become full-screen monitoring when a VCA alarm is triggered, and click **Apply** to save the settings.
4. Select **Arming Schedule** tab to set the arming schedule of handling actions.

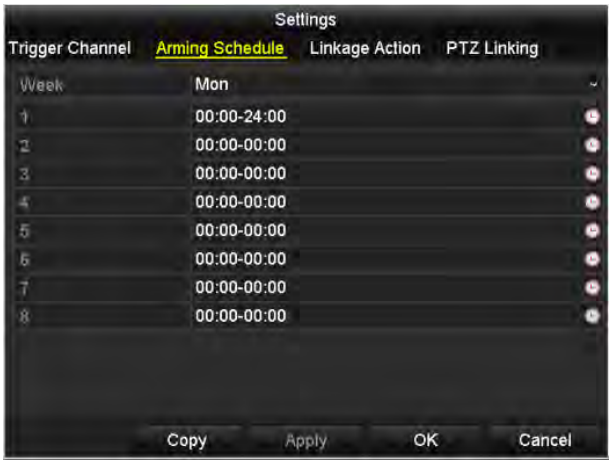

Figure 8. 14 Set Arming Schedule of VCA Alarm

Choose one day of a week and Max. eight time periods can be set within each day, and click **Apply** to save the settings.

NOTE

Time periods shall not be repeated or overlapped.

Repeat the above steps to set up arming schedule of other days of a week. You can also use **Copy** button to copy an arming schedule to other days.

5. Select **Linkage Action** tab to set up alarm response actions of the alarm input (please refer to *Chapter 8.7 Setting Alarm Response Actions*).
6. If necessary, select PTZ Linking tab and set PTZ linkage of the VCA alarm, refer to step 6 of *Chapter 8.2 Setting Sensor Alarms*.
7. Click the **OK** button to complete the VCA alarm settings of the channel.

8.6 Handling Exceptions Alarm

Purpose:

Exception settings refer to the handling action of various exceptions, e.g.

- **HDD Full:** The HDD is full.
- **HDD Error:** Writing HDD error or unformatted HDD.
- **Network Disconnected:** Disconnected network cable.
- **IP Conflicted:** Duplicated IP address.
- **Illegal Login:** Incorrect user ID or password.
- **Record Exception:** No space for saving recorded files.
- **Hot Spare Exception:** Disconnected with the working device.
- **Array Exception:** Abnormal virtual disks exist under array.

NOTE

Array Exception is only supported after the RAID is enabled, refer to chapter 10.1.1 for details.

Steps:

Enter Exception interface of System Configuration and handle various exceptions.

Menu> Configuration> Exceptions

Please refer to *Chapter Setting Alarm Response Actions* for detailed alarm response actions.

Figure 8. 15 Exceptions Setup Interface

8.7 Setting Alarm Response Actions

Purpose:

Alarm response actions will be activated when an alarm or exception occurs, including Event Hint Display, Full Screen Monitoring, Audible Warning (buzzer), Notify Surveillance Center, Upload Picture to FTP, Trigger Alarm Output and Send Email.

Event Hint Display

When an event or exception happens, a hint can be displayed on the lower-left corner of live view image. And you can click the hint icon to check the details. Besides, the event to be displayed is configurable.

Steps:

1. Enter the Exception settings interface.

   Menu > Configuration > Exceptions

2. Check the checkbox of **Enable Event Hint**.

Figure 8. 16 Event Hint Settings Interface

3. Click the  to set the type of event to be displayed on the image.

Figure 8. 17 Event Hint Settings Interface

4. Click the **OK** button to finish settings.

Full Screen Monitoring

When an alarm is triggered, the local monitor (VGA, HDMI™ or LCD output) display in full screen the video image from the alarming channel configured for full screen monitoring.

If alarms are triggered simultaneously in several channels, their full-screen images will be switched at an interval of 10 seconds (default dwell time). A different dwell time can be set by going to Menu >Configuration>Live

View > Full Screen Monitoring Dwell Time.

Auto-switch will terminate once the alarm stops and you will be taken back to the Live View interface.

NOTE

You must select during “Trigger Channel” settings the channel(s) you want to make full screen monitoring.

Audible Warning

Trigger an audible *beep* when an alarm is detected.

Notify Surveillance Center

Sends an exception or alarm signal to remote alarm host when an event occurs. The alarm host refers to the PC installed with Remote Client.

NOTE

The alarm signal will be transmitted automatically at detection mode when remote alarm host is configured. Please refer to *Chapter Configuring Remote Alarm Host* for details of alarm host configuration.

Email Linkage

Send an email with alarm information to a user or users when an alarm is detected.

Please refer to *Chapter* 9.2.10 for details of Email configuration.

Trigger Alarm Output

Trigger an alarm output when an alarm is triggered.

1. Enter Alarm Output interface.

   Menu> Configuration> Alarm> Alarm Output

   Select an alarm output and set alarm name and dwell time. Click **Schedule** button to set the arming schedule of alarm output.

   NOTE

   If “Manually Clear” is selected in the dropdown list of Dwell Time, you can clear it only by going to Menu> Manual> Alarm.

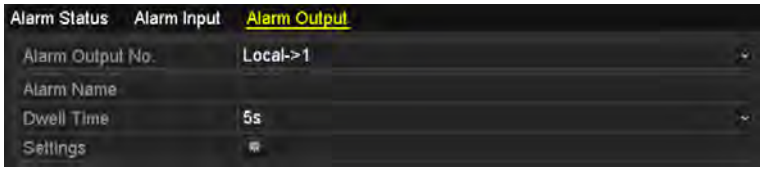

Figure 8. 18 Alarm Output Setup Interface

2. Set up arming schedule of the alarm output.

   Choose one day of a week and up to 8 time periods can be set within each day.

   NOTE

   Time periods shall not be repeated or overlapped.

Figure 8. 19 Set Arming Schedule of Alarm Output

3. Repeat the above steps to set up arming schedule of other days of a week. You can also use **Copy** button to copy an arming schedule to other days.

   Click the **OK** button to complete the video tampering settings of the alarm output No.

4. You can also copy the above settings to another channel.

Figure 8. 20 Copy Settings of Alarm Output

8.8 Triggering or Clearing Alarm Output Manually

Purpose:

Sensor alarm can be triggered or cleared manually. If “Manually Clear” is selected in the dropdown list of dwell time of an alarm output, the alarm can be cleared only by clicking **Clear** button in the following interface.

Steps:

Select the alarm output you want to trigger or clear and make related operations.

Menu> Manual> Alarm

Click **Trigger/Clear** button if you want to trigger or clear an alarm output.

Click **Trigger All** button if you want to trigger all alarm outputs.

Click **Clear All** button if you want to clear all alarm output.

Figure 8. 21 Clear or Trigger Alarm Output Manually

Chapter 9 Network Settings

9.1 Configuring General Settings

Purpose:

Network settings must be properly configured before you operate NVR over network.

Steps:

1. Enter the Network Settings interface.

   Menu >Configuration>Network

2. Select the **General** tab.

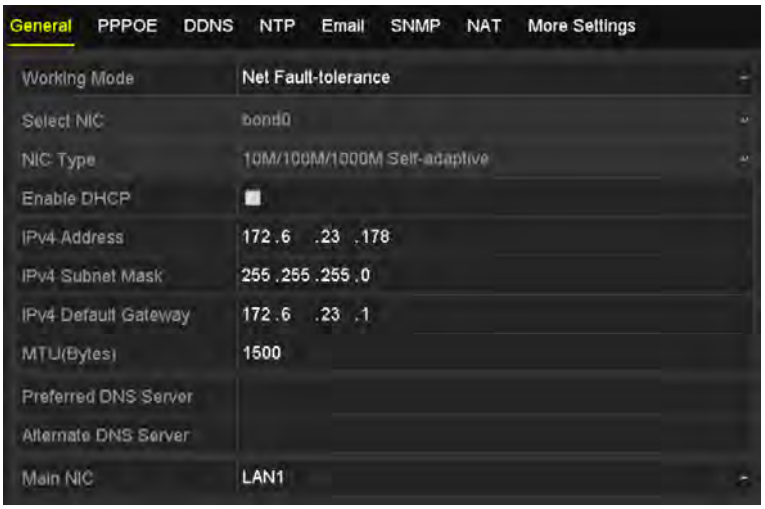

Figure 9. 1 Network Settings Interface

3. In the **General Settings** interface, you can configure the following settings: Working Mode, NIC Type, IPv4 Address, IPv4 Gateway, MTU and DNS Server.

   If the DHCP server is available, you can click the checkbox of **DHCP** to automatically obtain an IP address and other network settings from that server.

   NOTE

   The valid value range of MTU is 500 ~ 9676.

4. After having configured the general settings, click **Apply** button to save the settings.

Working Mode

There are two 10M/100M/1000M NIC cards provided by the 9600NI-E series device, and it allows the device to work in the Multi-address, Load Balance and Net-fault Tolerance modes.

Multi-address Mode: The parameters of the two NIC cards can be configured independently. You can select LAN1~LAN4 in the NIC type field for parameter settings.

You can select one NIC card as default route. And then the system is connecting with the extranet the data will be forwarded through the default route.

Net-fault Tolerance Mode: The two NIC cards use the same IP address, and you can select the Main NIC to LAN1~LAN4. By this way, in case of one NIC card failure, the device will automatically enable another standby NIC card so as to ensure the normal running of the whole system.

9.2 Configuring Advanced Settings

9.2.1 Configuring PPPoE Settings

Purpose:

Your NVR also allows access by Point-to-Point Protocol over Ethernet (PPPoE).

Steps:

1. Enter the **Network Settings** interface.
   Menu >Configuration> Network
2. Select the **PPPoE** tab to enter the PPPoE Settings interface, as shown in Figure 9. 2.

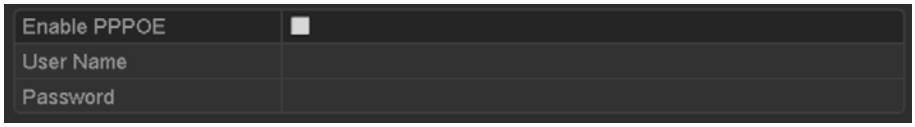

Figure 9. 2 PPPoE Settings Interface

3. Check the **PPPoE** checkbox to enable this feature.
4. Enter **User Name**, and **Password** for PPPoE access.

   NOTE

   The User Name and Password should be assigned by your ISP.
5. Click the **Apply** button to save and exit the interface.
6. After successful settings, the system asks you to reboot the device to enable the new settings, and the PPPoE dial-up is automatically connected after reboot.

You can go to Menu >Maintenance>System Info >Network interface to view the status of PPPoE connection.

Please refer to *Chapter Viewing System Information* for PPPoE status.

9.2.2 Configuring DDNS

Purpose:

If your NVR is set to use PPPoE as its default network connection, you may set Dynamic DNS (DDNS) to be used for network access.

Prior registration with your ISP is required before configuring the system to use DDNS.

Steps:

1. Enter the Network Settings interface.
   Menu >Configuration> Network
2. Select the **DDNS** tab to enter the DDNS Settings interface, as shown in Figure 9. 3.

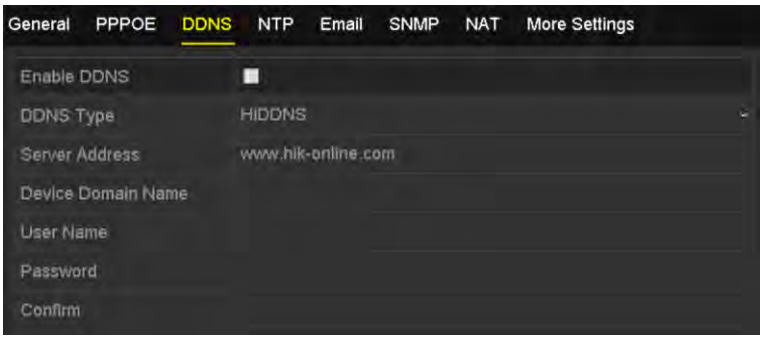

Figure 9. 3 DDNS Settings Interface

3. Check the **DDNS** checkbox to enable this feature.
4. Select **DDNS Type**. Five different DDNS types are selectable: IPServer, DynDNS, PeanutHull, NO-IP and HiDDNS.
   - **IPServer:** Enter **Server Address** for IPServer.

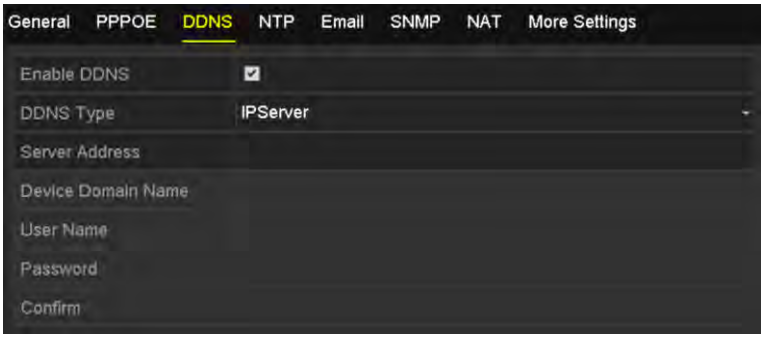

Figure 9. 4 IPServer Settings Interface

   - **DynDNS:**
     1) Enter **Server Address** for DynDNS (i.e. members.dyndns.org).
     2) In the NVR Domain Name text field, enter the domain obtained from the DynDNS website.
     3) Enter the **User Name** and **Password** registered in the DynDNS website.

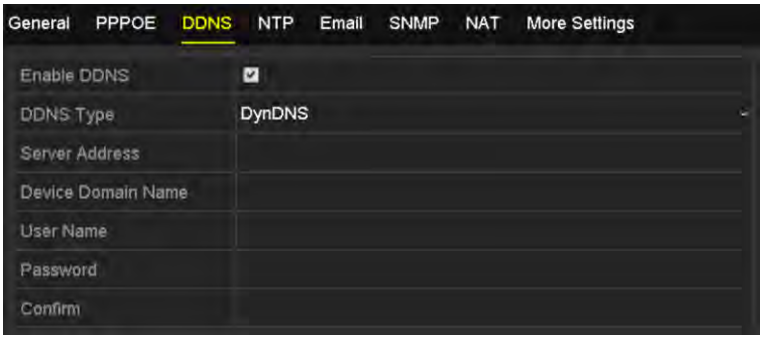

Figure 9. 5 DynDNS Settings Interface

   - **PeanutHull:** Enter the **User Name** and **Password** obtained from the PeanutHull website.

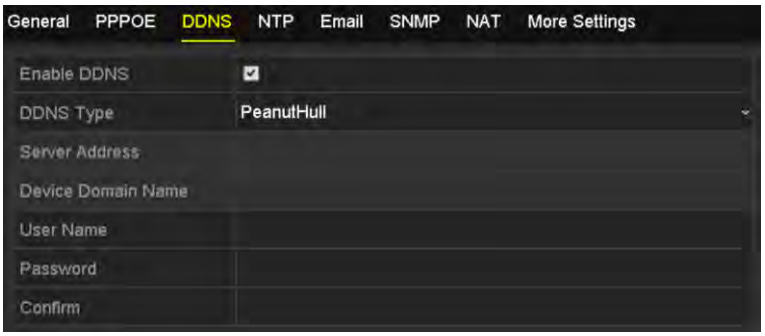

Figure 9. 6 PeanutHull Settings Interface

- **NO-IP:**

  Enter the account information in the corresponding fields. Refer to the DynDNS settings.

  1) Enter **Server Address** for NO-IP.
  2) In the NVR Domain Name text field, enter the domain obtained from the NO-IP website (www.no-ip.com).
  3) Enter the **User Name** and **Password** registered in the NO-IP website.

Figure 9. 7 NO-IP Settings Interface

- **HiDDNS:**

  1) The **Server Address** of the HiDDNS server appears by default: www.simpleddns.com.
  2) Enter the **Device Domain Name.** You can use the alias you registered in the HiDDNS server or define a new device domain name. If a new alias of the device domain name is defined in the NVR, it will replace the old one registered on the server. You can register the alias of the device domain name in the HiDDNS server first and then enter the alias to the **Device Domain Name** in the NVR; you can also enter the domain name directly on the NVR to create a new one.

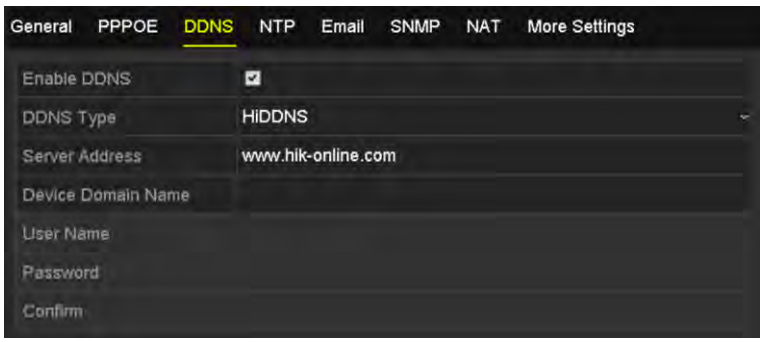

Figure 9. 8 HiDDNS Settings Interface

Register the device on the HiDDNS server.

1) Go to the HiDDNS website: www.simpleddns.com.
2) Click Register new user to register an account if you do not have one and use the account to log in.

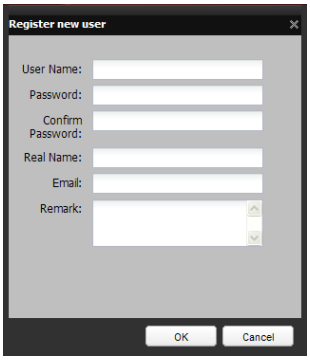

Figure 9. 9 Register an Account

3) In the Device Management interface, click Add to register the device.

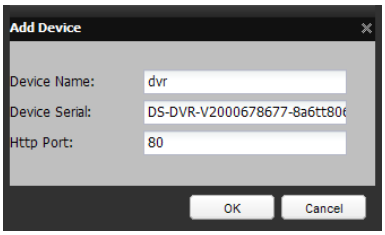

Figure 9. 10 Register the Device

NOTE

The device name can only contain the lower-case English letter, numeric and '-'; and it must start with the lower-case English letter and cannot end with '-'.

Access the Device via Web Browser or Client Software

After having successfully registered the device on the HiDDNS server, you can access your device via web browser or Client Software with the **Device Domain Name** (**Device Name**).

- **OPTION 1: Access the Device via Web Browser**

Open a web browser, and enter *http://www.simpleddns.com/alias* in the address bar. Alias refers to the **Device Domain Name** on the device or the **Device Name** on the HiDDNS server**.**

Example: *http://www.simpleddns.com/nvr*

NOTE

If you mapped the HTTP port on your router and changed it to port No. except 80, you have to enter *http://www.simpleddns.com/alias:HTTP port* in the address bar to access the device. You can refer to *Chapter 9.2.11* for the mapped HTTP port No.

- **OPTION 2: Access the devices via iVMS4200**

For iVMS-4200, in the Add Device window, select HiDDNS and then edit the device information.

Nickname: Edit a name for the device as you want.

Server Address: www.simpleddns.com

Device Domain Name: It refers to the **Device Domain Name** on the device or the **Device Name** on the HiDDNS server you created**.**

User Name: Enter the user name of the device. By default it is admin.

Password: Enter the password of the device. By default it is 12345.

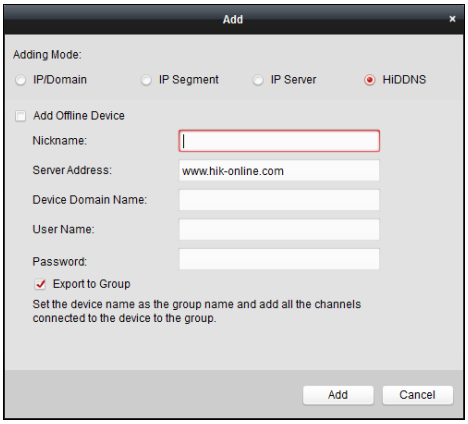

Figure 9. 11 Access Device via iVMS4200

5. Click the **Apply** button to save and exit the interface.

9.2.3 Configuring NTP Server

Purpose:

A Network Time Protocol (NTP) Server can be configured on your NVR to ensure the accuracy of system date/time.

Steps:

1. Enter the Network Settings interface.
   Menu >Configuration> Network
2. Select the **NTP** tab to enter the NTP Settings interface, as shown in Figure 9. 12.

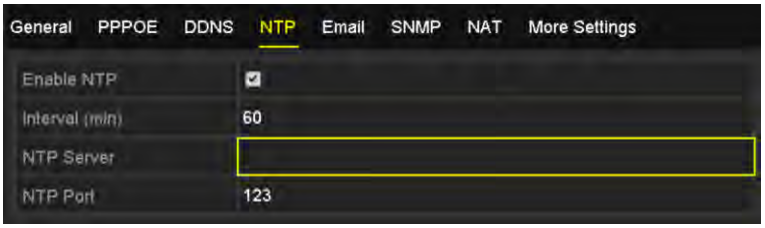

Figure 9. 12 NTP Settings Interface

3. Check the **Enable NTP** checkbox to enable this feature.
4. Configure the following NTP settings:
   - **Interval:** Time interval between the two synchronizing actions with NTP server. The unit is minute.
   - **NTP Server:** IP address of NTP server.
   - **NTP Port:** Port of NTP server.
5. Click the **Apply** button to save and exit the interface.

NOTE

The time synchronization interval can be set from1 to 10080min, and the default value is 60min. If the NVR is connected to a public network, you should use a NTP server that has a time synchronization function, such as the server at the National Time Center (IP Address: 210.72.145.44). If the NVR is setup

in a more customized network, NTP software can be used to establish a NTP server used for time synchronization.

9.2.4 Configuring SNMP

Purpose:

You can use SNMP protocol to get device status and parameters related information.

Steps:

1. Enter the Network Settings interface.
   Menu >Configuration> Network
2. Select the **SNMP** tab to enter the SNMP Settings interface, as shown in Figure 9. 13.

Figure 9. 13 SNMP Settings Interface

3. Check the **SNMP** checkbox to enable this feature.
4. Configure the following SNMP settings:
   - **Trap Address:** IP Address of SNMP host.
   - **Trap Port:** Port of SNMP host.
5. Click the **Apply** button to save and exit the interface.

NOTE

Before setting the SNMP, please download the SNMP software and manage to receive the device information via SNMP port. By setting the Trap Address, the NVR is allowed to send the alarm event and exception message to the surveillance center.

9.2.5 Configuring Remote Alarm Host

Purpose:

With a remote alarm host configured, the NVR will send the alarm event or exception message to the host when an alarm is triggered. The remote alarm host must have the Network Video Surveillance software installed.

Steps:

1. Enter the Network Settings interface.
   Menu >Configuration> Network
2. Select the **More Settings** tab to enter the More Settings interface, as shown in Figure 9. 14.

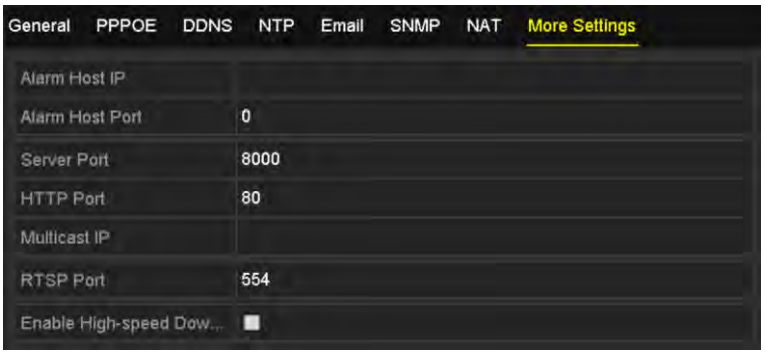

Figure 9. 14 More Settings Interface

3. Enter **Alarm Host IP** and **Alarm Host Port** in the text fields.

   The **Alarm Host IP** refers to the IP address of the remote PC on which the Network Video Surveillance Software (e.g., iVMS-4200) is installed, and the **Alarm Host Port** must be the same as the alarm monitoring port configured in the software.

Figure 9. 15 Configure Alarm Host

4. Click the **Apply** button to save and exit the interface.

9.2.6 Configuring Multicast

Purpose:

The multicast can be configured to realize live view for more than 128 connections through network for the device. A multicast address spans the Class-D IP range of 224.0.0.0 to239.255.255.255. It is recommended to use the IP address ranging from 239.252.0.0 to 239.255.255.255.

Steps:

1. Enter the Network Settings interface.

   Menu >Configuration> Network

2. Select the **More Settings** tab to enter the More Settings interface, as shown in Figure 9. 14.
3. Set **Multicast IP**, as shown in Figure 9. 16. When adding a device to the Network Video Surveillance Software, the multicast address must be the same as the NVR's multicast IP.

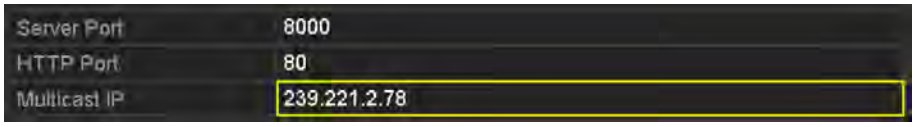

Figure 9. 16 Configure Multicast

4. Click the **Apply** button to save and exit the interface.

NOTE

The multicast function should be supported by the network switch to which the NVR is connected.

9.2.7 Configuring RTSP

Purpose:

The RTSP (Real Time Streaming Protocol) is a network control protocol designed for use in communication systems to control streaming media servers.

Steps:

1. Enter the Network Settings menu
   Menu >Configuration> Network
2. Select the **More Settings** tab to enter the More Settings menu, as shown in Figure 9. 14.

Figure 9. 17 RTSP Settings Interface

3. Enter the RTSP port in the text field of **RTSP Service Port**. The default RTSP port is 554, and you can change it according to different requirements.
4. Click the **Apply** button to save and exit the menu.

9.2.8 Configuring Server and HTTP Ports

Purpose:

You can change the server and HTTP ports in the Network Settings menu. The default server port is 8000 and the default HTTP port is 80.

Steps:

1. Enter the Network Settings interface.
   Menu >Configuration> Network
2. Select the **More Settings** tab to enter the More Settings interface, as shown in Figure 9. 14.
3. Enter new **Server Port** and **HTTP Port**.

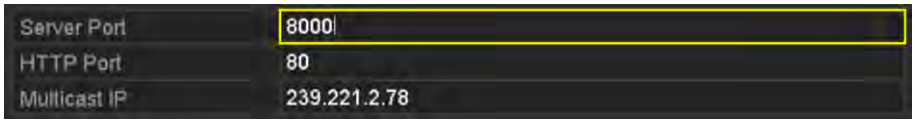

Figure 9. 18 Host/Others Settings Menu

4. Enter the Server Port and HTTP Port in the text fields. The default Server Port is 8000 and the HTTP Port is 80, and you can change them according to different requirements.
5. Click the **Apply** button to save and exit the interface.

NOTE

The Server Port should be set to the range of 2000-65535 and it is used for remote client software access. The HTTP port is used for remote web browser access.

9.2.9 Configuring HTTPS Port

Purpose:

HTTPS provides authentication of the web site and associated web server that one is communicating with, which protects against Man-in-the-middle attacks. Perform the following steps to set the port number of https.

Example:

If you set the port number as 443 and the IP address is 192.0.0.64, you may access the device by inputting *https://192.0.0.64:443* via the web browser.

NOTE

The HTTPS port can be only configured through the web browser.

Steps:

1. Open web browser, input the IP address of device, and the web server will select the language automatically according to the system language and maximize the web browser.
2. Input the correct user name and password, and click **Login** button to log in the device.
3. Enter the HTTPS settings interface.
   Configuration > Remote Configuration > Network Settings > HTTPS
4. Create the self-signed certificate or authorized certificate.

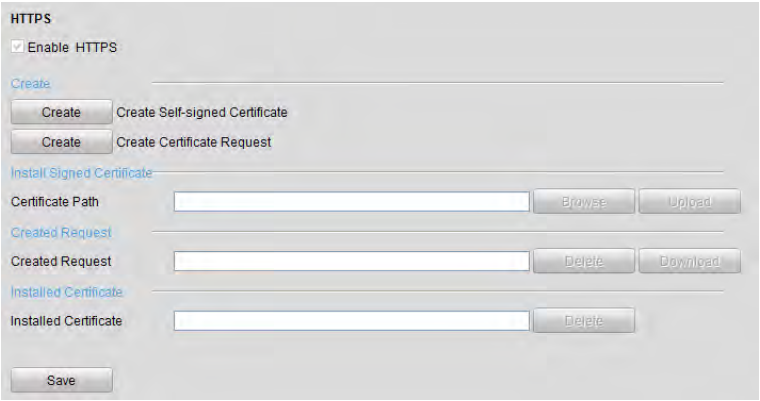

Figure 9. 19 HTTPS Settings

OPTION 1: Create the self-signed certificate

1) Click the **Create** button to create the following dialog box.

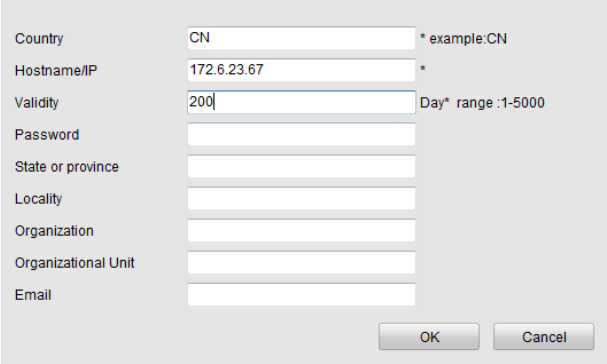

Figure 9. 20 Create Self-signed Certificate

2) Enter the country, host name/IP, validity and other information.

3) Click **OK** to save the settings.

OPTION 2: Create the authorized certificate

1) Click the **Create** button to create the certificate request.
2) Download the certificate request and submit it to the trusted certificate authority for signature.
3) After receiving the signed valid certificate, import the certificate to the device.

5. There will be the certificate information after you successfully create and install the certificate.

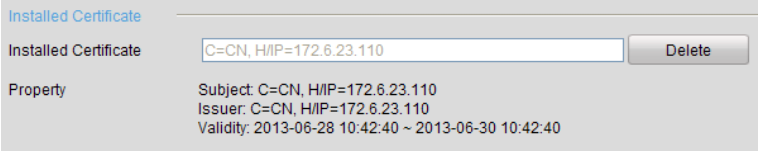

Figure 9. 21 Installed Certificate Property

6. Check the checkbox to enable the HTTPS function.

7. Click the **Save** button to save the settings.

9.2.10 Configuring Email

Purpose:

The system can be configured to send an Email notification to all designated users if an alarm event is detected, etc., an alarm or motion event is detected or the administrator password is changed.

Before configuring the Email settings, the NVR must be connected to a local area network (LAN) that maintains an SMTP mail server. The network must also be connected to either an intranet or the Internet depending on the location of the e-mail accounts to which you want to send notification.

Steps:

1. Enter the Network Settings interface.

Menu >Configuration> Network

2. Set the IPv4 Address, IPv4 Subnet Mask, IPv4 Gateway and the Preferred DNS Server in the Network Settings menu, as shown in Figure 9. 22.

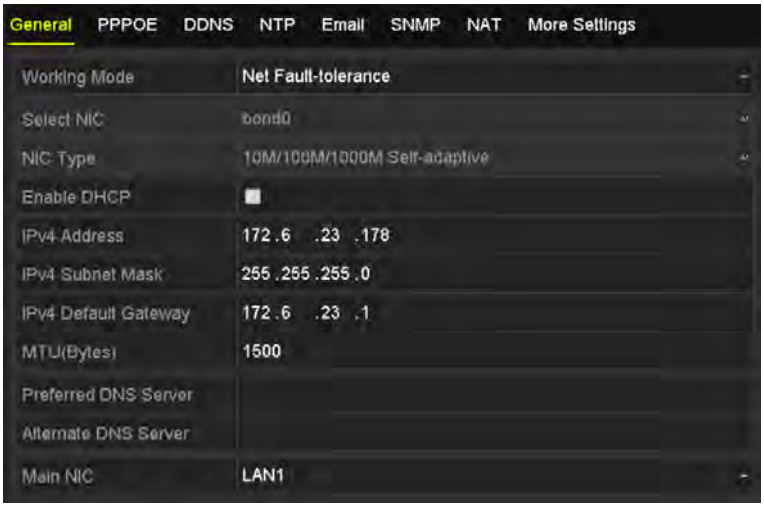

Figure 9. 22 Network Settings Interface

3. Click **Apply** to save the settings.

4. Select the Email tab to enter the Email Settings interface.

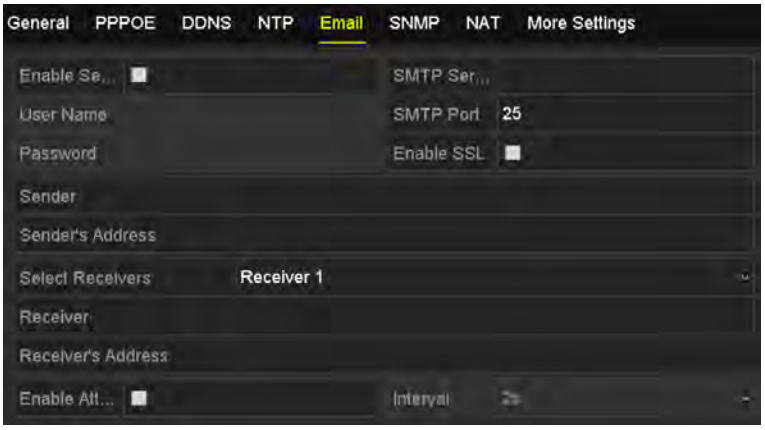

Figure 9. 23 Email Settings Interface

5. Configure the following Email settings:

   Enable Server Authentication (optional): Check the checkbox to enable the server authentication feature.

   User Name: The user account of sender's Email for SMTP server authentication.

   Password: The password of sender's Email for SMTP server authentication.

   SMTP Server: The SMTP Server IP address or host name (e.g., smtp.263xmail.com).

   SMTP Port No.: The SMTP port. The default TCP/IP port used for SMTP is 25.

   Enable SSL (optional): Click the checkbox to enable SSL if required by the SMTP server.

   Sender: The name of sender.

   Sender's Address: The Email address of sender.

   Select Receivers: Select the receiver. Up to 3 receivers can be configured.

   Receiver: The name of user to be notified.

   Receiver's Address: The Email address of user to be notified.

   Enable Attached Pictures: Check the checkbox of **Enable Attached Picture** if you want to send email with attached alarm images. The interval is the time of two adjacent alarm images. You can also set SMTP port and enable SSL here.

   Interval: The interval refers to the time between two actions of sending attached pictures.

   E-mail Test: Sends a test message to verify that the SMTP server can be reached.

6. Click **Apply** button to save the Email settings.
7. You can click **Test** button to test whether your Email settings work. The corresponding Attention message box will pop up. Refer to Figure 9. 24.

Figure 9. 24 Email Testing Attention

9.2.11 Configuring NAT

Purpose:

Two ways are provided for port mapping to realize the remote access via the cross-segment network, UPnP™ and

manual mapping.

- **UPnP™**

Universal Plug and Play (UPnP™) can permit the device seamlessly discover the presence of other network devices on the network and establish functional network services for data sharing, communications, etc. You can use the UPnP™ function to enable the fast connection of the device to the WAN via a router without port mapping.

Before you start:

If you want to enable the UPnP™ function of the device, you must enable the UPnP™ function of the router to which your device is connected. When the network working mode of the device is set as multi-address, the Default Route of the device should be in the same network segment as that of the LAN IP address of the router.

Steps:

1. Enter the Network Settings interface.
   Menu > Configuration > Network
2. Select the **NAT** tab to enter the port mapping interface.

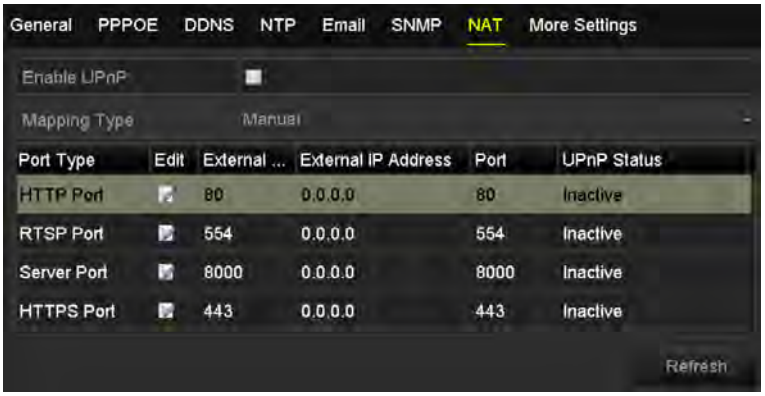

Figure 9. 25 UPnP™ Settings Interface

3. Check ☑ checkbox to enable UPnP™.
4. Select the Mapping Type as Manual or Auto in the drop-down list.

   OPTION 1: Auto

   If you select Auto, the Port Mapping items are read-only, and the external ports are set by the router automatically.

   Steps:

   1) Select **Auto** in the drop-down list of Mapping Type.
   2) Click **Apply** button to save the settings.
   3) You can click **Refresh** button to get the latest status of the port mapping.

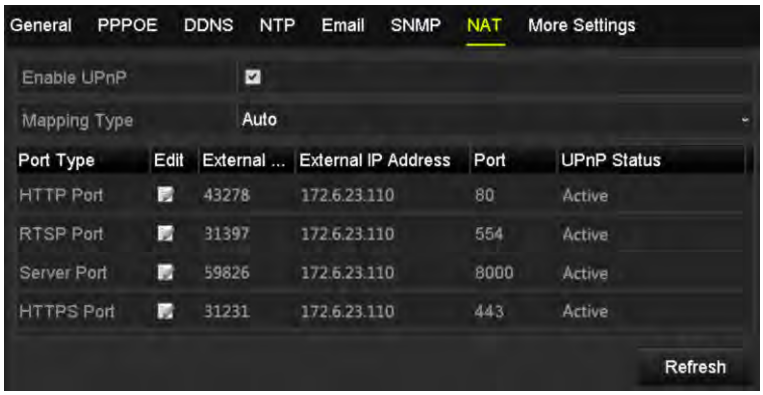

Figure 9. 26 UPnP™ Settings Finished-Auto

OPTION 2: Manual

If you select Manual as the mapping type, you can edit the external port on your demand by clicking to activate the External Port Settings dialog box.

Steps:

1) Select **Manual** in the drop-down list of Mapping Type.
2) Click to activate the External Port Settings dialog box. Configure the external port No. for server port, http port, RTSP port and https port respectively.

NOTE

- You can use the default port No., or change it according to actual requirements.
- External Port indicates the port No. for port mapping in the router.
- The value of the RTSP port No. should be 554 or between 1024 and 65535, while the value of the other ports should be between 1 and 65535 and the value must be different from each other. If multiple devices are configured for the UPnP™ settings under the same router, the value of the port No. for each device should be unique.

Figure 9. 27 External Port Settings Dialog Box

3) Click **Apply** button to save the settings.
4) You can click **Refresh** button to get the latest status of the port mapping.

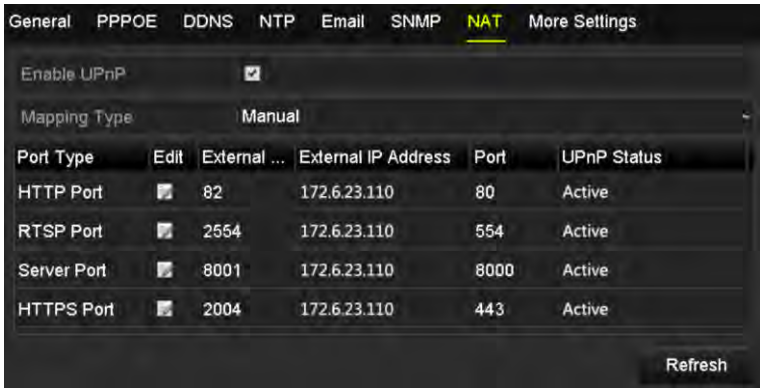

Figure 9. 28 UPnP™ Settings Finished-Manual

- **Manual Mapping**

If your router does not support the UPnP™ function, perform the following steps to map the port manually in an easy way.

Before you start:

Make sure the router support the configuration of internal port and external port in the interface of Forwarding.

Steps:

1. Enter the Network Settings interface.
   Menu > Configuration > Network
2. Select the **NAT** tab to enter the port mapping interface.
3. Leave the Enable UPnP checkbox unchecked.
4. Click to activate the External Port Settings dialog box. Configure the external port No. for server port, http port, RTSP port and https port respectively.

   NOTE

   The value of the RTSP port No. should be 554 or between 1024 and 65535, while the value of the other ports should be between 1 and 65535 and the value must be different from each other. If multiple devices are configured for the UPnP™ settings under the same router, the value of the port No. for each device should be unique.

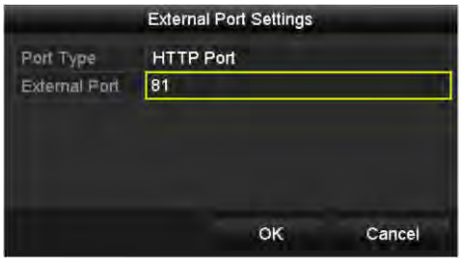

Figure 9. 29 External Port Settings Dialog Box

5. Click **OK** to save the setting for the current port and return to the upper-level menu.
6. Click **Apply** button to save the settings.
7. Enter the virtual server setting page of router; fill in the blank of Internal Source Port with the internal port value, the blank of External Source Port with the external port value, and other required contents.

NOTE

Each item should be corresponding with the device port, including server port, http port, RTSP port and https port.

Delete	External Source Port	Protocol	Internal Source IP	Internal Source Port	Application
☐	81	TCP	192.168.251.101	80	HTTP

Figure 9. 30 Setting Virtual Server Item

NOTE

The above virtual server setting interface is for reference only, it may be different due to different router manufactures. Please contact the manufacture of router if you have any problems with setting virtual server.

9.2.12 Configuring High-speed Download

Purpose:

You can enable the High-speed Download function to widen the outgoing bandwidth of the device. In this way you can speed up the download of record files through web browser or CMS software.

NOTE

If you enable the high-speed download function, the local menu operation will be affected. It is recommended to disable this function after finishing the remote downloading of record files.

Steps:

1. Enter the Network Settings interface.
   Menu >Configuration> Network
2. Select the **More Settings** tab to enter the More Settings interface, as shown in Figure 9. 14.
3. Check the checkbox of **Enable High-speed Download**. And click the **OK** button in the pop-up message box to confirm the settings.

Figure 9. 31 High-speed Download Settings Menu

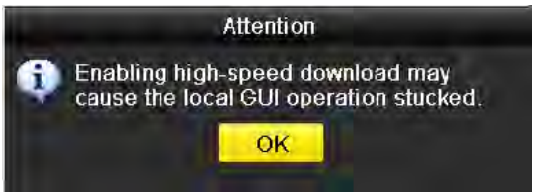

Figure 9. 32 Message Box of High-speed Download

4. Click **Apply** button to save and exit the interface.

9.3 Checking Network Traffic

Purpose:

You can check the network traffic to obtain real-time information of NVR such as linking status, MTU, sending/receiving rate, etc.

Steps:

1. Enter the Network Traffic interface.

   Menu > Maintenance > Net Detect

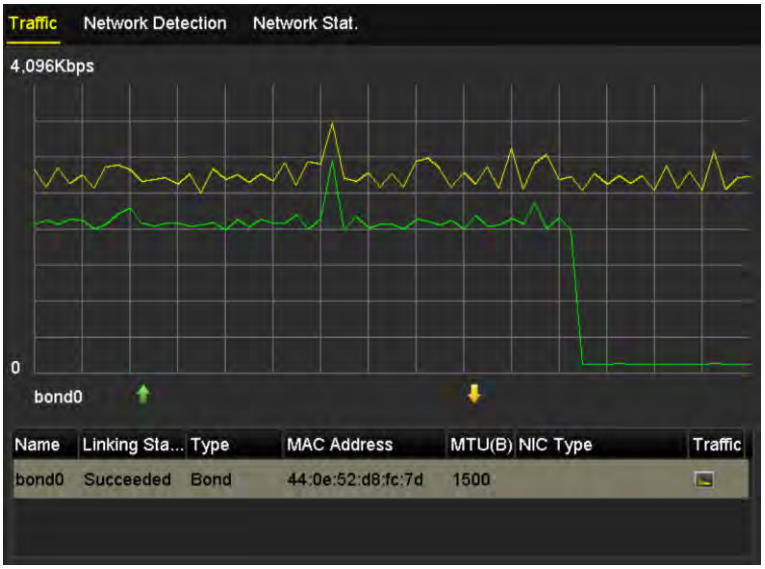

Figure 9. 33 Network Traffic Interface

2. You can view the sending rate and receiving rate information on the interface. The traffic data is refreshed every 1 second.

9.4 Configuring Network Detection

Purpose:

You can obtain network connecting status of NVR through the network detection function, including network delay, packet loss, etc.

9.4.1 Testing Network Delay and Packet Loss

Steps:

1. Enter the Network Traffic interface.

   Menu >Maintenance>Net Detect
2. Click the **Network Detection** tab to enter the Network Detection menu, as shown in Figure 9. 34.

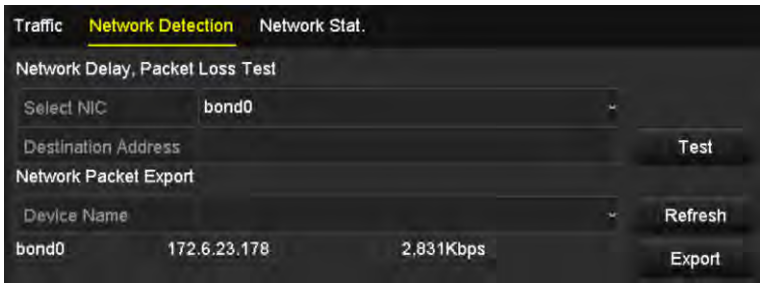

Figure 9. 34 Network Detection Interface

3. Enter the destination address in the text field of **Destination Address**.
4. Click **Test** button to start testing network delay and packet loss. The testing result pops up on the window. If the testing is failed, the error message box will pop up as well. Refer to Figure 9. 35.

Figure 9. 35 Testing Result of Network Delay and Packet Loss

9.4.2 Exporting Network Packet

Purpose:

By connecting the NVR to network, the captured network data packet can be exported to USB-flash disk, SATA/eSATA, DVD-R/W and other local backup devices.

Steps:

1. Enter the Network Traffic interface.

   Menu >Maintenance>Net Detect
2. Click the **Network Detection** tab to enter the Network Detection interface.
3. Select the backup device from the dropdown list of Device Name, as shown in Figure 9. 36.

NOTE

Click **Refresh** button if the connected local backup device cannot be displayed. When it fails to detect the backup device, please check whether it is compatible with the NVR. You can format the backup device if the format is incorrect.

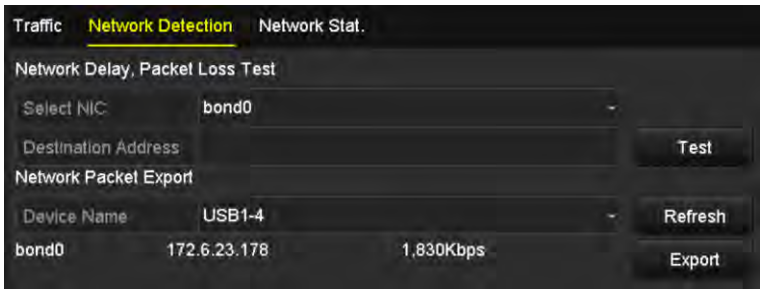

Figure 9. 36 Export Network Packet

4. Click **Export** button to start exporting.
5. After the exporting is complete, click **OK** to finish the packet export, as shown in Figure 9. 37.

Figure 9. 37 Packet Export Attention

NOTE

Up to 1M data can be exported each time.

9.4.3 Checking the Network Status

Purpose:

You can also check the network status and quick set the network parameters in this interface.

Steps:

Click the **Status** button on the lower- right corner of the page.

If the network is normal the following message box pops out.

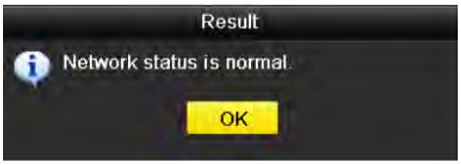

Figure 9. 38 Network Status Checking Result

If the message box pops out with other information instead of this one, you can click **Network** button to show the quick setting interface of the network parameters.

9.4.4 Checking Network Statistics

Purpose:

You can check the network status to obtain the real-time information of NVR.

Steps:

1. Enter the Network Detection interface.

   Menu>Maintenance>Net Detect

2. Choose the **Network Stat.** tab.

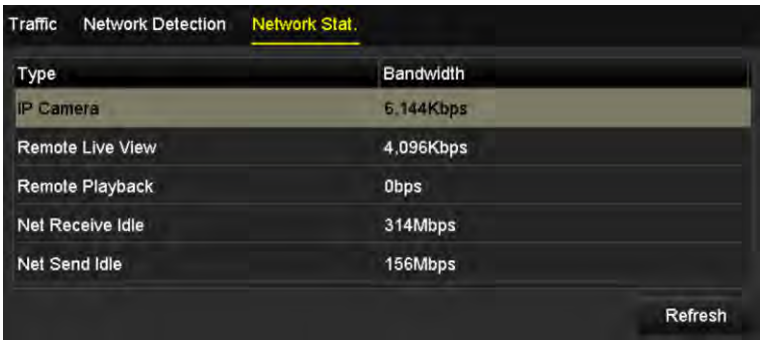

Figure 9. 39 Network Stat. Interface

3. Check the bandwidth of IP Camera, bandwidth of Remote Live View, bandwidth of Remote Playback, bandwidth of Net Receive Idle and bandwidth of Net Send Idle.
4. You can click **Refresh** to get the newest status.

Chapter 10 RAID

10.1 Configuring Array

Purpose:

RAID (redundant array of independent disks) is a storage technology that combines multiple disk drive components into a logical unit. A RAID setup stores data over multiple hard disk drives to provide enough redundancy so that data can be recovered if one disk fails. Data is distributed across the drives in one of several ways called "RAID levels", depending on what level of redundancy and performance is required.

The NVR supports the disk array which is realized by the software, and RAID0, RAID1, RAID5 and RAID 10 are supported. You can enable the RAID function on your demand.

Before you start:

Please install the HDD(s) properly and it is recommended to use the same enterprise-level HDDs (including model and capacity) for array creation and configuration so as to maintain reliable and stable running of the disks.

Introduction:

If the RAID is enabled, the NVR can store the data (such as record, picture, log information) in the HDD only after you have created the virtual disk or you have configured network HDD (refer to *Chapter 11.2 Managing Network HDD*). Our device provides two ways for creating the virtual disk, including one-touch configuration and manual configuration. The following flow chart shows the process of creating virtual disk.

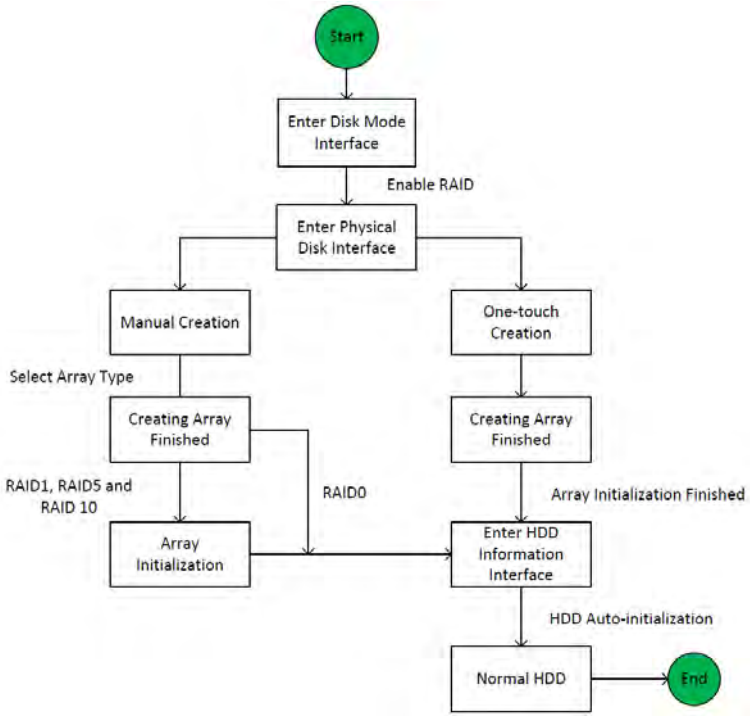

Figure 10. 1 RAID Working Flow

10.1.1 Enable RAID

Purpose:

Perform the following steps to enable the RAID function, or the disk array cannot be created.

- **OPTION 1:**

Enable the RAID function in the Wizard when the device startup, please refer to step 7 of Chapter 2.2.

- **OPTION 2:**

Enable the RAID function in the HDD Management Interface.

Steps:

1. Enter the disk mode configuration interface.

   Menu > HDD > Advanced

Figure 10. 2 Enable RAID Interface

2. Check the checkbox of **Enable RAID**.
3. Click the **Apply** button to save the settings.

10.1.2 One-touch Configuration

Purpose:

Through one-touch configuration, you can quickly create the disk array. By default, the array type to be created is RAID 5.

Before you start:

1. The RAID function should be enabled, please refer to the Chapter 10.1.1 for details.
2. As the default array type is RAID 5, please install at least 3 HDDs in you device.

Steps:

1. Enter the RAID configuration interface.

   Menu > HDD > RAID

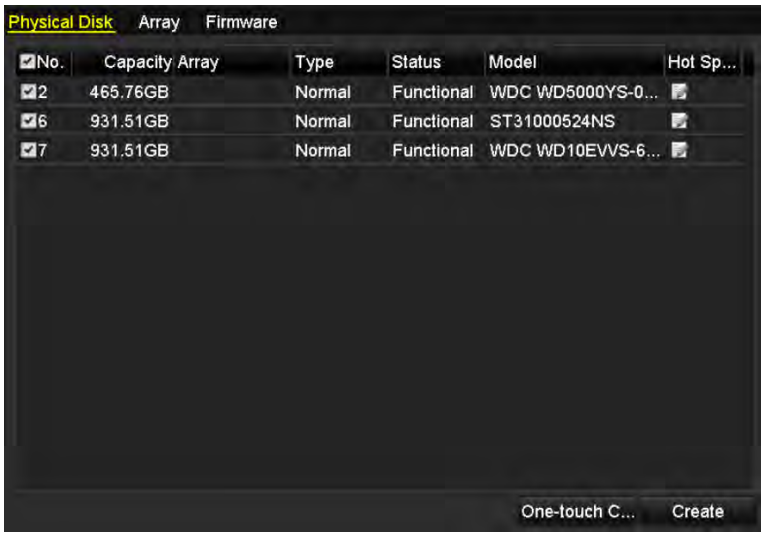

Figure 10. 3 Physical Disk Interface

2. Check the checkbox of corresponding HDD No. to select it.
3. Click the **One-touch Create** button to enter the One-touch Array Configuration interface.

Figure 10. 4 One-touch Array Configuration

4. Edit the array name in the **Array Name** text filed and click **OK** button to start configuring array.

NOTE

If you install 4 HDDs or above for one-touch configuration, a hot spare disk will be set by default. It is recommended to set hot spare disk for automatically rebuilding the array when the array is abnormal.

5. When the array configuration is completed, click **OK** button in the pop-up message box to finish the settings.
6. You can click **Array** tab to view the information of the successfully created array.

NOTE

By default, one-touch configuration creates an array and a virtual disk.

Figure 10. 5 Array Settings Interface

7. A created array displays as an HDD in the HDD information interface.

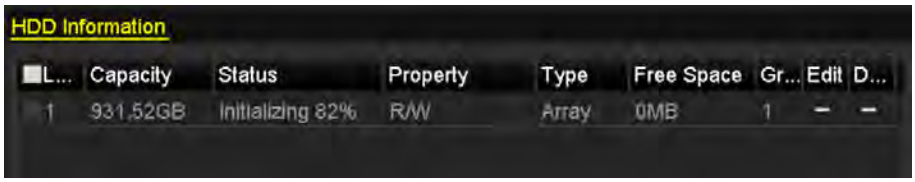

Figure 10. 6 HDD Information Interface

10.1.3 Manually Creating Array

Purpose:

You can manually create the array of RAID 0, RAID 1, RAID 5 and RAID 10.

NOTE

In this section, we take RAID 5 as an example to describe the manual configuration of array and virtual disk.

Steps:

1. Enter the Physical Disk Settings interface.

   Menu > HDD > RAID > Physical Disk

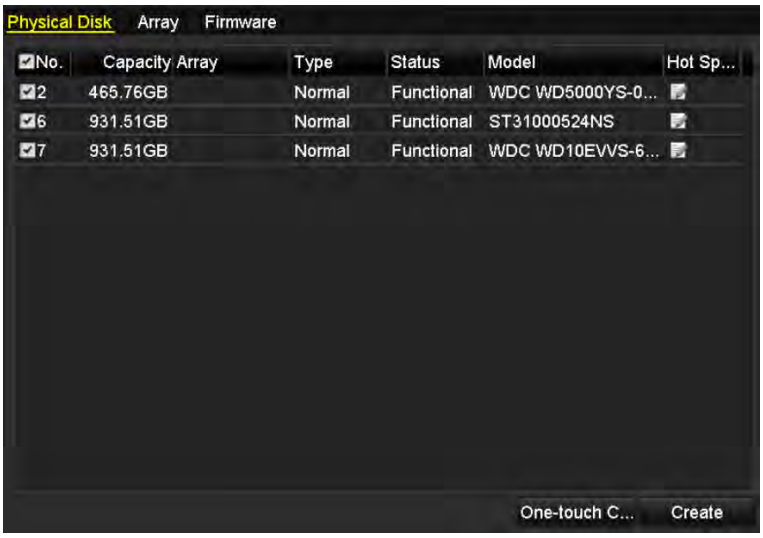

Figure 10. 7 Physical Disk Settings Interface

2. Click **Creat** button to enter the Create Array interface.

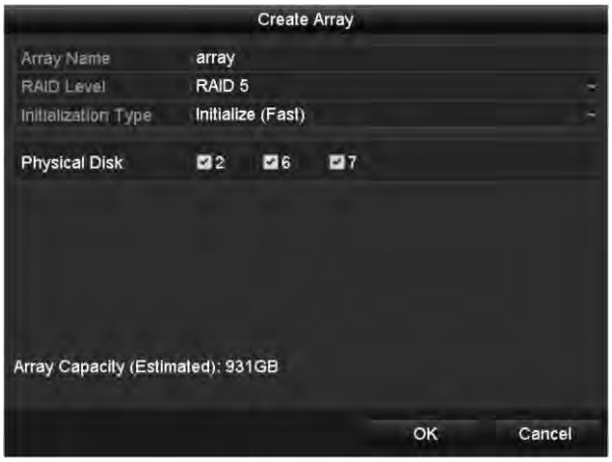

Figure 10. 8 Create Array Interface

3. Edit the **Array Name**; set the **RAID Level** to RAID 0, RAID 1, RAID 5 or RAID 10; select the **Physical Disk** that you want to configure array.

   NOTE

   - If you choose RAID 0, at least 2 HDDs must be installed.
   - If you choose RAID 1, 2 HDDs need to be configured for RAID 1.
   - If you choose RAID 5, at least 3 HDDs must be installed.
   - If you choose RAID 10, the number of HDDs installed should be even in the range of 4~16.

4. Click **OK** button to create array.

   NOTE

   If the number of HDDs you select is not compatible with the requirement of the RAID level, the error

message box will pop up.

Figure 10. 9 Error Message Box

5. You can click **Array** tab to view the successfully created array.

Figure 10. 10 Array Settings Interface

10.2 Rebuilding Array

Purpose:

The working status of array includes Functional, Degraded and Offline. By viewing the array status, you can take immediate and proper maintenance for the disks so as to ensure the high security and reliability of the data stored in the disk array.

When there is no disk loss in the array, the working status of array will change to Functional; when the number of lost disks has exceeded the limit, the working status of array will change to Offline; in other conditions, the working status is Degraded.

When the virtual disk is in Degraded status, you can restore it to Functional by array rebuilding.

Before you start:

Please make sure the hot spare disk is configured.

1. Enter the Physical Disk Settings interface to configure the hot spare disk.

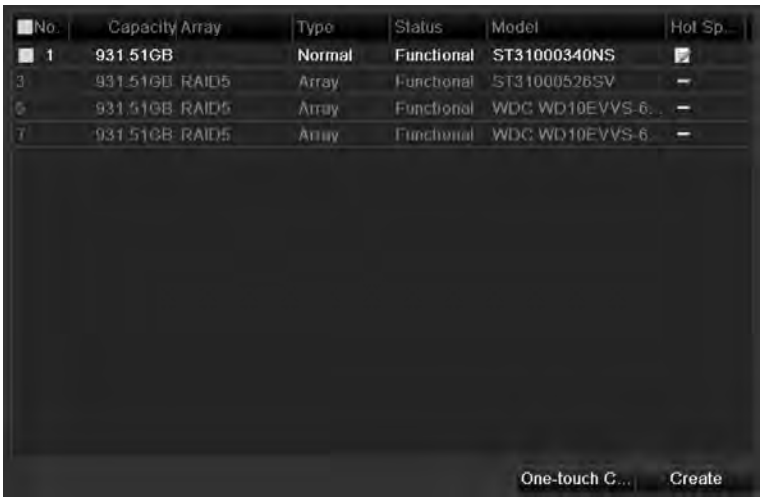

Figure 10. 11 Physical Disk Settings Interface

2. Select a disk and click to set it as the hot spare disk.

NOTE

Only global hot spare mode is supported.

10.2.1 Automatically Rebuilding Array

Purpose:

When the virtual disk is in Degraded status, the device can start rebuilding the array automatically with the hot spare disk to ensure the high security and reliability of the data.

Steps:

Enter the Array Settings interface. The status of the array is Degraded. Since the hot spare disk is configured, the system will automatically start rebuilding using it.

Menu > HDD > RAID > Array

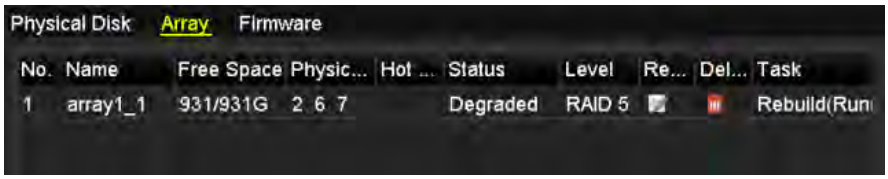

Figure 10. 12 Array Settings Interface

If there is no hot spare disk after rebuilding, it is recommended to install a HDD into the device and set is as a hot spare disk to ensure the high security and reliability of the array.

10.2.1 Manually Rebuilding Array

Purpose:

If you do not enable the Auto-rebuild in Firmware Settings interface (Menu>HDD>RAID>Firmware) or the hot spare disk has not been configured, then you can rebuild the array manually to restore the array when the virtual disk is in Degraded status.

Steps:

1. Enter the Array Settings interface. The disk 3 is lost.

   Menu > HDD > RAID > Array

Figure 10. 13 Array Settings Interface

2. Click Array tab to back to the Array Settings interface and click to configure the array rebuild.

   NOTE

   At least one available physical disk should exist for rebuilding the array.

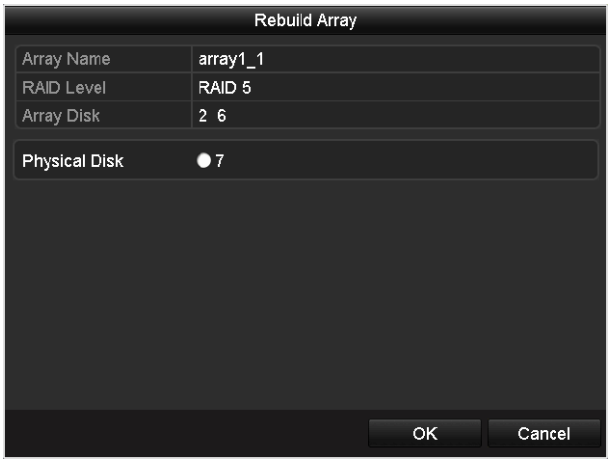

Figure 10. 14 Rebuild Array Interface

3. Select the available physical disk and click **OK** button to confirm to rebuild the array.
4. The “Do not unplug the physical disk when it is under rebuilding” message box pops up. Click **OK** button to

start rebuilding.

5. You can enter the Array Settings interface to view the rebuilding status.
6. After rebuilding successfully, the array and virtual disk will restore to Functional.

10.3 Deleting Array

NOTE

Deleting array will cause to delete all the data saved in the disk.

Steps:

1. Enter the Array Settings interface.

   Menu>HDD>RAID>Array

Figure 10. 15 Array Settings Interface

2. Select an array and click to delete the array.

Figure 10. 16 Confirm Array Deletion

3. In the pop-up message box, click **Yes** button to confirm the array deletion.

NOTE

Deleting array will cause to delete all the data in the array.

10.4 Checking and Editing Firmware

Purpose:

You can view the information of the firmware and upgrade the firmware by local backup device or remote FTP server.

Steps:

1. Enter the Firmware interface to check the information of the firmware, including the version, maximum physical disk quantity, maximum array quantity, auto-rebuild status, etc.

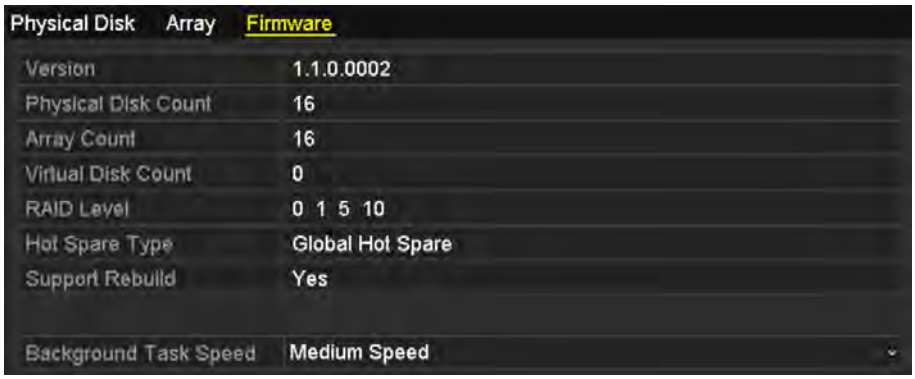

Figure 10. 17 Firmware Interface

2. You can set the Background Task Speed in the drop-down list.

Chapter 11 HDD Management

11.1 Initializing HDDs

Purpose:

A newly installed hard disk drive (HDD) must be initialized before it can be used with your NVR.

NOTE

A message box pops up when the NVR starts up if there exits any uninitialized HDD.

Figure 11. 1 Message Box of Uninitialized HDD

Click **Yes** button to initialize it immediately or you can perform the following steps to initialize the HDD.

Steps:

1. Enter the HDD Information interface.

   Menu > HDD> General

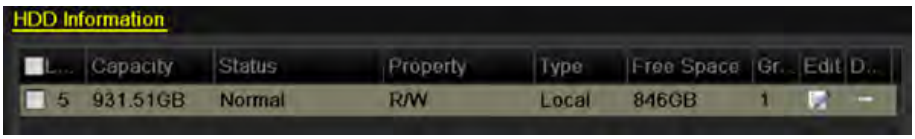

Figure 11. 2 HDD Information Interface

2. Select HDD to be initialized.
3. Click the **Init** button.

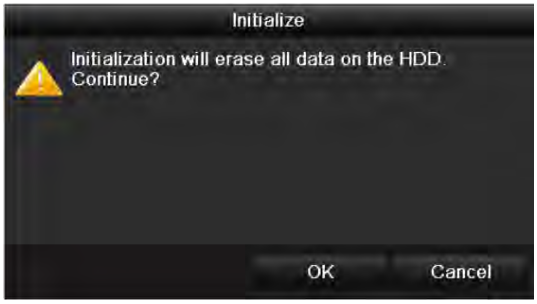

Figure 11. 3 Confirm Initialization

4. Select the **OK** button to start initialization.

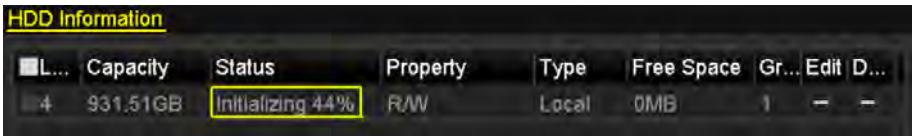

Figure 11. 4 Status changes to Initializing

5. After the HDD has been initialized, the status of the HDD will change from *Uninitialized* to *Normal*.

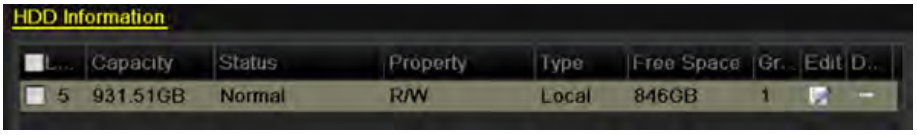

Figure 11. 5 HDD Status Changes to Normal

NOTE

Initializing the HDD will erase all data on it.

11.2 Managing Network HDD

Purpose:

You can add the allocated NAS or disk of IP SAN to NVR, and use it as network HDD.

Steps:

1. Enter the HDD Information interface.

   Menu > HDD>General

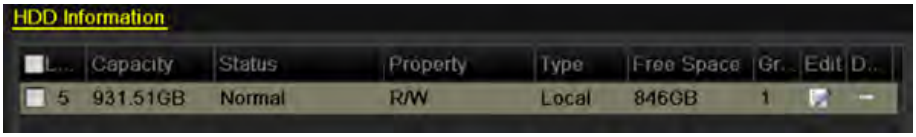

Figure 11. 6 HDD Information Interface

2. Click the **Add** button to enter the Add NetHDD interface, as shown in Figure 11. 7.

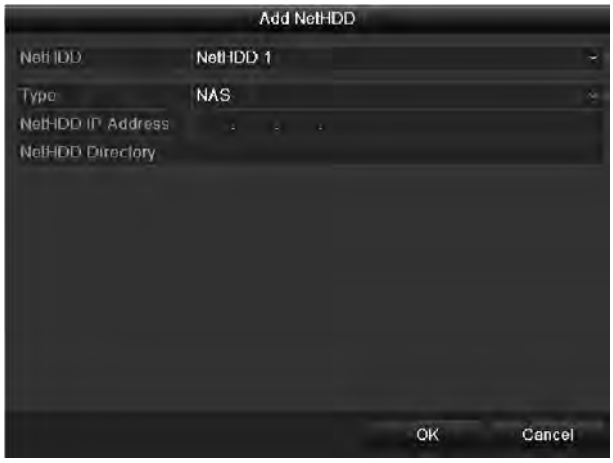

Figure 11. 7 HDD Information Interface

3. Add the allocated NetHDD.
4. Select the type to NAS or IP SAN.
5. Configure the NAS or IP SAN settings.

   - **Add NAS disk:**

   1) Enter the NetHDD IP address in the text field.
   2) Click the **Search** button to search the available NAS disks.
   3) Select the NAS disk from the list shown below.

      Or you can just manually enter the directory in the text field of NetHDD Directory.
   4) Click the **OK** button to add the configured NAS disk.

   NOTE

   Up to 8 NAS disks can be added.

Figure 11. 8 Add NAS Disk

- **Add IP SAN:**

1) Enter the NetHDD IP address in the text field.
2) Click the **Search** button to search the available IP SAN disks.
3) Select the IP SAN disk from the list shown below.
4) Click the **OK** button to add the selected IP SAN disk.

NOTE

Up to 1 IP SAN disk can be added.

Figure 11. 9 Add IP SAN Disk

6. After having successfully added the NAS or IP SAN disk, return to the HDD Information menu. The added NetHDD will be displayed in the list.

NOTE

If the added NetHDD is uninitialized, please select it and click the **Init** button for initialization.

Figure 11. 10 Initialize Added NetHDD

11.3 Managing eSATA

Purpose:

When there is an external eSATA device connected to NVR, you can configure eSATA for the use of Record or Export, and you can manage the eSATA in the NVR.

Steps:

1. Enter the Advanced Record Settings interface.
   Menu >Record>Advanced
2. Select the eSATA type to Export or Record from the dropdown list of **eSATA**.
   Export: use the eSATA for backup. Refer to *Backup using eSATA HDDs* in *Chapter Backing up by Normal Video Search* for operating instructions.
   Record: use the eSATA for record. Refer to the following steps for operating instructions.

Figure 11. 11 Set eSATA Mode

3. When the eSATA type is selected to Record, enter the HDD Information interface.
   Menu > HDD>General
4. Edit the property of the selected eSATA, or initialize it is required.

   NOTE

   Two storage modes can be configured for the eSATA when it is used for Record. Please refer to *Chapter Managing HDD Group* and *Chapter Configuring Quota Mode* for details.

Figure 11. 12 Initialize Added eSATA

11.4 Managing HDD Group

11.4.1 Setting HDD Groups

Purpose:

Multiple HDDs can be managed in groups. Video from specified channels can be recorded onto a particular HDD group through HDD settings.

Steps:

1. Enter the Storage Mode interface.

   Menu > HDD > Advanced

2. Set the Mode to Group, as shown in Figure 11. 13.

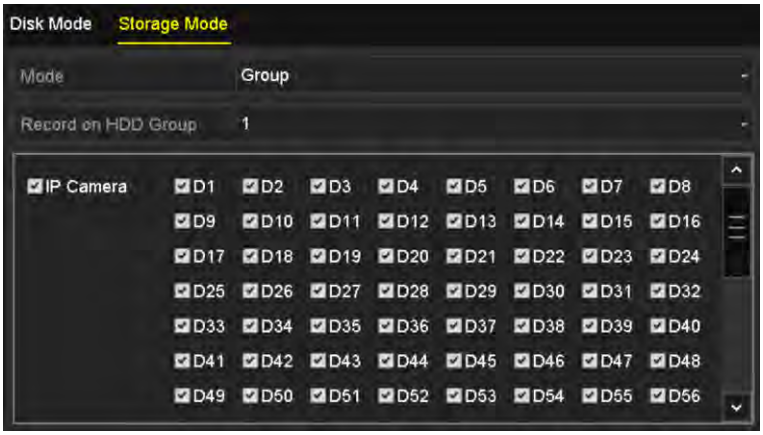

Figure 11. 13 Storage Mode Interface

3. Click the **Apply** button and the following Attention box will pop up.

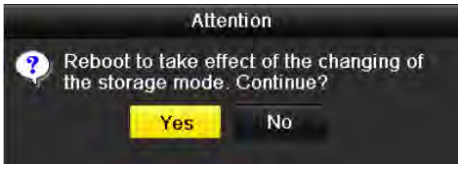

Figure 11. 14 Attention for Reboot

4. Click the **Yes** button to reboot the device to activate the changes.
5. After reboot of device, enter the HDD Information interface.

   Menu > HDD> General

6. Select HDD from the list and click icon to enter the Local HDD Settings interface, as shown in Figure 11. 15.

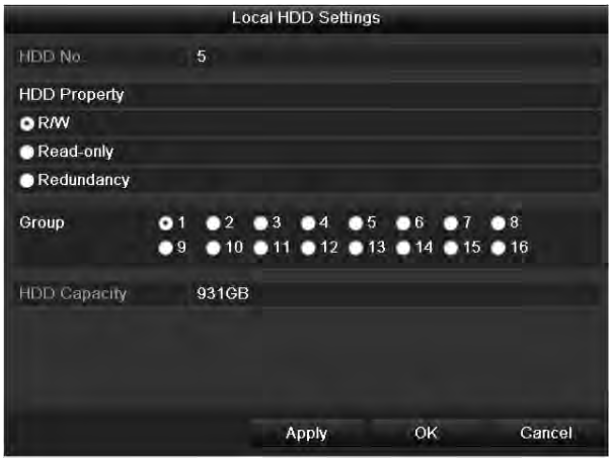

Figure 11. 15 Local HDD Settings Interface

7. Select the Group number for the current HDD.

NOTE

The default group No. for each HDD is 1.

8. Click the **OK** button to confirm the settings.

Figure 11. 16 Confirm HDD Group Settings

9. In the pop-up Attention box, click the **Yes** button to finish the settings.

11.4.2 Setting HDD Property

Purpose:

The HDD property can be set to redundancy, read-only or read/write (R/W). Before setting the HDD property, please set the storage mode to Group (refer to step1-4 of *Chapter Setting HDD Groups*).

A HDD can be set to read-only to prevent important recorded files from being overwritten when the HDD becomes full in overwrite recording mode.

When the HDD property is set to redundancy, the video can be recorded both onto the redundancy HDD and the R/W HDD simultaneously so as to ensure high security and reliability of video data.

Steps:

1. Enter the HDD Information interface.

   Menu > HDD> General

2. Select HDD from the list and click the icon to enter the Local HDD Settings interface, as shown in Figure 11. 17.

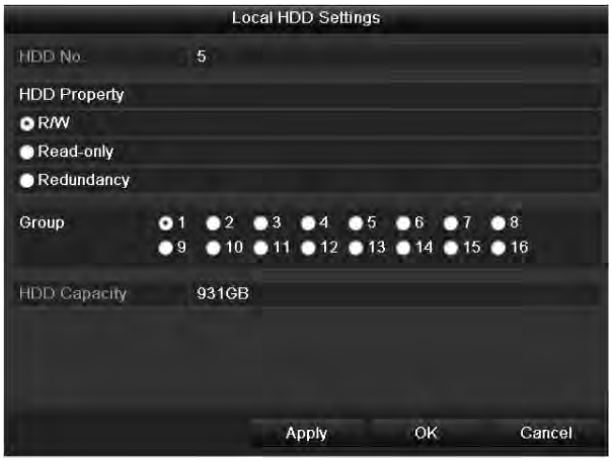

Figure 11. 17 Set HDD Property

3. Set the HDD property to R/W, Read-only or Redundancy.
4. Click the **OK** button to save the settings and exit the interface.
5. In the HDD Information menu, the HDD property will be displayed in the list.

NOTE

At least 2 hard disks must be installed on your NVR when you want to set a HDD to Redundancy, and there is one HDD with R/W property.

11.5 Configuring Quota Mode

Purpose:

Each camera can be configured with allocated quota for the storage of recorded files.

Steps:

1. Enter the Storage Mode interface.

   Menu > HDD > Advanced

2. Set the **Mode** to Quota, as shown in Figure 11. 18.

   NOTE

   The NVR must be rebooted to enable the changes to take effect.

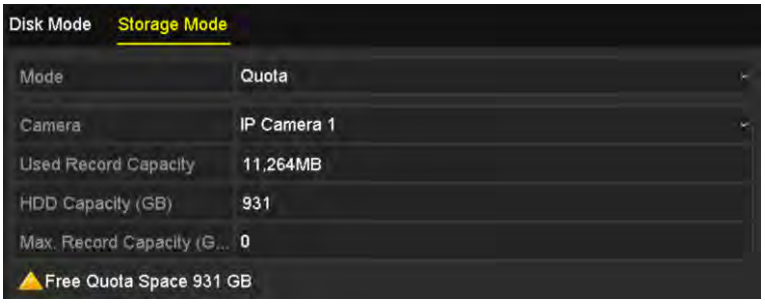

Figure 11. 18 Storage Mode Settings Interface

3. Select a camera for which you want to configure quota.
4. Enter the storage capacity in the text field of **Max. Record Capacity (GB)**, as shown in Figure 11. 19.

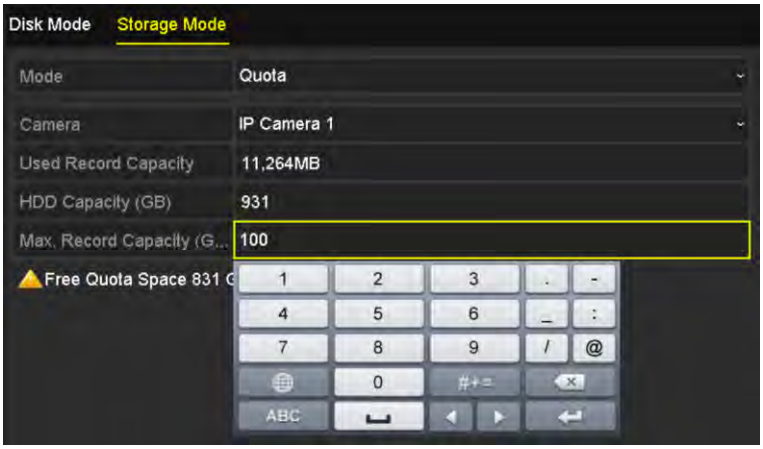

Figure 11. 19 Configure Record/Picture Quota

5. You can copy the quota settings of the current camera to other cameras if required. Click the **Copy** button to enter the Copy Camera menu, as shown in Figure 11. 20.

Figure 11. 20 Copy Settings to Other Camera(s)

6. Select the camera (s) to be configured with the same quota settings. You can also click the checkbox of IP Camera to select all cameras.
7. Click the **OK** button to finish the Copy settings and back to the Storage Mode interface.
8. Click the **Apply** button to apply the settings.

NOTE

If the quota capacity is set to *0*, then all cameras will use the total capacity of HDD for record.

11.6 Checking HDD Status

Purpose:

You may check the status of the installed HDDs on NVR so as to take immediate check and maintenance in case of HDD failure.

Checking HDD Status in HDD Information Interface

Steps:

1. Enter the HDD Information interface.

   Menu > HDD>General

2. Check the status of each HDD which is displayed on the list, as shown in Figure 11. 21.

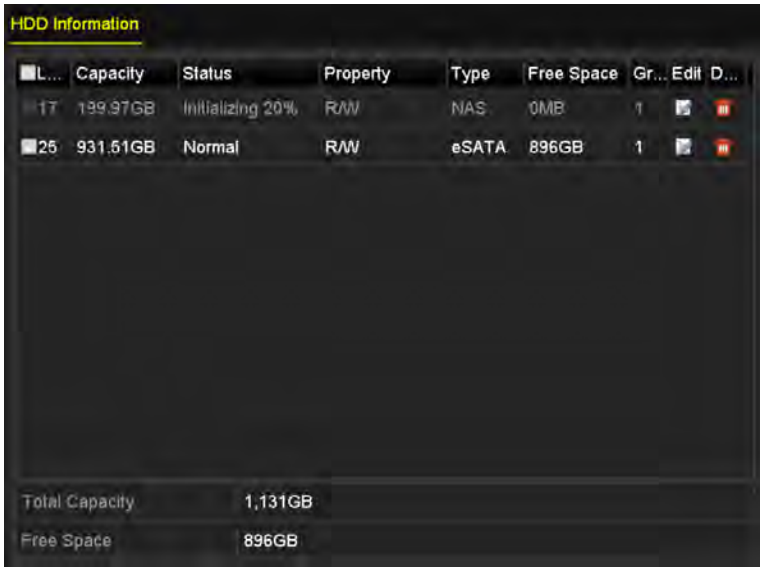

Figure 11. 21 View HDD Status (1)

NOTE

If the status of HDD is *Normal* or *Sleeping*, it works normally. If the status is *Uninitialized* or *Abnormal*, please initialize the HDD before use. And if the HDD initialization is failed, please replace it with a new one.

Checking HDD Status in HDD Information Interface

Steps:

1. Enter the System Information interface.

   Menu >Maintenance > System Info

2. Click the **HDD** tab to view the status of each HDD displayed on the list, as shown in Figure 11. 22.

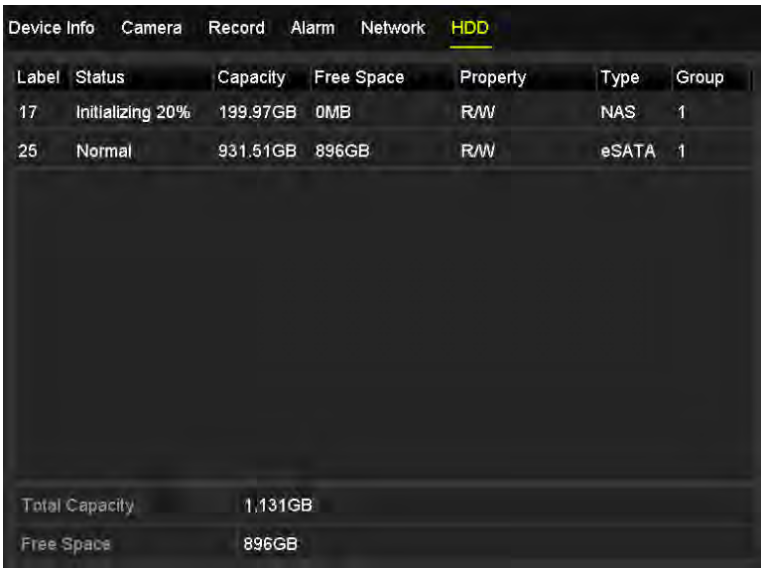

Figure 11. 22 View HDD Status (2)

11.7 HDD Detection

NOTE

This function is not supported if the RAID function is enabled.

Purpose:

The device provides the HDD detection function such as the adopting of the S.M.A.R.T. and the Bad Sector Detection technique. The S.M.A.R.T. *(*Self-Monitoring, Analysis and Reporting Technology*)* is a monitoring system for HDD to detect and report on various indicators of reliability in the hopes of anticipating failures.

S.M.A.R.T. Settings

Steps:

1. Enter the S.M.A.R.T Settings interface.
   Menu > Maintenance >HDD Detect
2. Select the HDD to view its S.M.A.R.T information list, as shown in Figure 11. 23.

Figure 11. 23 S.M.A.R.T Settings Interface

The related information of the S.M.A.R.T. is shown on the interface.

You can choose the self-test types as Short Test, Expanded Test or the Conveyance Test.

Click the start button to start the S.M.A.R.T. HDD self-evaluation.

NOTE

If you want to use the HDD even when the S.M.A.R.T. checking is failed, you can check the checkbox of the **Continue to use the disk when self-evaluation is failed** item.

Bad Sector Detection

Steps:

1. Click the Bad Sector Detection tab.
2. Select the HDD No. in the dropdown list you want to configure, and choose All Detection or Key Area Detection as the detection type.

3. Click the **Detect** button to start the detection.

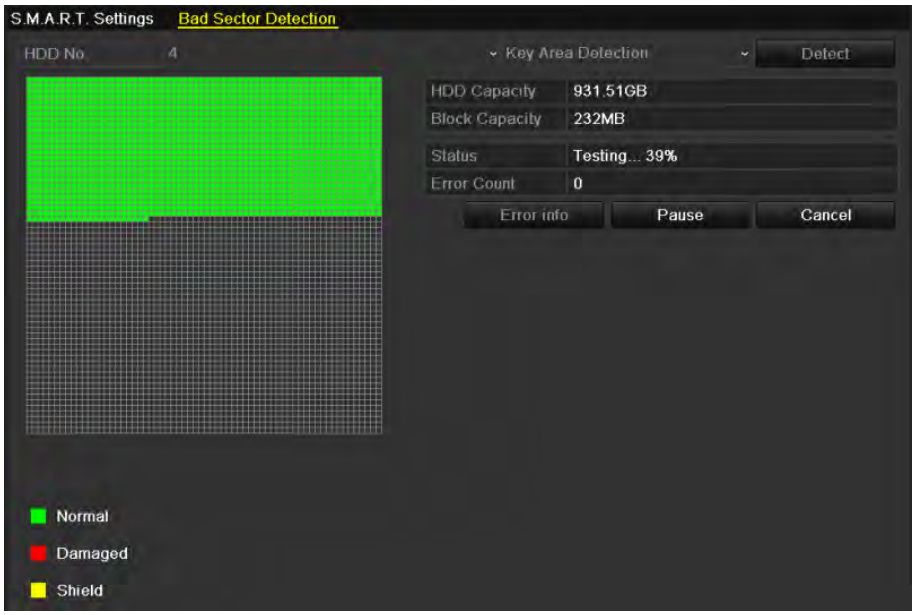

Figure 11. 24 Bad Sector Detection

And you can click **Error info** button to see the detailed damage information.

And you can also pause/resume or cancel the detection.

11.8 Configuring HDD Error Alarms

Purpose:

You can configure the HDD error alarms when the HDD status is *Uninitialized* or *Abnormal*.

Steps:

1. Enter the Exception interface.

   Menu > Configuration > Exceptions

2. Select the Exception Type to **HDD Error** from the dropdown list.
3. Click the checkbox(s) below to select the HDD error alarm type (s), as shown in Figure 11. 25.

   NOTE

   The alarm type can be selected to: Audible Warning, Notify Surveillance Center, Send Email and Trigger Alarm Output. Please refer to *Chapter Setting Alarm Response Actions*.

Figure 11. 25 Configure HDD Error Alarm

4. When the Trigger Alarm Output is selected, you can also select the alarm output to be triggered from the list below.
5. Click the **Apply** button to save the settings.

Chapter 12 Camera Settings

12.1 Configuring OSD Settings

Purpose:

You can configure the OSD (On-screen Display) settings for the camera, including date /time, camera name, etc.

Steps:

1. Enter the OSD Configuration interface.
   Menu > Camera > OSD
2. Select the camera to configure OSD settings.
3. Edit the Camera Name in the text field.
4. Configure the Display Name, Display Date and Display Week by clicking the checkbox.
5. Select the Date Format, Time Format and Display Mode.

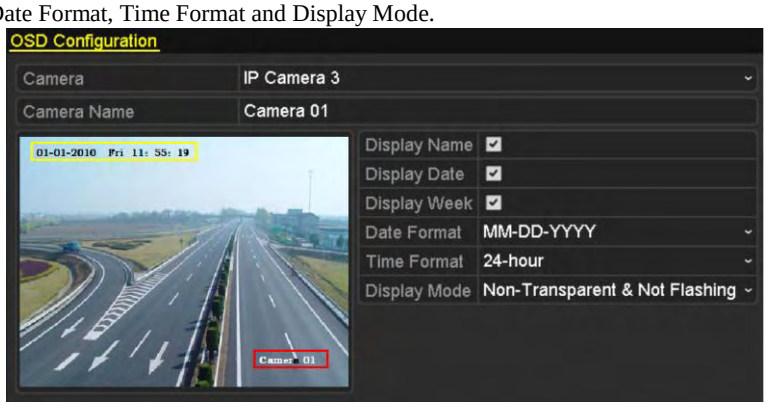

Figure 12. 1 OSD Configuration Interface

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6. You can use the mouse to click and drag the text frame on the preview window to adjust the OSD position.
7. Click the **Apply** button to apply the settings.

12.2 Configuring Privacy Mask

Purpose:

You are allowed to configure the four-sided privacy mask zones that cannot be viewed by the operator. The privacy mask can prevent certain surveillance areas to be viewed or recorded.

Steps:

1. Enter the Privacy Mask Settings interface.
   Menu > Camera >Privacy Mask
2. Select the camera to set privacy mask.
3. Click the checkbox of **Enable Privacy Mask** to enable this feature.

Figure 12. 2 Privacy Mask Settings Interface

4. Use the mouse to draw a zone on the window. The zones will be marked with different frame colors.

   NOTE

   Up to 4 privacy masks zones can be configured and the size of each area can be adjusted.
5. The configured privacy mask zones on the window can be cleared by clicking the corresponding Clear Zone1-4 icons on the right side of the window, or click **Clear All** to clear all zones.

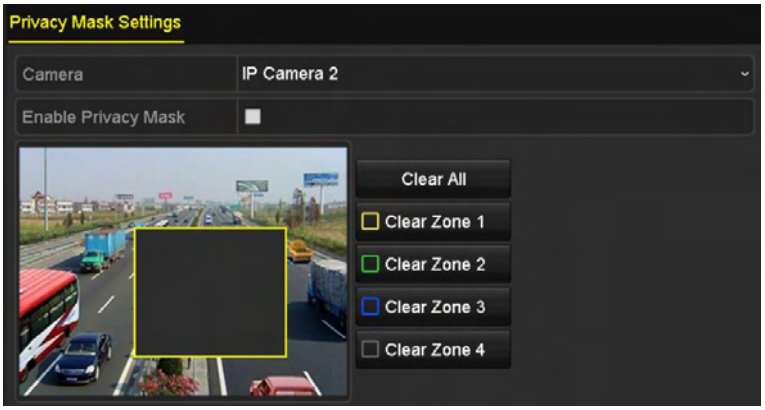


Figure 12. 3 Set Privacy Mask Area

6. Click the **Apply** button to save the settings.

12.3 Configuring Video Parameters

Steps:

1. Enter the Image Settings interface.

   Menu > Camera >Image

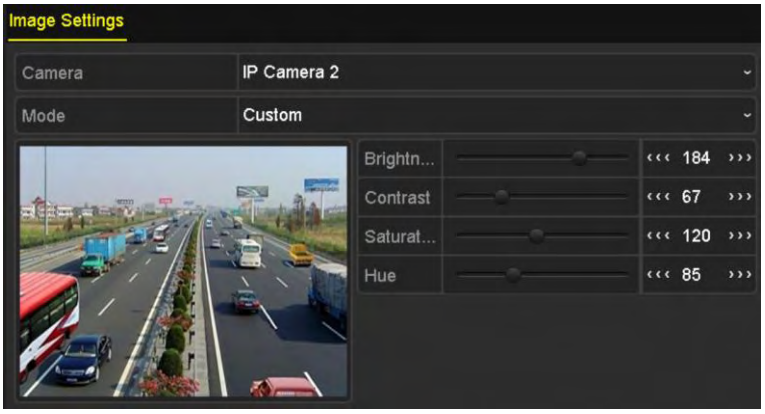


Figure 12. 4 Image Settings Interface

2. Select the camera to set image parameters.
3. You can click on the arrow to change the value of each parameter.
4. Click the **Apply** button to save the settings.

Chapter 13 NVR Management and Maintenance

13.1 Viewing System Information

13.1.1 Viewing Device Information

Steps:

1. Enter the System Information interface.
   Menu >Maintenance>System Info
2. Click the **Device Info** tab to enter the Device Information menu to view the device name, model, serial No. , firmware version and encode version, as shown in Figure 13. 1.

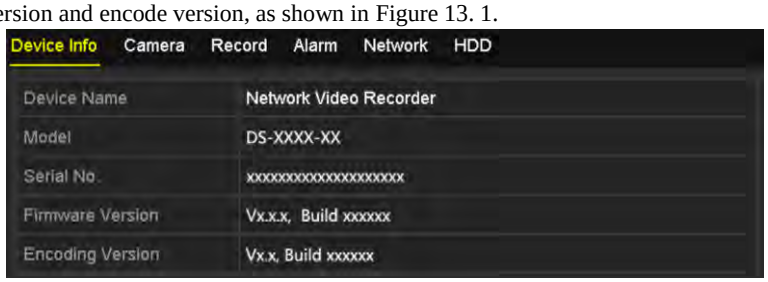


Figure 13. 1 Device Information Interface

13.1.2 Viewing Camera Information

Steps:

1. Enter the System Information interface.
   Menu >Maintenance>System Info
2. Click the **Camera** tab to enter the Camera Information menu to view the status of each camera, as shown in Figure 13. 2.

Figure 13. 2 Camera Information Interface

13.1.3 Viewing Record Information

Steps:

1. Enter the System Information interface.
   Menu >Maintenance>System Info
2. Click the **Record** tab to enter the Record Information menu to view the recording status and parameters of each camera, as shown in Figure 13. 3.

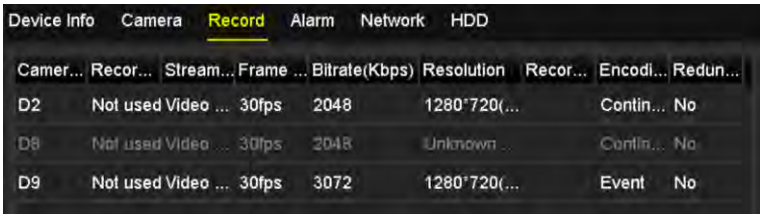


Figure 13. 3 Record Information Interface

13.1.4 Viewing Alarm Information

Steps:

1. Enter the System Information interface.

   Menu >Maintenance>System Info

2. Click the **Alarm** tab to enter the Alarm Information menu to view the alarm information, as shown in Figure 13. 4.

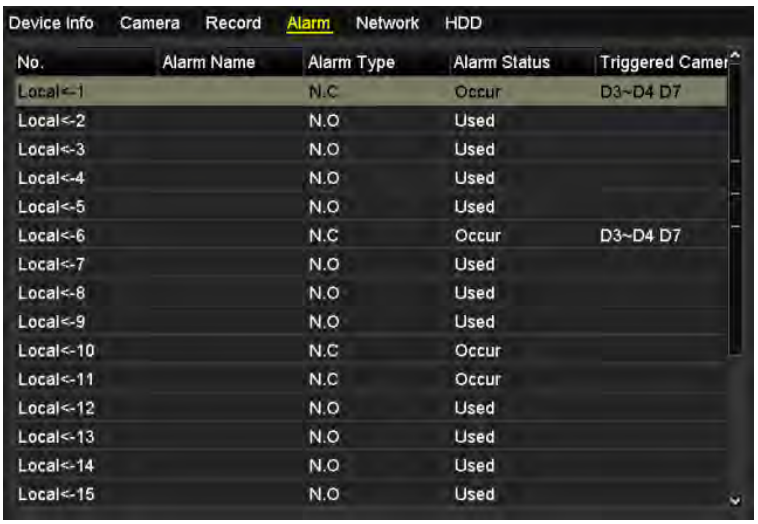


Figure 13. 4 Alarm Information Interface

13.1.5 Viewing Network Information

Steps:

1. Enter the System Information interface.

   Menu >Maintenance>System Info

2. Click the **Network** tab to enter the Network Information menu to view the network information, as shown in Figure 13. 5.

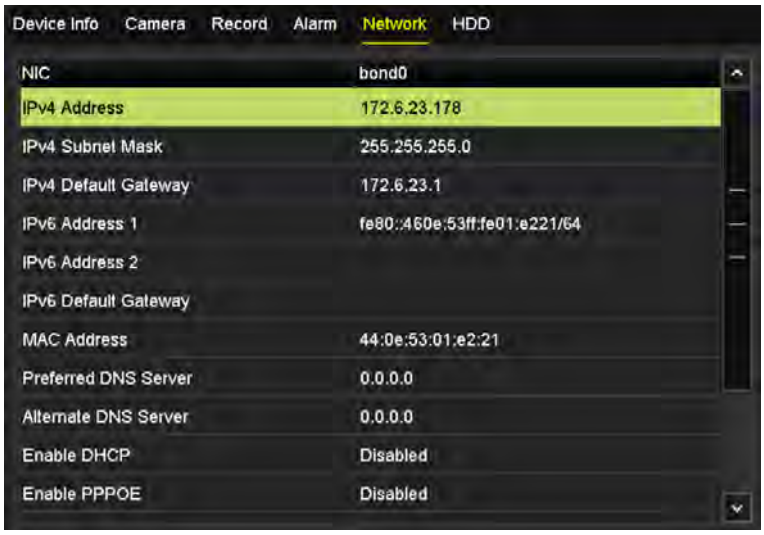


Figure 13. 5 Network Information Interface

13.1.6 Viewing HDD Information

Steps:

1. Enter the System Information interface.

   Menu > Maintenance > System Info

2. Click the **HDD** tab to enter the HDD Information menu to view the HDD status, free space, property, etc., as shown in Figure 13. 6.

Figure 13. 6 HDD Information Interface

13.2 Searching & Export Log Files

Purpose:

The operation, alarm, exception and information of the NVR can be stored in log files, which can be viewed and exported at any time.

Steps:

1. Enter the Log Search interface.

   Menu > Maintenance > Log Information

Figure 13. 7 Log Search Interface

2. Set the log search conditions to refine your search, including the Start Time, End Time, Major Type and Minor Type.
3. Click the **Search** button to start search log files.
4. The matched log files will be displayed on the list shown below.

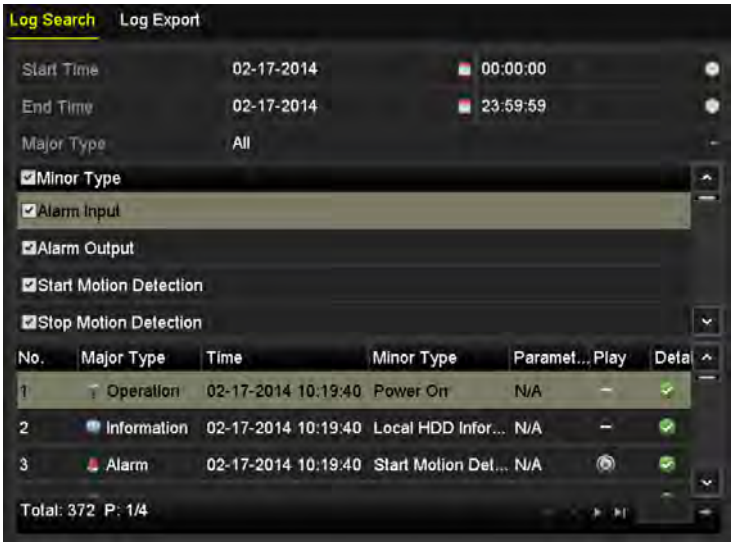


Figure 13. 8 Log Search Results

NOTE

Up to 2000 log files can be displayed each time.

5. You can click the button of each log or double click it to view its detailed information, as shown in Figure 13. 9. And you can also click the button to view the related video files if available.

Figure 13. 9 Log Details

6. If you want to export the log files, click the **Export** button to enter the Export menu, as shown in Figure 13. 10.

Figure 13. 10 Export Log Files

7. Select the backup device from the dropdown list of **Device Name**.
8. Click the **Export** to export the log files to the selected backup device.

   You can click the **New Folder** button to create new folder in the backup device, or click the **Format** button to format the backup device before log export.

NOTE

- Please connect the backup device to NVR before operating log export.
- The log files exported to the backup device are named by exporting time, e.g., *20110514124841logBack.txt*.

To export all the log files:

Steps:

1. Enter the Log Information interface.

   Menu> Maintenance> Log Information> Log Export

2. Click the **Log Export** tab.

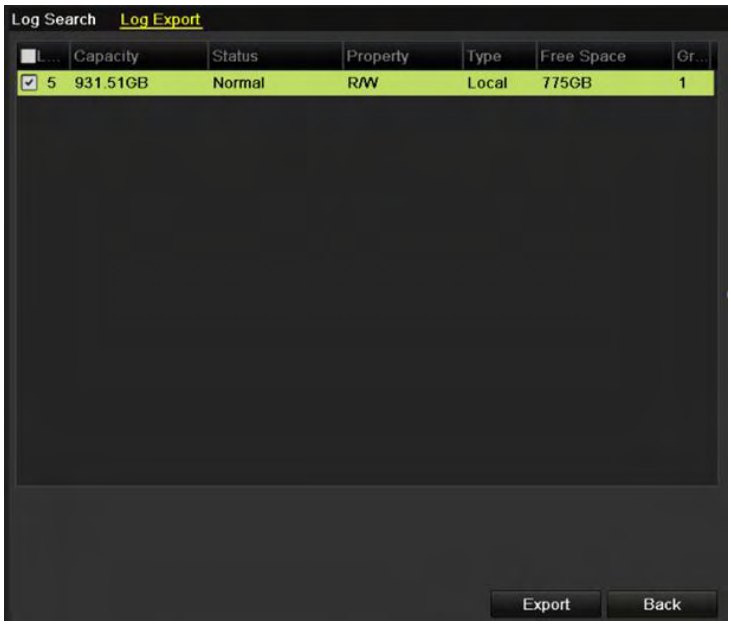


Figure 13. 11 Log Export Interface

3. You can check the checkbox of the HDD.
4. Click the **Export** button to export all the log files stored in the HDD.

13.3 Importing/Exporting IP Camera Info

Purpose:

The information of added IP camera can be generated into an excel file and exported to the local device for backup, including the IP address, manage port, password of admin, etc.. And the exported file can be edited on your PC, like adding or deleting the content, and copy the setting to other devices by importing the excel file to it.

Steps:

1. Enter the camera management interface.
   Menu > Camera > IP Camera Import/Export
2. Click the IP Camera Import/Export tab, the content of detected plugged external device appears.
3. Click the **Export** button to export configuration files to the selected local backup device.
4. To import a configuration file, select the file from the selected backup device and click the **Import** button. After the importing process is completed, you must reboot the NVR.

13.4 Importing/Exporting Configuration Files

Purpose:

The configuration files of the NVR can be exported to local device for backup; and the configuration files of one NVR can be imported to multiple NVR devices if they are to be configured with the same parameters.

Steps:

1. Enter the Import/Export Configuration File interface.

   Menu > Maintenance >Import/Export

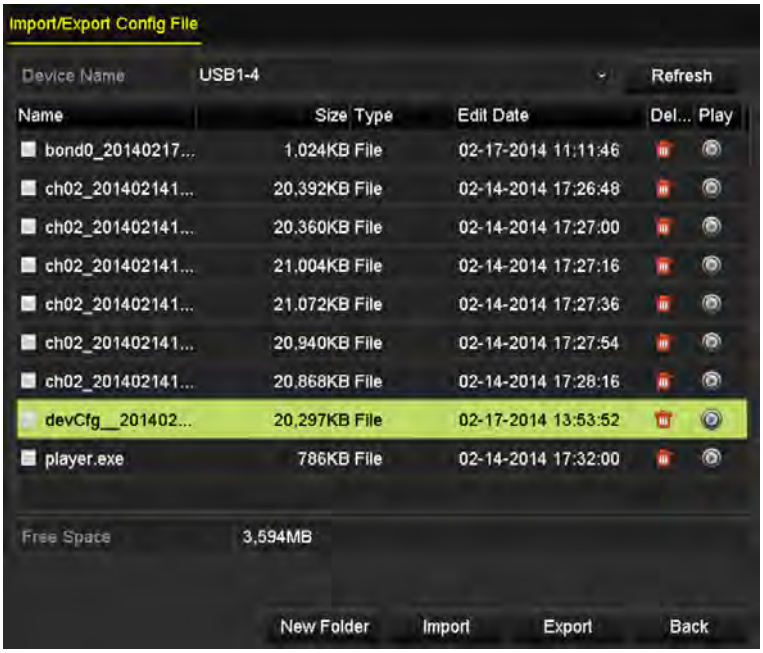


Figure 13. 12 Import/Export Config File

2. Click the **Export** button to export configuration files to the selected local backup device.
3. To import a configuration file, select the file from the selected backup device and click the **Import** button. After the import process is completed, you must reboot the NVR.

NOTE

After having finished the import of configuration files, the device will reboot automatically.

13.5 Upgrading System

Purpose:

The firmware on your NVR can be upgraded by local backup device or remote FTP server.

13.5.1 Upgrading by Local Backup Device

Steps:

1. Connect your NVR with a local backup device where the update firmware file is located.
2. Enter the Upgrade interface.

   Menu >Maintenance>Upgrade
3. Click the **Local Upgrade** tab to enter the local upgrade menu, as shown in Figure 13. 13.

Figure 13. 13 Local Upgrade Interface

4. Select the update file from the backup device.
5. Click the **Upgrade** button to start upgrading.
6. After the upgrading is complete, reboot the NVR to activate the new firmware.

13.5.2 Upgrading by FTP

Purpose:

Ensure the network connection of the PC (running FTP server) and the device is valid and correct. Run the FTP server on the PC and copy the firmware into the corresponding directory of your PC.

NOTE

Refer to the user manual of the FTP server to set the FTP server on your PC and put the firmware file into the directory as required.

Steps:

1. Enter the Upgrade interface.

   Menu >Maintenance>Upgrade

2. Click the **FTP** tab to enter the local upgrade interface, as shown in Figure 13. 14.

Figure 13. 14 FTP Upgrade Interface

3. Enter the FTP Server Address in the text field.
4. Click the **Upgrade** button to start upgrading.
5. After the upgrading is complete, reboot the NVR to activate the new firmware.

13.6 Restoring Default Settings

Steps:

1. Enter the Default interface.

   Menu > Maintenance > Default

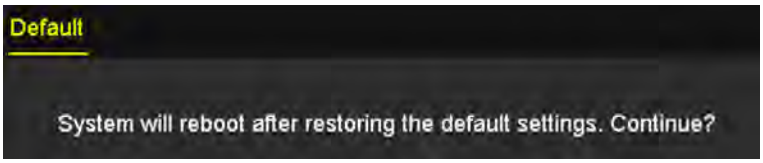


Figure 13. 15 Restore Factory Default

2. Click the **OK** button to restore the default settings.

NOTE

Except the network parameters (including IP address, subnet mask, gateway, MTU, NIC working mode, default route and server port), all other parameters of the device will be restored to factory default settings.

Chapter 14 Others

14.1 Configuring RS-232 Serial Port

Purpose:

The RS-232 port can be used in two ways:

- Parameters Configuration: Connect a PC to the NVR through the PC serial port. Device parameters can be configured by using software such as HyperTerminal. The serial port parameters must be the same as the NVR's when connecting with the PC serial port.
- Transparent Channel: Connect a serial device directly to the NVR. The serial device will be controlled remotely by the PC through the network and the protocol of the serial device.

Steps:

1. Enter the RS-232 Settings interface.

   Menu >Configuration> RS-232

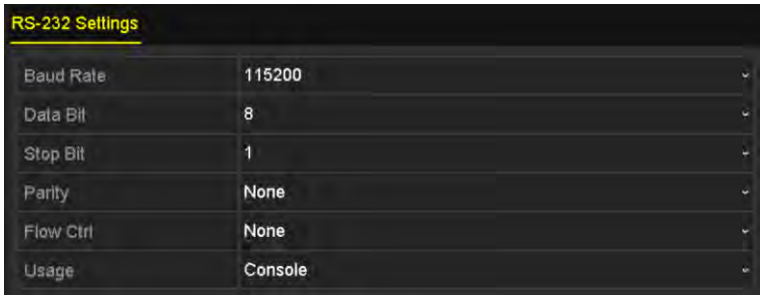


Figure 14. 1 RS-232 Settings Interface

2. Configure RS-232 parameters, including baud rate, data bit, stop bit, parity, flow control and usage.
3. Click the **Apply** button to save the settings.

14.2 Configuring General Settings

Purpose:

You can configure the output standard and resolution for the monitors, system time and date, and mouse pointer speed through the Menu > Configuration > General interface.

Steps:

1. Enter the General Settings interface.

   Menu >Configuration> General

2. Select the **General** tab.

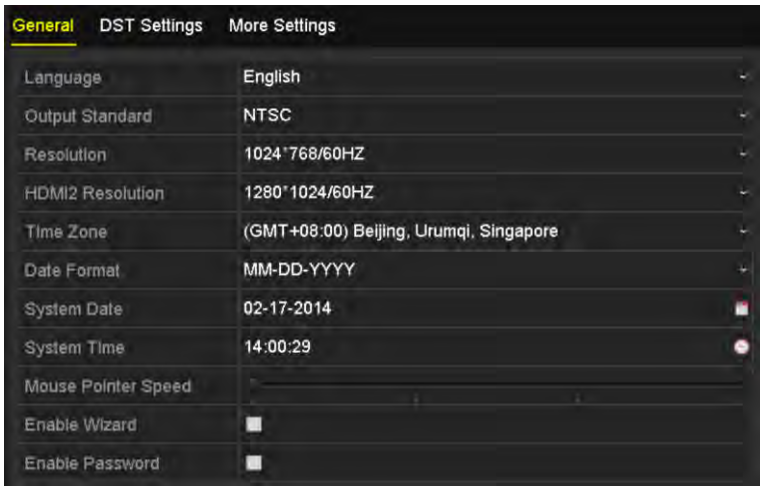


Figure 14. 2 General Settings Interface

3. Configure the following settings:
   - **Language:** The default language used is *English*.
   - **Output Standard:** Select the output standard to NTSC or PAL for all the output interfaces, which must be the same with the video input standard.
   - **Resolution:** Select the output resolution for the main output (HDMI1/VGA/LCD), which must be the same with the resolution of the monitor screen.
   - **HDMI2 Resolution:** Select the HDMI2 resolution, which must be the same with the resolution of the monitor screen.
   - **Time Zone:** Select the time zone.
   - **Date Format:** Select the date format.
   - **System Date:** Select the system date.
   - **System Time:** Select the system time.
   - **Mouse Pointer Speed:** Set the speed of mouse pointer; 4 levels are configurable.
   - **Enable Wizard:** Enable/disable the Wizard when the device starts up.
   - **Enable Password:** Enable/disable the use of the login password.
4. Click the **Apply** button to save the settings.

14.3 Configuring DST Settings

Steps:

1. Enter the General Settings interface.

   Menu >Configuration>General

2. Choose **DST Settings** tab.

Figure 14. 3 DST Settings Interface

You can check the checkbox before the Auto DST Adjustment item.

Or you can manually check the Enable DST checkbox, and then you choose the date of the DST period.

14.4 Configuring More Settings for Device Parameters

Steps:

1. Enter the General Settings interface.
   Menu >Configuration>General
2. Click the **More Settings** tab to enter the More Settings interface, as shown in Figure 14. 4.

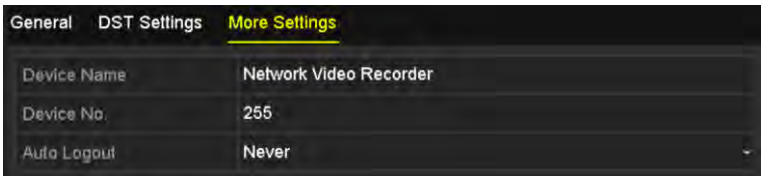


Figure 14. 4 More Settings Interface

3. Configure the following settings:
   - **Device Name:** Edit the name of NVR.
   - **Device No.:** Edit the serial number of NVR. The Device No. can be set in the range of 1~255, and the default No. is 255. The number is used for the remote and keyboard control.
   - **Auto Logout:** Set timeout time for menu inactivity. E.g., when the timeout time is set to *5 Minutes*, then the system will exit from the current operation menu to live view screen after 5 minutes of menu inactivity.
4. Click the **Apply** button to save the settings.

14.5 Managing User Accounts

Purpose:

There is a default account in the NVR: *Administrator*. The *Administrator* user name is *admin* and the password is *12345*. The *Administrator* has the permission to add and delete user and configure user parameters.

14.5.1 Adding a User

Steps:

1. Enter the User Management interface.

   Menu >Configuration>User

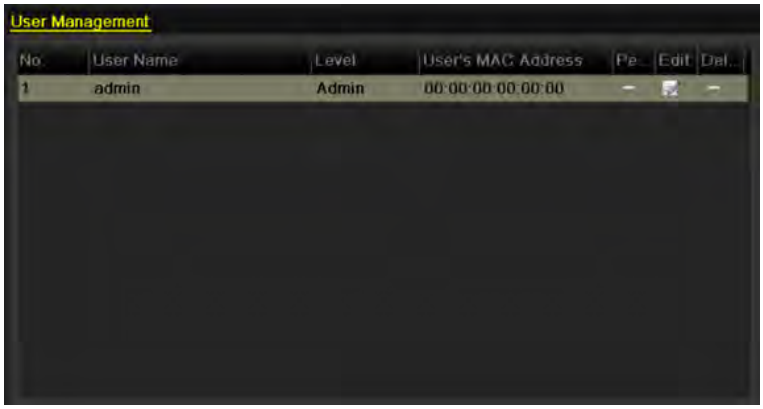


Figure 14. 5 User Management Interface

2. Click the **Add** button to enter the Add User interface.

Figure 14. 6 Add User Menu

3. Enter the information for new user, including **User Name**, **Password**, **Level** and **User's MAC Address**.

   Level: Set the user level to Operator or Guest. Different user levels have different operating permission.

   - **Operator:** The *Operator* user level has permission of Two-way Audio in Remote Configuration and all operating permission in Camera Configuration by default.
   - **Guest:** The Guest user has no permission of Two-way Audio in Remote Configuration and only has the

local/remote playback in the Camera Configuration by default.

User's MAC Address: The MAC address of the remote PC which logs onto the NVR. If it is configured and enabled, it only allows the remote user with this MAC address to access the NVR.

4. Click the **OK** button to save the settings and go back to the User Management interface. The added new user will be displayed on the list, as shown in Figure 14. 7.

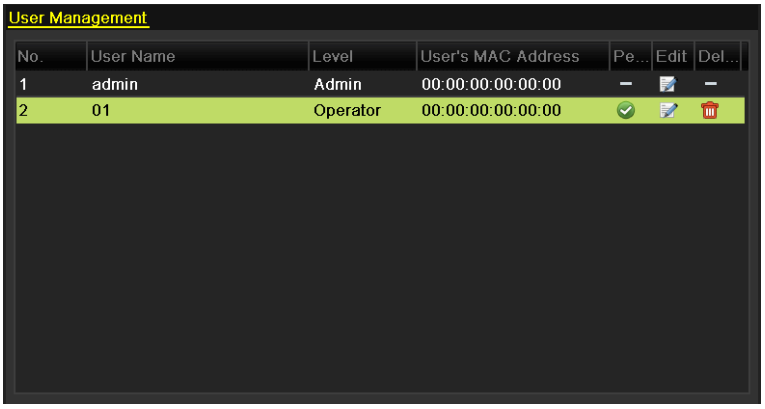


Figure 14. 7 Added User Listed in User Management Interface

5. Select the user from the list and then click the button to enter the Permission settings interface, as shown in Figure 14. 8.

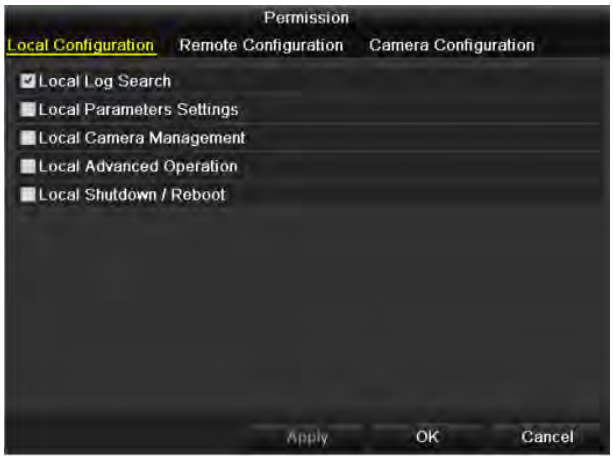


Figure 14. 8 User Permission Settings Interface

6. Set the operating permission of Local Configuration, Remote Configuration and Camera Configuration for the user.

Local Configuration

- Local Log Search: Searching and viewing logs and system information of NVR.
- Local Parameters Settings: Configuring parameters, restoring factory default parameters and importing/exporting configuration files.
- Local Camera Management: The adding, deleting and editing of IP cameras.
- Local Advanced Operation: Operating HDD management (initializing HDD, setting HDD property), upgrading system firmware, clearing I/O alarm output.
- Local Shutdown Reboot: Shutting down or rebooting the NVR.

Remote Configuration

- Remote Log Search: Remotely viewing logs that are saved on the NVR.
- Remote Parameters Settings: Remotely configuring parameters, restoring factory default parameters and

importing/exporting configuration files.

- Remote Camera Management: Remote adding, deleting and editing of the IP cameras.
- Remote Serial Port Control: Configuring settings for RS-232 and RS-485 ports.
- Remote Video Output Control: Sending remote button control signal.
- Two-Way Audio: Realizing two-way radio between the remote client and the NVR.
- Remote Alarm Control: Remotely arming (notify alarm and exception message to the remote client) and controlling the alarm output.
- Remote Advanced Operation: Remotely operating HDD management (initializing HDD, setting HDD property), upgrading system firmware, clearing I/O alarm output.
- Remote Shutdown/Reboot: Remotely shutting down or rebooting the NVR.

Camera Configuration

- Remote Live View: Remotely viewing live video of the selected camera (s).
- Local Manual Operation: Locally starting/stopping manual recording and alarm output of the selected camera (s).
- Remote Manual Operation: Remotely starting/stopping manual recording and alarm output of the selected camera (s).
- Local Playback: Locally playing back recorded files of the selected camera (s).
- Remote Playback: Remotely playing back recorded files of the selected camera (s).
- Local PTZ Control: Locally controlling PTZ movement of the selected camera (s).
- Remote PTZ Control: Remotely controlling PTZ movement of the selected camera (s).
- Local Video Export: Locally exporting recorded files of the selected camera (s).

7. Click the **OK** button to save the settings and exit interface.

NOTE

Only the *admin* user account has the permission of restoring factory default parameters.

14.5.2 Deleting a User

Steps:

1. Enter the User Management interface.

   Menu >Configuration>User

2. Select the user to be deleted from the list, as shown in Figure 14. 9.

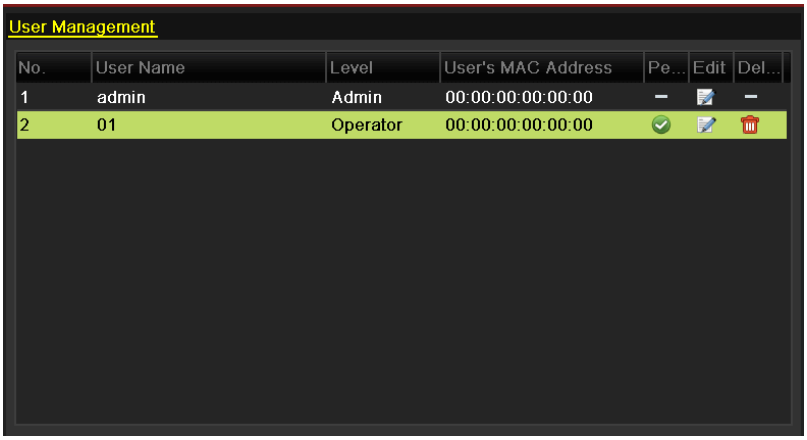


Figure 14. 9 User List

3. Click the icon to delete the selected user.

14.5.3 Editing a User

Steps:

1. Enter the User Management interface.
   Menu >Configuration>User
2. Select the user to be edited from the list, as shown in Figure 14. 9.
3. Click the icon to enter the Edit User interface, as shown in Figure 14. 10.

NOTE

The admin user can also be edited.

Operator and Guest

Admin

Figure 14. 10 Edit User Interface

4. Edit the corresponding parameters.
   - **Operator and Guest**
     You can edit the user information, including user name, password, permission level and MAC address. Check the checkbox of **Change Password** if you want to change the password, and input the new one in the text field of **Password** and **Confirm**.
   - **Admin**
     You are only allowed to edit password and MAC address. Check the checkbox of **Change Password** if you want to change the password, and the input the correct old password, and the new one in the text

field of **Password** and **Confirm**.

5. Click the **OK** button to save the settings and exit the menu.

Appendix

Glossary

- **Dual Stream:** Dual stream is a technology used to record high resolution video locally while transmitting a lower resolution stream over the network. The two streams are generated by the DVR, with the main stream having a maximum resolution of 4CIF and the sub-stream having a maximum resolution of CIF.
- **HDD:** Acronym for Hard Disk Drive. A storage medium which stores digitally encoded data on platters with magnetic surfaces.
- **DHCP:** Dynamic Host Configuration Protocol (DHCP) is a network application protocol used by devices (DHCP clients) to obtain configuration information for operation in an Internet Protocol network.
- **HTTP:** Acronym for Hypertext Transfer Protocol. A protocol to transfer hypertext request and information between servers and browsers over a network
- **PPPoE:** PPPoE, Point-to-Point Protocol over Ethernet, is a network protocol for encapsulating Point-to-Point Protocol (PPP) frames inside Ethernet frames. It is used mainly with ADSL services where individual users connect to the ADSL transceiver (modem) over Ethernet and in plain Metro Ethernet networks.
- **DDNS:** Dynamic DNS is a method, protocol, or network service that provides the capability for a networked device, such as a router or computer system using the Internet Protocol Suite, to notify a domain name server to change, in real time (ad-hoc) the active DNS configuration of its configured hostnames, addresses or other information stored in DNS.
- **Hybrid DVR:** A hybrid DVR is a combination of a DVR and NVR.
- **NTP:** Acronym for Network Time Protocol. A protocol designed to synchronize the clocks of computers over a network.
- **NTSC:** Acronym for National Television System Committee. NTSC is an analog television standard used in such countries as the United States and Japan. Each frame of anNTSC signal contains 525 scan lines at 60Hz.
- **NVR:** Acronym for Network Video Recorder. An NVR can be a PC-based or embedded system used for centralized management and storage for IP cameras, IP Domes and other DVRs.
- **PAL:** Acronym for Phase Alternating Line. PAL is also another video standard used in broadcast televisions systems in large parts of the world. PAL signal contains 625 scan lines at 50Hz.
- **PTZ:** Acronym for Pan, Tilt, Zoom. PTZ cameras are motor driven systems that allow the camera to pan left and right, tilt up and down and zoom in and out.
- **USB:** Acronym for Universal Serial Bus. USB is a plug-and-play serial bus standard to interface devices to a host computer.

Troubleshooting

- **No image displayed on the monitor after starting up normally.**

  Possible Reasons

  a) No VGA or HDMI™ connections.

  b) Connection cable is damaged.

  c) Input mode of the monitor is incorrect.

  Steps

  1. Verify the device is connected with the monitor via HDMI™ or VGA cable.

     If not, please connect the device with the monitor and reboot.
  2. Verify the connection cable is good.

     If there is still no image display on the monitor after rebooting, please check if the connection cable is good, and change a cable to connect again.
  3. Verify Input mode of the monitor is correct.

     Please check the input mode of the monitor matches with the output mode of the device (e.g. if the output mode of NVR is HDMI™ output, then the input mode of monitor must be the HDMI™ input). And if not, please modify the input mode of monitor.
  4. Check if the fault is solved by the step 1 to step 3.

     If it is solved, finish the process.

     If not, please contact the engineer from ONIX USA to do the further

     process.

- **There is an audible warning sound "Di-Di-Di-DiDi" after a new bought NVR starts up.**

  Possible Reasons

  a) No HDD is installed in the device.

  b) The installed HDD has not been initialized.

  c) The installed HDD is not compatible with the NVR or is broken-down.

  Steps

  1. Verify at least one HDD is installed in the NVR.

     1) If not, please install the compatible HDD.

     NOTE

     Please refer to the "Quick Operation Guide" for the HDD installation steps.

     2) If you don't want to install a HDD, select "Menu>Configuration > Exceptions", and uncheck the Audible Warning checkbox of "HDD Error".
  2. Verify the HDD is initialized.

     1) Select "Menu>HDD>General".

     2) If the status of the HDD is "Uninitialized", please check the checkbox of corresponding HDD and click the "Init" button.
  3. Verify the HDD is detected or is in good condition.

     1) Select "Menu>HDD>General".

     2) If the HDD is not detected or the status is "Abnormal", please replace the dedicated HDD according to the requirement.
  4. Check if the fault is solved by the step 1 to step 3.

     If it is solved, finish the process.

     If not, please contact the engineer from ONIX USA to do the further

     process.

- **The status of the added IP camera displays as "Disconnected" when it is connected through Private**

Protocol. Select "Menu>Camera>Camera>IP Camera" to get the camera status.

Possible Reasons

a) Network failure, and the NVR and IP camera lost connections.

b) The configured parameters are incorrect when adding the IP camera.

c) Insufficient bandwidth.

Steps

1. Verify the network is connected.
   1) Connect the NVR and PC with the RS-232 cable.
   2) Open the Super Terminal software, and execute the ping command. Input "ping IP" (e.g. ping 172.6.22.131).

   NOTE

   Simultaneously press **Ctrl** and **C** to exit the ping command.

   If there exists return information and the time value is little, the network is normal.
2. Verify the configuration parameters are correct.
   1) Select "Menu>Camera>Camera>IP Camera".
   2) Verify the following parameters are the same with those of the connected IP devices, including IP address, protocol, management port, user name and password.
3. Verify the whether the bandwidth is enough.
   1) Select "Menu >Maintenance > Net Detect > Network Stat.".
   2) Check the usage of the access bandwidth, and see if the total bandwidth has reached its limit.
4. Check if the fault is solved by the step 1 to step 3.

   If it is solved, finish the process.

   If not, please contact the engineer from ONIX USA to do the further

   process.

- **The IP camera frequently goes online and offline and the status of it displays as "Disconnected".**

Possible Reasons

a) The IP camera and the NVR versions are not compatible.

b) Unstable power supply of IP camera.

c) Unstable network between IP camera and NVR.

d) Limited flow by the switch connected with IP camera and NVR.

Steps

1. Verify the IP camera and the NVR versions are compatible.
   1) Enter the IP camera Management interface "Menu > Camera > Camera>IP Camera", and view the firmware version of connected IP camera.
   2) Enter the System Info interface "Menu>Maintenance>System Info>Device Info", and view the firmware version of NVR.
2. Verify power supply of IP camera is stable.
   1) Verify the power indicator is normal.
   2) When the IP camera is offline, please try the ping command on PC to check if the PC connects with the IP camera.
3. Verify the network between IP camera and NVR is stable.
   1) When the IP camera is offline, connect PC and NVR with the RS-232 cable.
   2) Open the Super Terminal, use the ping command and keep sending large data packages to the connected IP camera, and check if there exists packet loss.

   NOTE

   Simultaneously press **Ctrl** and **C** to exit the ping command.

   Example: Input **ping 172.6.22.131 –l 1472 –f.**

4. Verify the switch is not flow control.

   Check the brand, model of the switch connecting IP camera and NVR, and contact with the manufacturer of the switch to check if it has the function of flow control. If so, please turn it down.

5. Check if the fault is solved by the step 1 to step 4.

   If it is solved, finish the process.

   If not, please contact the engineer from ONIX USAto do the further

   process.

- **No monitor connected with the NVR locally and when you manage the IP camera to connect with the device by web browser remotely, of which the status displays as Connected. And then you connect the device with the monitor via VGA or HDMI™ interface and reboot the device, there is black screen with the mouse cursor.**

  Connect the NVR with the monitor before startup via VGA or HDMI™ interface, and manage the IP camera to connect with the device locally or remotely, the status of IP camera displays as Connect.

  Possible Reasons:

  After connecting the IP camera to the NVR, the image is output via the main spot interface by default.

  Steps:

  1. Enable the output channel.
  2. Select "Menu > Configuration > Live View > View", and select video output interface in the drop-down list and configure the window you want to view.

     NOTE

     - The view settings can only be configured by the local operation of NVR.
     - Different camera orders and window-division modes can be set for different output interfaces separately, and digits like "D1"and "D2" stands for the channel number, and "X" means the selected window has no image output.

  3. Check if the fault is solved by the above steps.

     If it is solved, finish the process.

     If not, please contact the engineer from ONIX to do the further process.

- **Live view stuck when video output locally.**

  Possible Reasons:

  a) Poor network between NVR and IP camera, and there exists packet loss during the transmission.

  b) The frame rate has not reached the real-time frame rate.

  Steps:

  1. Verify the network between NVR and IP camera is connected.

     1) When image is stuck, connect the RS-232 ports on PC and the rear panel of NVR with the RS-232 cable.

     2) Open the Super Terminal, and execute the command of "**ping** *192.168.0.0* **–l 1472 –f**" (the IP address may change according to the real condition), and check if there exists packet loss.

     NOTE

     Simultaneously press **Ctrl** and **C** to exit the ping command.

  2. Verify the frame rate is real-time frame rate.

     Select "Menu > Record > Parameters > Record", and set the Frame rate to Full Frame.

  3. Check if the fault is solved by the above steps.

     If it is solved, finish the process.

     If not, please contact the engineer from ONIX to do the further process.

- **Live view stuck when video output remotely via the Internet Explorer or platform software.**

Possible Reasons:

a)Poor network between NVR and IP camera, and there exists packet loss during the transmission.

b)Poor network between NVR and PC, and there exists packet loss during the transmission.

c)The performances of hardware are not good enough, including CPU, memory, etc..

Steps:

1. Verify the network between NVR and IP camera is connected.
   1) When image is stuck, connect the RS-232 ports on PC and the rear panel of NVR with the RS-232 cable.
   2) Open the Super Terminal, and execute the command of "**ping** *192.168.0.0* **–l 1472 –f**" (the IP address may change according to the real condition), and check if there exists packet loss.

   NOTE

   Simultaneously press **Ctrl** and **C** to exit the ping command.

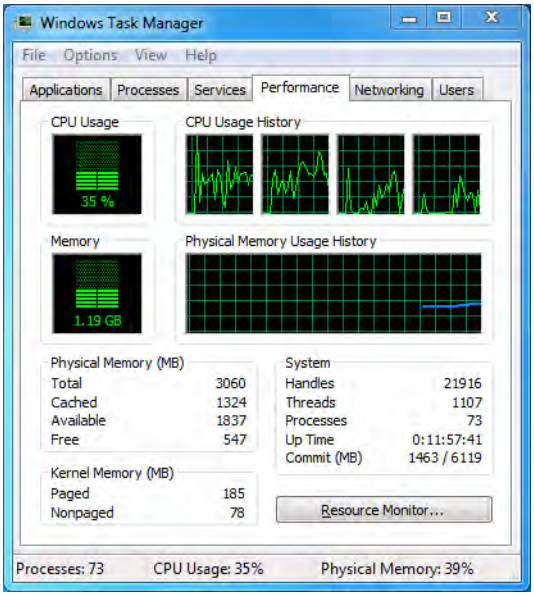
2. Verify the network between NVR and PC is connected.
   1) Open the cmd window in the Start menu, or you can press "windows+R" shortcut key to open it.
   2) Use the ping command to send large packet to the NVR, execute the command of "ping 192.168.0.0 –l 1472 –f" (the IP address may change according to the real condition), and check if there exists packet loss.

   NOTE

   Simultaneously press **Ctrl** and **C** to exit the ping command.

3. Verify the hardware of the PC is good enough.

   Simultaneously press **Ctrl**, **Alt** and **Delete** to enter the windows task management interface, as shown in the following figure.



Windows task management interface

- Select the "Performance" tab; check the status of the CPU and Memory.
- If the resource is not enough, please end some unnecessary processes.

4. Check if the fault is solved by the above steps.

   If it is solved, finish the process.

   If not, please contact the engineer from ONIX to do the further process.

- **When using the NVR to get the live view audio, there is no sound or there is too much noise, or the volume is too low.**

  Possible Reasons:

  a) Cable between the pickup and IP camera is not connected well; impedance mismatches or incompatible.

  b) The stream type is not set as "Video & Audio".

  c) The encoding standard is not supported with NVR.

  Steps:

  1. Verify the cable between the pickup and IP camera is connected well; impedance matches and compatible.

     Log in the IP camera directly, and turn the audio on, check if the sound is normal. If not, please contact the manufacturer of the IP camera.

  2. Verify the setting parameters are correct.

     Select "Menu > Record > Parameters > Record", and set the Stream Type as "Audio & Video".

  3. Verify the audio encoding standard of the IP camera is supported by the NVR.

     NVR supports G722.1 and G711 standards, and if the encoding parameter of the input audio is not one of the previous two standards, you can log in the IP camera to configure it to the supported standard.

  4. Check if the fault is solved by the above steps.

     If it is solved, finish the process.

     If not, please contact the engineer from ONIX to do the further process.

- **The image gets stuck when NVR is playing back by single or multi-channel.**

  Possible Reasons:

  a) Poor network between NVR and IP camera, and there exists packet loss during the transmission.

  b) The frame rate is not the real-time frame rate.

  c) The NVR supports up to 16-channel synchronize playback at the resolution of 4CIF, if you want a 16-channel synchronize playback at the resolution of 720p, the frame extracting may occur, which leads to a slight stuck.

  Steps:

  1. Verify the network between NVR and IP camera is connected.

     1) When image is stuck, connect the RS-232 ports on PC and the rear panel of NVR with the RS-232 cable.

     2) Open the Super Terminal, and execute the command of "**ping** *192.168.0.0* **–l 1472 –f**" (the IP address may change according to the real condition), and check if there exists packet loss.

     NOTE

     Simultaneously press the **Ctrl** and **C** to exit the ping command.

  2. Verify the frame rate is real-time frame rate.

     Select "Menu > Record > Parameters > Record", and set the Frame Rate to "Full Frame".

  3. Verify the hardware can afford the playback.

     Reduce the channel number of playback.

     Select "Menu > Record > Encoding > Record", and set the resolution and bitrate to a lower level.

  4. Reduce the number of local playback channel.

     Select "Menu > Playback", and uncheck the checkbox of unnecessary channels.

  5. Check if the fault is solved by the above steps.

     If it is solved, finish the process.

     If not, please contact the engineer from ONIX to do the further process.

- **No record file found in the NVR local HDD, and prompt "No record file found".**

Possible Reasons:

a) The time setting of system is incorrect.

b) The search condition is incorrect.

c) The HDD is error or not detected.

Steps:

1. Verify the system time setting is correct.

   Select “Menu > Configuration > General > General”, and verify the “Device Time” is correct.

2. Verify the search condition is correct.

   Select “Playback”, and verify the channel and time are correct.

3. Verify the HDD status is normal.

   Select “Menu > HDD > General” to view the HDD status, and verify the HDD is detected and can be read and written normally.

4. Check if the fault is solved by the above steps.

   If it is solved, finish the process.

   If not, please contact the engineer from ONIX to do the further process.

Summary of Changes

Version 3.0.1

Added

1. Connectable to smart IP cameras, and VCA alarm detection and recording are supported. (Chapter 5.2, Chapter 5.5 and Chapter 8.5)
2. Support video searching, playing back and backing up by VCA events. (Chapter 6.1.3 and Chapter 7.1.3)
3. Support smart playback by VCA rules. (Chapter 6.1.5)

Deleted

1. Combine the smart search function with the smart playback function, and the smart search section is deleted. (Chapter 6.2.2 Smart Search)

List of Third-party IP Cameras

NOTE

ONVIF compatibility refers to the camera can be supported both when it uses the ONVIF protocol and its private protocols. **Only ONVIF is supported** refers to the camera can only be supported when it uses the ONVIF protocol. **Only AXIS is supported** refers to the function can only be supported when it uses the AXIS protocol.

IP Camera Manufacturer or Protocol	Model	Version	Max. Resolution	Sub-stream	Audio
ACTI	TCM4301-10D-X-00083	A1D-310-V4.12.09-AC	1280×1024	×	√
	TCM5311-11D-X-00023	A1D-310-V4.12.09-AC	1280×960	×	√
	TCM3401-09L-X-00227	A1D-220-V3.13.16-AC	1280×1024	×	×
ARECONT	AV8185DN	65172	1600×1200	×	×
	AV1305M	65175	1280×1024	√	×
	AV2155	65143	1600×1200	√	×
	AV2815	65220	1920×1080	√	×
	AV3105M	65175	1920×1080	√	×
	AV5105	65175	1920×1080	√	×
AXIS	M1114	5.09.1	1024×640	√	×
	M3011(ONVIF compatibility)	5.21	704×576	√(Only AXIS is supported)	×
	M3014(ONVIF compatibility)	5.21.1	1280×800	√	×
	P3301(ONVIF compatibility)	5.11.2	768×576	√	√(Only AXIS is supported)
	P3304(ONVIF compatibility)	5.20	1440×900	√	√(Only AXIS is supported)
	P3343(ONVIF compatibility)	5.20.1	800×600	√	√(Only AXIS is supported)
	P3344(ONVIF compatibility)	5.20.1	1440×900	√	√(Only AXIS is supported)
	P5532	5.15	720×576	√	×
	Q7404	5.02	720×576	√	√
Bosch (ONVIF compatibility)	AutoDome Jr 800HD	39500450	1920×1080	×	√
	NBC 265 P	07500453	1280×720	×	√
	Dinion NBN-921-P	10500453	1280×720	×	√
Brickcom	FB-130Np (ONVIF compatibility)	V3.1.0.8	1280×1024	×	√
	CB-500Ap (ONVIF	V3.2.1.3	1920×1080	×	√

IP Camera Manufacturer or Protocol	Model	Version	Max. Resolution	Sub-stream	Audio
	compatibility)				
	WFB-100Ap	V3.1.0.9	1280×800	×	√
Canon	VB-M400	Ver.+1.0.0	1280×960	×	√
	VB-M6000D	Ver.+1.0.0	1280×960	×	×
	VB-M7000F	Ver.+1.0.0	1280×960	×	√
HUNT	HLC_79AD	V1.0.40	1600×1200	√	×
Panasonic	WV-SW152(ONVIF compatibility)	Application:1.66 Image data:1.05	800×600	√	×
	WV-SC386(ONVIF compatibility)	Application:1.66 Image data:1.05	1280×960	√	√
	WV-SW155(ONVIF compatibility)	Application:1.66 Image data:1.05	1280×960	√	×
	WV-SW316(ONVIF compatibility)	Application:1.66 Image data:2.03	1280×960	√	√
	WV-SP105(ONVIF compatibility)	Application:1.66 Image data:1.03	1280×960	√	×
	WV-SF132(ONVIF compatibility)	Application:1.66 Image data:1.03	640×360	√	×
	WV-SP102(ONVIF compatibility)	Application:1.66 Image data:1.03	640×480	√	×
	WV-SP509(ONVIF compatibility)	Application:1.30 Image data:2.21	1280×960	√	√
	WV-SW559(ONVIF compatibility)	Application:1.30 Image data:2.21	1920×1080	√	√
	WV-SW558(ONVIF compatibility)	Application:1.30 Image data:2.21	1920×1080	√	×
	WV-SW355(ONVIF compatibility)	Application:1.66 Image data:1.04	1280×960	√	√
	WV-SW352(ONVIF compatibility)	Application:1.66 Image data:1.04	800×600	√	√
	WV-SF342(ONVIF compatibility)	Application:1.66 Image data:1.06	800×600	√	√
	WV-SF332(ONVIF compatibility)	Application:1.66 Image data:1.06	800×600	√	√
	WV-SF346(ONVIF compatibility)	Application:1.66 Image data:1.06	1280×960	√	√
	WV-SP306H	Application:1.34 Image data:1.06	1280×960	√	√
	WV-SP336H	Application:1.06 Image data:1.06	1280×960	√	√
PELCO	D5118	1.8.2-20120327-2.9310-A1.7852	1280×960	√	×
	IXE20DN-AAXVUU2	1.8.2-20120327-2.9081-A1.7852	1920×1080	√	×

IP Camera Manufacturer or Protocol	Model	Version	Max. Resolution	Sub-stream	Audio
	IX30DN-ACFZHB3	1.8.2-20120327-2.9080-A1.7852	2048×1536	√	×
SAMSUNG (ONVIF compatibility)	SNB-5000P	V3.10_130416	1280×1024	√(Only ONVIF is supported)	√
SANYO	VCC-HD2300P	2.03-02(110318-00)	1920×1080	×	×
	VCC-HD2500P	2.02-02(110208-00)	1920×1080	×	√
	VCC-HD4600P	2.03-02(110315-00)	1920×1080	×	√
SONY	SNC-CH220	1.50.00	1920×1080	×	×
	SNC-RH124(ONVIF compatibility)	1.73.00	1280×720	√	√
	SNC-EP580(ONVIF compatibility)	1.53.00	1920×1080	√	√
	SNC-DH220T(Only ONVIF is supported)	1.50.00	2048×1536	×	×
Vivotek	IP7133	0203a	640×480	×	×
	FD8134(ONVIF compatibility)	0107a	1280×800	×	×
	IP8161(ONVIF compatibility)	0104a	1600×1200	×	√
	IP8331(ONVIF compatibility)	0102a	640×480	×	×
	IP8332(ONVIF compatibility)	0105b	1280×800	×	×
ZAVIO	D5110	MG.1.6.03P8	1280×1024	√	×
	F3106	M2.1.6.03P8	1280×1024	√	√
	F3110	M2.1.6.01	1280×720	√	√
	F3206	MG.1.6.02c045	1920×1080	√	√
	F531E	LM.1.6.18P10	640×480	√	√

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