## **RECORDER / CAMERA PASSWORD RESET**



HOW TO RESTING PASSWORD ON IP CAMERA, NVR AND DVR -

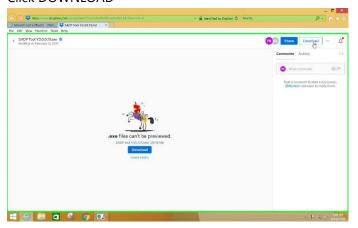
- 1. Open Internet Explorer
- 2. In address bar type in www.onixcctv.com
- 3. Move mouse to SUPPORT > Click SOFTWARE



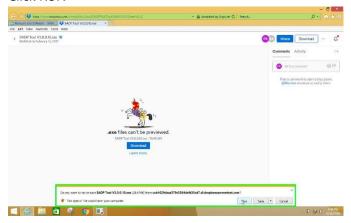
4. Click SADP TOOL - IP CAMERA SEARCH TOOL



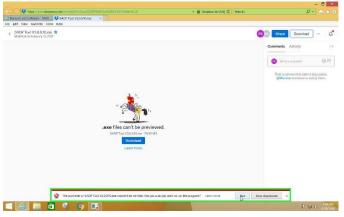
5. Click DOWNLOAD



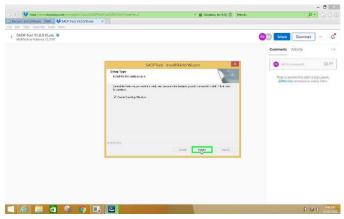
6. Click RUN



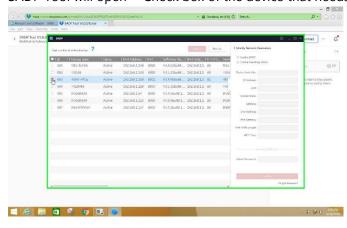
7. If Publisher is not verified appears, Click RUN



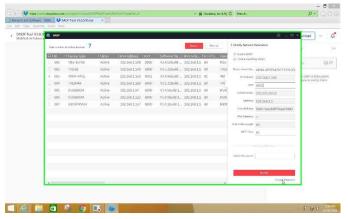
8. Click NEXT > Click FINISH



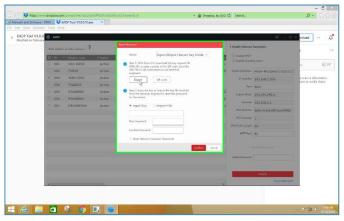
9. SADP Tool will open > Check box of the device that needs a password reset



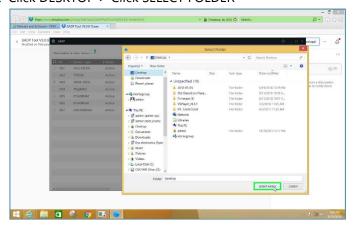
## 10. Click FORGOT PASSWORD



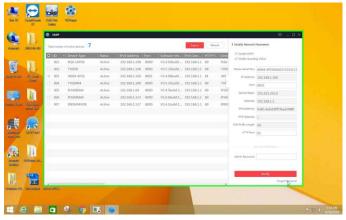
11. Click EXPORT



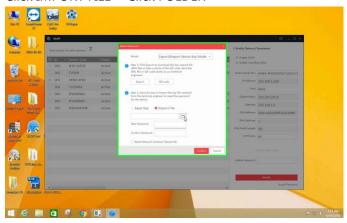
12. Click DESKTOP > Click SELECT FOLDER



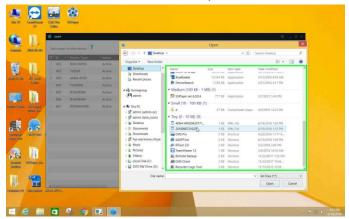
- 13. Minimize SADP Tool (do **not** close SADP during password reset process)
- 14. Locate exported file desktop > Email file to <a href="mailto:info@onixcctv.com">info@onixcctv.com</a>
- 15. You will receive a reply with an attached reset file > Save file to desktop (can take up to two hours for reset file)
- 16. Expand SADP Tool > Select FORGOT PASSWORD



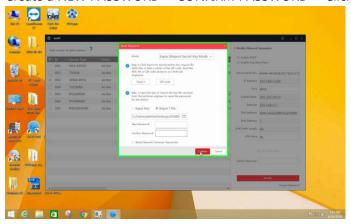
17. Click IMPORT FILE > Click FOLDER



18. Click DESKTOP > Click RESET FILE (file that was emailed back to you) > Click OPEN



19. Create a NEW PASSWORD > CONFIRM PASSWORD > Click CONFIRM



20. This is now the new password for you camera or recorder